

# The Auto Shop

## Recycled / Used Part Warranty

### Covered Components:

**Engine:** The following components of gasoline or diesel engines: pistons, pins, crankshaft and main bearings, connecting rods and rod bearings, camshaft and camshaft bearings, intake and exhaust valves, valve springs, oil pump, push rods, rocker arms, hydraulic lifters and rocker arm shafts. The engine block and cylinder heads are covered only if damaged by a covered component.

**Seals & Gaskets:** Gaskets and seals are covered only if itemized on your repair order in addition to the engine and/or transmission assembly. This warranty does not provide any warranty against oil leaks from non-itemized seals and/or gaskets.

**Transmission:** Transmission warranties are limited to defects within the transmission case/bellhousing and all internal components (unless mentioned in the NOT Covered section below).

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### What is NOT Covered:

Transmission oil cooler, transmission oil cooler lines, shifter mechanisms, external switches, sensors or solenoids, filters, seals or fluid leaks unless the seal or gasket is itemized on your repair order. In certain transmissions the transmission control module could require programming, quick-learning and coding of the transmission control module and these operations are specifically excluded from this warranty. Electronic Valve Bodies and/or Transmission Control Modules are not covered by this warranty unless replaced at the time the used transmission was replaced.

**Seals & Gaskets:** If gaskets or seals are required for warranty service these gaskets will be replaced at the sole expense of the customer.

### Maintenance Requirements:

1. Change oil every 5,000 miles or 6 months, whichever comes first after the initial oil change and product installation. This must be done by a commercial lubrication facility. Transmission fluid must be serviced according to OEM service guidelines at the proper mileage interval.
2. Purchasers may not have their required maintenance performed by a service facility that is owned or operated by the purchaser. Purchasers cannot perform their own maintenance for product warranty requirements.
3. Acceptable records documenting purchaser's adherence to the vehicle manufacturer's required maintenance are required in the event of a claim.
4. Acceptable records must be: issued on the date of maintenance, issued in the name of purchaser, be signed by purchaser, be electronically generated, issued by the commercial lubrication service facility performing the maintenance, include mileage, date, vehicle identification number, year, make, and model, and include a record of payment and service performed. Any handwritten information on records, receipts or repair orders, pertaining to or documenting required maintenance are not acceptable. Proper oil must be used during maintenance and oil brand and type must be included on the maintenance record provided to you by the service provider.

### Exclusions:

1. Any and all claims or damage resulting from: abuse, negligence, freezing, overheating of any type, failure to maintain proper coolant, fluid, refrigerant, or lubrication levels, personal damages, per diem expenses, storage fees, medical expenses, telephone or rental charges, fire, flood, vandalism, theft, collision, acts of GOD, competition or racing, usages not approved by the vehicle manufacturer, improper load capacity, or improper towing, damages caused by contaminated fluids, coolants, or lubricants for any reason, misuse, road conditions, riots or acts of war. Excessive oil consumption and diminished performance are not covered. Leaking seals, gaskets or fittings are not covered. Vehicle components that require normal manufacturer's recommended replacement intervals are not covered.
2. Pre-existing conditions and problems that occur prior to the benefit activation date and mileage are not covered. Covered components that are worn or burned but NOT broken are not covered. Broken covered components are defined as components that have cracked or separated into pieces. Covered components that are flaking or have been damaged by excessive heat or scoring are not covered.
3. Any component not listed as a covered component, is not covered. Damage to a covered component due to non covered component failure is not covered.
4. Incidental and consequential damages are not covered.
5. Vehicles with: a non-functioning odometer, a diesel engine manufactured before 1990, a rotary engine, alterations not approved by the manufacturer including, but not limited to, oversized or undersized tires and lift kits, and vehicles used for commercial purposes are not eligible for coverage under this product warranty. Claims occurring outside the United States are not covered.
6. Once a claim has been initiated, the purchaser may not continue to operate the vehicle until a claim decision has been made. Continued operation will void the claim.
7. Any work or repairs done to vehicles without prior written authorization from Integrity 1st Automotive will be excluded from coverage.
8. Warranty will void if the part is used for racing, operated without proper fluids, or a melted heat tab.
9. Freight is not paid under this contract on any parts or engine claims.
10. Towing & diagnostic charges are not paid under this contract.
11. Breakdown or failure means totally inoperable. It does not mean a decrease or gradual reduction in the parts performance due to normal or abnormal wear and tear.
12. Breakdown caused by mechanical alterations not meeting manufacturer's specifications.
13. Breakdowns covered by factory recall.

