# **Volunteering FAQ**



1. How many sessions are in the School of Healing?

There are eleven School of Healing Sessions, taking place the first Saturday of every month (except in August when Acorn takes a break from live events). They start at 10am and finish at 1pm.

2. Can I start the School of Healing at any time?

Yes. You can start at any month and continue the school until all sessions have been completed. This will take one year from the starting point on Zoom. We have a record of who has attended previous schools so can work with you on which schools need to be completed.

3. Can I attend the Listening training at any time?

Yes. There are dates listed on our website. The training will take 2 mornings via Zoom.

4. Do I have to pay for events?

If you are attending the event for training purposes you will need to pay (prices are displayed on our website). If you are serving on an event there is no cost.

5. What if I cannot attend some of Acorn's events?

There is a rota for Acorn events, so we will assign different team to different events based on availability.

6. What if I cannot attend all the team meetings?

We are working on providing meetings at convenient times, once we know people's availability we will schedule meetings accordingly. This might require

an evening meeting as well as a daytime meeting for those who have daytime commitments.

## 7. What if I miss a School of Healing?

We may be able to provide you with a recording, but if not, you can attend the session the following year when it runs again.

#### **8.** Where are the healing hubs located?

Currently there is a Surrey Healing Hub, which will be in Hindhead. We will begin planting Healing Hubs nationally as the team develops.

## 9. What if I cannot get to a Healing Hub in person?

Each Healing Hub can operate in a way that suits that hub. E.g., digital healing hub, face to face, or a mix of both. You may want to consider having a digital stream for people who cannot reach you in person.

# 10. What if I cannot afford the training?

Please speak to Lisa at <u>lisa@acornchristian.org</u> and we can discuss financial options for your training.

11. I do not think I can commit to the program due to other commitments, but want to volunteer - what do I do?

Please still complete an application form, we can chat through your level of involvement after.

# 12. How long does the training take?

You will complete a years' worth of training but start ministering to other under supervision after 3 months.

#### 13. Who is responsible for Volunteers?

Acorn will oversee volunteers and healing hubs through supervision and training.

14. Do I need a DBS (Disclosure and Barring Service) check?

You will need to complete a basic check vis the DBS. Details will be given to you of how to do this.

**15.** Is there a volunteer agreement?

Yes. If successful, we will provide you with a joining pack. This will include a volunteer agreement to be signed by both parties, safeguarding information, training login information, and basic DBS information.

16. How long will I need to volunteer for?

This is up to you and Acorn. You will go through a 6-month probationary period, after this period both you and Acorn will decide on your ability to continue volunteering. If successful, you can end your volunteer involvement at any time by giving written notice at least a month before. Acorn can do the same if they do not think the volunteer role is suitable for you or Acorn.

17. What if I am not successful in my application?

We will be in touch regarding your application. Whether successful or not, we will provide a reason/s.

18. I have further questions that are not answered here, who do I contact?

Please email info@acornchristian.org with your question/s.

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