

Order/Repair Form

*****REQUIRED INFORMATION*****

Company Name: _____

Mailing Address: _____

Shipping Address (If different from mailing): _____

City/State/Zip: _____

Contact Person: _____ Title: _____

Telephone: _____ Cell: _____

Email Address: _____

PO# (optional): _____ Sent In By: _____

NEW EQUIPMENT

Send New Base Station(s) Quantity: _____ Model: _____

Send New Radio(s) Quantity: _____ Model: _____

Trade-in(s) Quantity: _____

DO NOT



CUT

REPAIR FORM

Please mark the following:

Radio Type/Mfg: _____

Serial Number _____

DO NOT



CUT

What's Wrong?

- | | | |
|----------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Rattles | <input type="checkbox"/> Programming | <input type="checkbox"/> Parts Missing |
| <input type="checkbox"/> Dropped | <input type="checkbox"/> No Transit | <input type="checkbox"/> Broken Antenna |
| <input type="checkbox"/> Dead | <input type="checkbox"/> No Receive | <input type="checkbox"/> Other _____ |

What Should We Do?

- | | |
|---|--|
| <input type="checkbox"/> Rapid Repair 24/48 Hour Turnaround | <input type="checkbox"/> Replace Battery/Antenna/Belt Clip |
| <input type="checkbox"/> Repair | <input type="checkbox"/> Send Spare Parts |
| <input type="checkbox"/> Replace Missing Parts | <input type="checkbox"/> For Further Info Email Us at sales@procom1.com |

Shipping Instructions

Your Preferred Method

- Download this form, print & fill it out completely
- Enclose with the radio (Copy form for multiple repairs)
- Ship to us at:

ProCom1
550 State Route 19
Fremont, OH 43420

Our Prepaid Label

- Download this form, fill it out electronically and email it to us:
Attn: Susie Katz - sales@procom1.com
- We will send back to you a prepaid USPS (United States Postal Service) label
- Print it & then attach it to the package with the completed form(s) & radio(s).
(Copy form for multiple repairs)