14. Any covered part which is not broken or inoperable, which a repair facility recommends or required to be repaired or replaced.
15. Breakdowns to a covered part already replaced under the contract.
16. Liability for labor to dismantle the engine for inspection is the customer's responsibility.
17. Any parts installed during the original installation or during any warranty repair are done as an exchange only. If a customer would like to retain any part, for any reason, the customer is required to pay the core charge or exchange value of the retained part.
18. Breakdowns caused by excessive wear and tear for the year and mileage of vehicle are not covered under this contract.
19. Warranty is voided if the heat tab is melted, or if the engine has no heat tab at the time of claim.
20. Breakdowns covered by manufacturer warranty or recall, distributor or factory guarantee, any other written warranty, government or court orders, decrees or settlements, or any valid insurance policy or extended warranty contract are not covered by this warranty.
21. We do not warranty oil leaks/damage on engines or transmissions due to seals, gaskets or filters with the exception of those itemized on the customer's final repair invoice.
22. Failure to perform maintenance in a timely manner, insufficient maintenance and/or use of improper or incorrect lubricants, fluids, gaskets seals or filters.

**Limitations and Customer Obligations For This Warranty To Remain In Effect:**

1. Engine oil and filter / transmission oil and filter must be changed within the first 1500 (one thousand five hundred) miles after engine has been installed and all additional oil changes must occur within 500 miles of the maintenance schedule for the vehicle as published in the owner's manual. All service records must be retained as outlined above under maintenance requirements.
2. Engine coolant must be serviced at proper intervals as published in the owner's manual and service records must be made available if requested.
3. Operation with low or no coolant or oil voids all coverage of this warranty.

**Terms, Conditions and Warranty:**

1. Engine warranties are limited to manufacturing defects in the block, heads, pistons, crankshafts, camshafts, rockers, and oil pumps. We do not warranty any attached accessory parts, such as switches, sensors, cables, electronics, belts, hoses, water pumps, manifolds, wire harnesses, valve covers, brackets, flywheel etc.
2. For Hybrid vehicles, no warranty is provided to the electric or hybrid assembly.
3. There is no refund or cancellation once service has been authorized.
4. In the event that the buyer defaults in the terms of payment, the buyer agrees to reimburse Integrity 1st Automotive for all costs and attorney fees it incurs in collection action.
5. Warranty does not cover misuse or abuse.
6. We do not assume responsibility for towing charges, freight charges, rental vehicles or substitute transportation for any reason.
7. Usual completion time is about 7-14 working days but due to some unusual circumstances please allow additional time.
8. We do not sell engine assemblies without our installation service.
9. Your warranty will be activated upon completion of your recheck inspection that must be completed within 30 days of pick-up.
10. Engine must be driven AND warranty activated within 30 business days of delivery / or 1,500 miles - whichever comes first OR ALL WARRANTIES WILL VOIDED. Falsifying information will automatically void your warranty.
11. **Warranty validation must occur within 30 days. If warranty is voided, it cannot be reinstated.**
12. Although The Auto Shop makes every effort to make the part look as nice as possible before installation, no warranty or guarantee is made towards the appearance of that part.
13. The stated mileage is not guaranteed and is correct to the best of our knowledge.
14. We do not warranty oil leaks/damage on engines or transmissions due to non replaced seals, gaskets or filters.
15. OEM auto parts are interchangeable with multiple years, makes and models which means the same part is an exact fit for multiple makes and models as determined by OEM standards. We guarantee the part we sell to fit your vehicle.
16. All deposits are non-refundable.
17. If the engine or transmission is disassembled in any way without our express written authorization it will void the warranty.

**Your Signature On Your Repair Order / Invoice indicates your acceptance of the Terms and Conditions of this Recycled Parts Warranty**