



## Warranty Terms and Conditions

The Auto Shop (TAS) provides, on most repairs, a 36 month or 36,000 mile limited warranty. This warranty applies to repair services only and immediately excludes maintenance services and fluid replacements and/or flush services. Furthermore, this warranty excludes commercial vehicles and vehicles used for commercial use. This warranty protects consumers against defective parts and workmanship and excludes damages or failure caused by neglect, abuse, physical damage, damage caused by non-covered parts and components or lack of necessary maintenance. Wear and tear items (items designed to wear over time) or maintenance items such as wiper blades, filters, brake linings, brake pads, brake rotors, brake drums, clutch discs or other consumable components are excluded from this warranty.

Brake components are covered by a 24 month or 24,000 mile warranty unless otherwise noted on your repair invoice. Excessive brake wear or brake noise caused by erratic driving patterns, road conditions or climate conditions are not covered.

This warranty does not cover the cost of diagnostic services or procedures that could be required to determine any cause of failure.

Warranty coverage is limited to parts itemized on your repair invoice. If your invoice includes specific warranty coverage periods (time and/or mileage) that is the period in which your parts and/or labor will be covered under the limited warranty.

Recycled or used parts are warranted for six (6) months or 6,000 miles unless otherwise documented on your repair invoice. Recycled part warranty coverage specifically excludes diagnostic charges and may not provide coverage for the labor associated with repair or replacement. If your repair invoice indicates a PARTS ONLY warranty you, the consumer, will be responsible for all labor costs associated with repair or replacement of the recycled component. Recycled part warranties are provided and underwritten by the vendor and all warranty claims must be submitted by The Auto Shop for approval to the vendor and are subject to inspection and/or testing by a third party prior to approval.

Should warranty service on any repair be necessary this warranty does not include replacement fluids, seals, gaskets or other parts or service items necessary to perform the repair, if necessary, these items will be replaced at your expense.

**Customer understands that all warranty service must be completed at The Auto Shop unless the customer has successfully registered the nationwide warranty at [PRONTOAUTOCARE.COM](http://PRONTOAUTOCARE.COM) as required to activate the Nationwide warranty protection.**

This warranty does not include towing or roadside assistance. All towing claims and roadside assistance claims must be processed through your activated Nationwide Warranty with Pronto Car Care. Once you have registered your warranty, roadside assistance and towing assistance can be requested and/or reimbursed at the discretion of Pronto Car Care by calling 1-877-252-4609.

Replacement of a covered part while under warranty does not under any circumstance extend the original warranty protection period. The warranty coverage period will always be measured from the original date of service and/or mileage at the time of the original service. Under no circumstance will TAS provide a refund for any service performed.

**Customer understands that TAS is not responsible for:**

1. Incidental or consequential damages
2. Lost profits or incomes
3. Damage to person or property
4. Oils, Antifreeze or any other fluids
5. Vehicle towing or transportation
6. Rental or loaner vehicles
7. Lodging, housing or substitute transportation
8. Phone calls
9. Shipping and/or Freight Charges
10. Repairs performed without authorization from TAS or the warranty administrator

Customer understands that signing the repair invoice has bound the customer to the terms and conditions of this warranty protection agreement. Customer acknowledges that all repairs were completed to the satisfaction of the customer and that all services were completed with prior authorization from the customer.

For a complete explanation of the terms and conditions of the nationwide warranty coverage offered by The Auto Shop when you are more than 30 miles from The Auto Shop, contact the Warranty Program Administrator at 877-252-4609 or email [warranty@nationwideprotectionplus.com](mailto:warranty@nationwideprotectionplus.com)