



Master Tool & Mfg. Inc.	QMSD-1009 Quality Policy		
Not controlled in hard copy	Rev 1.0	10/11/2017	Page 1 of 1

The basic orientation of Master Tool & Mfg., Inc. is to be recognized for quality in Manufacturing, Fabrication, and Polishing by fulfilling customer requirements on time, while continually improving our Quality Management System (QMS).

This will be achieved through:

- Consideration of context of the organization and aligning our QMS with the strategic direction of Master Tool & Mfg., Inc.
- Satisfying customer and applicable statutory and regulatory requirements
- Management of Master Tool & Mfg., Inc. along with employee-established quality objectives and defined responsibilities for fulfillment of customer requirements
- Establishing, applying, maintaining, and continual improvement of our effectiveness of the QMS – ISO 9001:2015
- Continual enhancement of our customers' satisfaction
- Tracking and applying new technologies and educating our employees
- Careful selection of our suppliers
- Commitment to increase the quality of our products and services in order to exceed the customers' expectations
- Making continuous improvement a part of every day and every job
- Ensuring that our policies, procedures and instructions reflect what we actually do
- Understanding how our jobs fit into the overall flow of work at Master Tool & Mfg., Inc.
- Continuously upgrading the QMS in all stages ranging from sales, receipt of purchase orders, job processing, inspection, and shipping

The framework for setting quality objectives is defined in the Quality Manual.

The MTM ISO Team is responsible for communicating the Quality Policy to all persons working for or on behalf of Master Tool & Mfg., Inc. and making it available to the public.