NATIONAL FUEL GAS INSTALLATION INSTRUCTIONS

- The path to install the service line and the site of the meter set must be clear from obstructions. For example, large piles of dirt or snow, trees and/or shrubs, building materials·, trailers and equipment cannot be in the way.
- National Fuel will make the Pennsylvania One Call. Please make sure any privately owned underground facilities, which will not be marked by the One Call, are marked. For example, drain tile, invisible fencing, customer owned utility lines, septic systems, sprinkler systems, etc. National Fuel is not responsible for the repair of damage to your underground facilities if they were not properly marked.
- For New Construction, the site must be backfilled to within 6 inches of final grade.
- The interior house piping must be installed to the approximate appliance location and 1" black iron gas line must be stubbed out to the location of the proposed meter. The stub should extend 6" from the building and be located 18" to 24" above ground. The current gas code prohibits gas piping from entering or exiting a building below grade through the wall. If the stub extends through masonry, the pipe must be coated or protected with a plastic sleeve. The line must hold a pressure test.
- For New Construction, to comply with the Pennsylvania Uniform Construction Code, your Building Inspector must provide proof that your structure has passed all required gas line inspections. Please fax the proof to New Services at 814-871-8312 and be sure to include the New Service application ID # and the service address.
- National Fuel regularly inspects and maintains the gas lines used to provide safe gas service to our customers, including service lines up to the gas meter. However, some customers' meters are located a distance from their buildings, and National Fuel does not maintain the customers' portion of the service line between the meter and the building.
- National Fuel does not maintain the customers' portion of the service line between the meter and the building. As the owner, it is your responsibility to maintain the service line beyond the meter. If it is not maintained, it may be subject to the potential hazards of corrosion and leakage. Buried piping should be periodically inspected for leaks and corrosion and repaired if any unsafe condition is discovered.
- Your local plumber or heating contractor can help you in locating, inspecting and repairing your buried gas piping.

When excavating near buried gas piping, the piping should be in advance, and the excavation done by hand. You must have all underground facilities properly located before you dig by calling Pennsylvania One Call at 811.

Contact New Services at 1-800-533-6823 to verify all steps are complete and schedule your service line installation. New Services will then connect you to our Customer Assistance Center (1-800-365-3234) to apply for your billing account.