



Master Tool & Mfg. Inc.	QMSD-1009 Quality Policy AS9100 Rev D and ISO 9001:2015		
Not controlled in hard copy	Rev 4.0	10/29/2018	Page 1 of 1

The basic objective of Master Tool & Mfg. Inc. is to be recognized for quality in Manufacturing, Fabrication, Polishing, and Information Technology by fulfilling customer requirements on time, while continually improving our Quality Management System (QMS).

This will be achieved through

- consideration of context of the organization and aligning our QMS with the strategic direction of Master Tool & Mfg. Inc.
- satisfying customer and applicable statutory and regulatory requirements
- management of Master Tool & Mfg. Inc. along with employee-established quality objectives and defined responsibilities for fulfillment of customer requirements
- establishing, applying, maintaining, and continual improvement of our effectiveness of the QMS – AS9100 Rev D and ISO 9001:2015
- continual enhancement of our customers' satisfaction
- tracking and applying new technologies and educating our employees
- careful selection of our suppliers
- commitment to increase the quality of our products and services in order to exceed the customers' expectations
- making continuous improvement a part of every day and every job
- ensuring that our policies, procedures and instructions reflect what we actually do
- understanding how our jobs fit into the overall flow of work at Master Tool & Mfg. Inc.
- continually upgrading the QMS in the key process areas of Office, Design and Development, Production, Quality, and Shipping /Receiving

The framework for setting quality objectives is defined in the Quality Manual.

The QMS Team is responsible for communicating the Quality Policy to all persons working for or on behalf of Master Tool & Mfg. Inc. and making it available to the public.