

Newsletter

October - December 2022



GLASGOW
STREET
AID

Hello everyone!

Welcome to our newsletter!

The newsletter will be released every quarter to fill you in on everything that's been happening in the charity such as volunteer hours, total patients for the quarter, and any special events that have taken place or are coming up.



Here's a message from our Head of Service, John:

Hello and welcome to our first quarterly newsletter! 2022 was a challenging year for many, including the charity. Our ambulance broke down, we had a massive overhaul of our policies and guidelines, and we had many many sleepless nights trying to get our brand new building and treatment center open. Without the incredible dedication of our volunteers, none of these things would have been finished by now. 2022 was also a year full of productivity, progression, and growth. We managed to get our building up and running, which was a massive task with many moving parts. All of our volunteers can say they've played a part in shaping our building into what it is. We purchased more equipment for our volunteers and lots more consumable stock to ensure we are in a position where we'll always have spare. We purchased and installed an entire computer network and server, and our brand new sponsor, Prime Secure, installed all of our security cameras and doors making sure our volunteers and patients are safe while delivering care. We are also in the process of updating our patient record system. This will ensure we meet strict compliance and clinical governance standards that would rival the best medical companies. Also, our Education and Mentorship team had 4 student paramedics complete their placements with us. There's definitely not enough space to list everything from last year! The biggest achievement for us was our 2nd birthday in October. It's amazing to think of all the things we have achieved over the last two years and I couldn't be prouder of all the volunteers who help make this charity operate and support the people of Glasgow every weekend, on their own time. I'm very excited for what 2023 will bring and I hope you all come along with us! - John

The Building

After months of hard labour, early mornings, late nights, and some extraordinary work from our volunteers and sponsors, the Glasgow Street Aid building opened on the 9th of December 2022. We now have a safe space to bring patients and a home base for our volunteers. A huge thank you to Prime Secure, Astro Flooring, Daniel's Healthcare, Rape Crisis Scotland and all of our contractors for your support and donations which helped make this all possible.

Our new building allows our volunteers to bring patients into a bright, clean, warm, and safe environment and treat them in a clinically safe way. It also gives our volunteers a safe place to monitor and treat patients, provide advice and guidance, support vulnerable people get the help they need, and give our partners such as Police Scotland, Street Pastors, and the Scottish Ambulance Service a place to bring people for medical treatment or even a cup of tea. The building has 5 bays with Automatic External Defibrillators (AEDs), cardiac monitoring, and observational equipment. We can deal with emergencies alert the Scottish Ambulance Service when required. It is also fully stocked with consumables for wound care.

The building also houses the charity's head office and control room. Our control room is now open for calls mainly on Friday and Saturday by calling our main charity number [0141 212 9271](tel:01412129271). When you call us, you will hear an automatic menu, please pick the appropriate service you require. If you are letting us know about a patient, you will speak with one of our control room's volunteers who will take the details, ask some pertinent questions, and dispatch the nearest available street team to your location. Anyone can still approach us on the street if you see us, but if we are not around, please call the number above. We have a limited number of volunteers on shift on a Sunday night, therefore it may take longer for you to reach us, but please still give us a call and, if nobody answers, please leave a voicemail and we will get back to you as soon as possible.



What else have we been up to...



On the 17th of December 2022, some of our volunteers took part in our yearly Christmas Fundraising Day on Buchanan Street/Gordon Street. Our fundraising day allows us to purchase the necessary medical equipment for our volunteers, ambulance, and our building. With our tombola, collection buckets, Sarah's beautiful singing, and the generous public, we managed to raise an incredible **£2,227.90!**



A huge thank you to the following stores who donated items to our tombola:

