



**Alpine Springs Water Distribution**  
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Santa Rosa, CA 95407  
(707) 708-2939  
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## **Coronavirus & COVID-19 Update**

Dear Valued Customers,

At Alpine Springs, the quality, purity and safety of our water has always been the highest priority. Through this developing situation, we are taking extra steps to ensure the safety of our customers and associates.

### **Safety of our Water**

Our water bottling process has always been one that emphasizes cleanliness. Bottles are sterilized, filled and sealed at the source. In addition to following guidance from the World Health Organization, the Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA) we have implemented increased safety, sanitation and quality protocols beyond our already rigorous standards which include all employees wearing masks & gloves, and washing and sanitizing hands often. We have not experienced any cases within our company and outside of bottling and delivering water our employees are sheltering in place.

### **Safety of our Process**

Our water delivery process is very often a no contact process. At this time we insist our drivers have the least amount of contact with our customers as possible. This entails the customer leaving empty bottles out and the driver dropping off fresh filled bottles. Drivers are all equipped with masks and gloves and stocked with hand sanitizer. If you have any special delivery requests please let us know via email or simply by leaving notes on empty bottles left outside.

We will continue to monitor this situation and update you should any changes occur. If you have any questions or feedback related to the safety of our products or process please email us at [support@alpinespringswater.biz](mailto:support@alpinespringswater.biz) or call us at (707) 708-2939. Thank you for your trust and support.

Sincerely,

Kelvin Parker  
Alpine Springs Water Distribution