

Terms & Conditions

Poop Troop USA

Effective Date: 09/04/2025

1. Acceptance of Terms

By accessing or using www.pooptroopusa.com (the "Website") and any services provided by Poop Troop USA ("Company," "we," "our," or "us"), you agree to be bound by these Terms & Conditions ("Terms"). If you do not agree, you must discontinue use of the Website and our services.

2. Services Provided

2.1 Poop Troop USA provides residential and commercial pet waste removal services.

2.2 Service details, scheduling, and pricing are available on the Website and are subject to change without notice.

3. Customer Responsibilities

3.1 You are responsible for providing safe, unobstructed access to the areas scheduled for service.

3.2 Aggressive or unsecured animals must be restrained or removed from the service area.

3.3 You agree to provide accurate information regarding your property and service requirements.

4. Payments and Sales Policy

4.1 All fees for services are due as stated at the time of booking or invoicing.

4.2 **All sales are final.** Refunds or credits will not be issued once a service has been completed, unless required by applicable law.

4.3 Failure to pay may result in suspension or termination of services.

5. Cancellations and Rescheduling

5.1 Customers may request to reschedule services with at least 24 hours' notice.

5.2 Missed or canceled services without proper notice may still be billed at the full service rate.

6. Liability and Disclaimer

6.1 Poop Troop USA will make every reasonable effort to provide reliable, quality services.

6.2 The Company is not liable for indirect, incidental, or consequential damages arising from the use of our services or Website.

6.3 Services are provided "as is" and "as available," without warranties of any kind, either express or implied.

7. Intellectual Property

7.1 All content on the Website, including logos, text, graphics, and designs, is the intellectual property of Poop Troop USA unless otherwise noted.

7.2 You may not copy, reproduce, or distribute Website content without prior written consent.

8. Privacy

Your use of the Website and services is also governed by our **Privacy Policy**, which can be found [here](#).

9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Oregon, without regard to conflict of law principles.

10. Updates to Terms

Poop Troop USA reserves the right to amend these Terms at any time. Changes will be posted on this page with a revised effective date. Continued use of the Website or services constitutes acceptance of the updated Terms.

Privacy Policy

Poop Troop USA

Effective Date: 09/04/2025

1. Contact Information

Poop Troop USA

Phone: 503-867-1236

Email: pooptroopusa@gmail.com

2. Introduction

This Privacy Policy ("Policy") governs the collection, use, and protection of information provided by users ("you" or "your") of the website www.pooptroopusa.com (the "Website"), owned and operated by Poop Troop USA ("Company," "we," "our," or "us"). By accessing or using the Website, you consent to the terms of this Policy.

3. Information We Collect

3.1 Personal Information Provided by You

We may collect personal information you voluntarily provide, including your name, phone number, email address, and service-related details.

3.2 Non-Personal Information

We may collect non-identifiable information such as browser type, operating system, and usage statistics for the purpose of improving Website performance and user experience.

4. Use of Information

We use collected information solely to:

- Respond to inquiries and service requests.
- Process and confirm transactions.

- Enhance Website performance and customer experience.
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5. Data Sharing and Selling

5.1 Poop Troop USA **does not sell, rent, or trade** your personal information to any third party.

5.2 Information may only be disclosed if required by law, regulation, or legal process, or if necessary to protect the Company's legal rights.

6. Data Security

We employ reasonable administrative, technical, and organizational measures to safeguard personal information against unauthorized access, disclosure, or misuse.

7. Cookies

7.1 The Website may use cookies to improve functionality and user experience.

7.2 You may disable cookies through your browser settings, though certain Website features may be limited.

8. Sales Policy

All sales are final. Refunds or credits will not be issued once services have been completed, except where otherwise required by applicable law.

9. Third-Party Links

The Website may contain links to third-party websites. Poop Troop USA is not responsible for the privacy practices, content, or security of such external sites.

10. Children's Privacy

10.1 Our services are not directed toward children under 13 years of age.

10.2 We do not knowingly collect or maintain personal information from children.

11. Updates to This Policy

Poop Troop USA reserves the right to revise this Policy at any time. Updates will be posted on this page and shall become effective as of the revised effective date.