- Starbucks UK (Sauchiehall st/St Enoch Square/Royal Exchange Square/Buchanan st)
- Morrisons (Cardonald)
- Waterstones Argyle Street
- Boots UK (St Enoch)
- Willow Tea Rooms
- LUSH UK
- Hamleys Toy Shop (Glasgow City Centre)
- tweedsofscotlandglasgow
- The Body Shop (Central Station/Silverburn)
- Wagamama
- Bella Vita
- Whittard Of Chelsea (Braehead)
- Tesco (Sauchiehall st/Silverburn/St Enoch)
- Taco Bell UK (Union st)
- KFC (Sauchiehall st)
- Laser Station at XSite Braehead
- Tenpin
- Nando's (Braehead, Silverburn)
- ODEON Braehead
- Paradise Island Adventure Golf - Glasgow
- Five Guys (Braehead/Silverburn)
- Hungry Horse (The projectionist)
- Chopstix Noodle Bar (Silverburn)
- The Entertainer (St Enoch)
- Hotel Chocolat (St Enoch)
- TJ Hughes (St Enoch)
- Gilbride Pharmacy - Cardonald
- Lauders Bar, Glasgow
- Helen McKendrick, Lourdes Secondary School

Coming up...



Are we all looking forward to the Annual General Meeting on the 26th of January? This will give us the opportunity to find out how we've done over the year and for us all to get together!

Some of our volunteers are also attending two schools in January. At their Christmas fare and bake sale, Kilbowie Primary School chose to raise money for GSA and made an amazing £138.44 so our volunteers are going to the school to meet the pupils to give them a massive thank you in person! Drumchapel Secondary School have chosen to do a project about GSA so our volunteers are off to visit them to tell them all about who we are and what we do! We hope they all have an amazing time and we will fill you in on how it went in our next newsletter!

Our Statistics



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Right, let's get down to statistics. We all know the winter months in Scotland aren't the best, and with our volunteers wishing to spend more time with their family and friends over the festive period, we managed to rack up a whopping **1682 hours**. We want to say a massive thank you to all of you for braving the cold and helping the people of Glasgow.

Here at Glasgow Street Aid, we record all our data regarding the patients that we see, and break them down into subcategories:

- Medical** - the patient required medical attention.
- Welfare** - encompasses a variety of different circumstances from helping people find their way in the city centre, to more serious incidents such as helping victims of domestic violence and vulnerable people to a place of safety.
- Aggression** - incidents of abuse, violence, and aggression towards our volunteers.

As well as these categories, we also include the total amount of overdoses that our volunteers attended in which they were required to administer Naloxone.

So, here are the figures for last quarter (Oct-Dec'22):

Medical - 259 of which 4 were overdoses

Welfare - 111

Aggression - 10

Total logs - 380

Thank you to everyone for your hard work!

Well, that's about all we have time for folks.



Before you go, here's a list of all of our amazing partners, sponsors, and funders over the last quarter and all the different ways you can support us!

Our Working Partners

Glasgow City Council
Glasgow City Mission
Glasgow Street Pastors
Sandyford
The Marie Trust
Network Rail
Homeless Project Scotland
Routes Out
Glasgow and Clyde Rape Crisis
Police Scotland
British Transport Police
Barnardo's

Our Sponsors

H1 Healthcare
Yotel Glasgow
Prime Secure
Qintil



GSA Funders

Nisa £250
AXM £300
Local Giving (magic little grants) £500
Westbourne Medical £500
Robertson Trust £1500
Virgin Money £500
In Memory of donation Saskia Williams £750
Glasgow Pride £250
Albert Hunt £2000
Robertson Trust £6500
Tay Charitable Trust £2000

We have also launched a weekly lottery draw to help support our life saving work. You can win up to £1,000 each week from a prize fund of £1,600 and support our charity at the same time! You will also be entered into an annual prize draw for a chance to win a huge £10,000!

For £2 per week, you have a 1-in-30 chance of winning one of 30 prizes.

The proceeds will allow GSA to recruit more volunteers, provide them with the kit they need, keep our ambulance fully stocked and ensures our radios and other recurring costs are covered.

Want to play? Head over to

www.glasgowstreetaid.org/gsa-charity-lottery



Here's our QR code to our linktree where you can access all of our social media!

If you would like to make a donation, please head over to www.glasgowstreetaid.org/donate where you can find multiple ways to donate.

See you all next time!