

# Rachael Ennis

Philadelphia, PA

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## EDUCATION

### Temple University

Klein College of Media and Communication  
Bachelor of Arts, Audio and Live Entertainment  
Minor: Event and Entertainment Management

Philadelphia, PA

Expected Graduation: 05/2026

## EXPERIENCE

### Live Nation Entertainment

*Guest Services Associate*

Camden, NJ

04/2025-Present

- Supporting retail operations and renting over 150 lawn chairs per event, helping maintain smooth guest experiences during peak concert traffic
- Greeting and directing hundreds of guests across the venue
- Providing clear venue and event information
- Supporting event operations by setting up and breaking down signage, tables, and tents in coordination with the Ancillary Manager

### Comcast Spectacor

*Marketing Promotions Assistant*

Philadelphia, PA

12/2024 – 04/2025

- Assisted with setting up and distributing promotional giveaways during Flyers games, reaching audiences of 15,000+ attendees per game
- Worked collaboratively with a team to execute creative promotional activities and elevate customer satisfaction

### Target

*Specialty Sales*

Warrington, PA

12/2021 – 03/2025

- Placed, organized and sold tech, entertainment, beauty, and apparel products
- Assisted customers to fulfill their various needs
- Covered for the front lanes using the POS System during high traffic times

### Temple University

*Charles Library Stacks Worker*

Philadelphia, PA

02/2024 – 12/2024

- Assisted patrons in use of library
- Shelled, retrieved, and sorted library's 200,000 volumes
- Processed user returns

### YMCA

*Camp Counselor/Party Host*

Doylestown, PA

05/2021 – 08/2023

- Supervised and implemented activities groups of 20 early elementary school aged children
- Oversaw co-counselor's performance and ensured effective collaboration as huddle lead
- Set up and supervised birthday parties hosted at the YMCA

## ACTIVITIES

*Vice President of Service*, Alpha Phi Omega National Service Fraternity

08/2022-Present

*Events Coordinator*, Planned Parenthood Generation Action

08/2022-Present

*Volunteer*, Headcount

01/2023-Present

EF Gap Semester Program

09/2021-12/2021

- Volunteered in Costa Rica for a month
- Cultural immersion in Nice, France for a month
- Leadership Academy in London for a week

## SKILLS

Customer Service   POS System Proficiency   Video & Photo Editing   Excel   Project Management

## CERTIFICATIONS

**Cvent Student Certification**, Cvent

**Inclusive Event Planning and Design Certification**, STHM & PA: The Great American Getaway