

Newsletter

October - December 2023

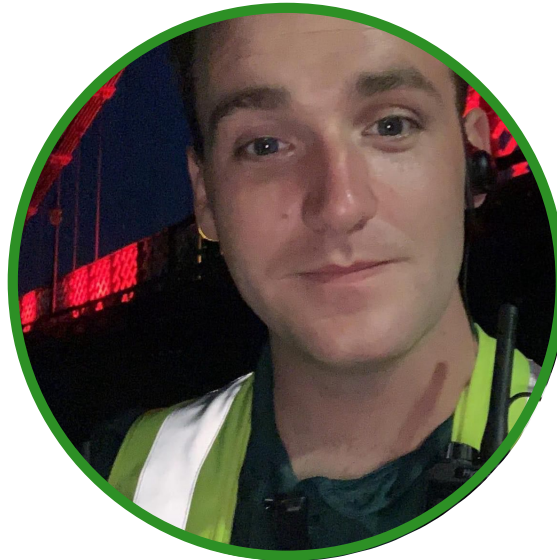


GLASGOW
STREET
AID

Welcome to our newsletter!

The newsletter will fill you in on everything that's been happening in the charity such as volunteer hours, total patients logs, and any special events that have taken place or are coming up.

This edition will cover October - December 2023. Enjoy!



Here's a message from our Head of Service, John:

As we reflect on the final quarter of 2023, it brings me immense pride to share some exciting milestones and updates with you.

Three Years of Impact: In October, we joyously celebrated our 3rd birthday! Three years of dedicated service to the people of Glasgow. It's a testament to the unwavering support from our community, volunteers, and partners. We couldn't be prouder of the strides we've made together in supporting those members of the public of whom have faced a medical and welfare emergency.

Quarterly Newsletter Launch: As part of our commitment to keeping you informed, we launched our quarterly newsletter. If you haven't already, please visit our website to sign up and stay connected with the latest updates, success stories, and upcoming events.

Community Recognition: I am honoured to share with you all that I was nominated for the Community Champion Award by the Glasgow Times. This recognition speaks volumes about the dedication and impact of Glasgow Street Aid in the community. We appreciate the acknowledgment and continue to strive for excellence in our service.

Milestone of 4000 incidents: November marked a significant milestone for us as we attended our 4000th incident. This achievement reflects the incredible impact we've had on the lives of individuals in Glasgow. Each person represents a story of resilience and hope, and we are grateful to be a part of their journey.

Remembrance Day Participation: In November, Glasgow Street Aid took part in Remembrance Day by laying our own wreath to honour and remember those who have served our country. It was a poignant moment, and we appreciate the opportunity to pay our respects.

Braving the Elements in December: December brought weather challenges, with wind, rain, and snow making conditions tough. Despite the adversities, our dedicated volunteers braved the elements to continue supporting the people of Glasgow. Special appreciation goes to those who volunteered over Christmas and New Year - your commitment and compassion shine brightly, even in the darkest days.

Thank You for Your Support: As we close the chapter on 2023, I want to express heartfelt gratitude for your continued support. Your contributions - whether through time, resources, or advocacy, have been instrumental in our 2023 success. We look forward to your continued support and partnerships as we embark on another year of service to our city of Glasgow.

From everyone here at GSA we would like to wish you wonderful new year ahead, filled with hope, compassion, and positive change. Thank you for being an integral part of Glasgow Street Aid's journey.

Warm regards,
John Barclay
Head of Service
Glasgow Street Aid

What we've been up to...



In December we held our Christmas tombola at the Glasgow Street Aid building! Our volunteers had prizes, gifts, and sweeties to give away! We raised £239! Thank you to Becky, Christine, and Darren for taking time out of their day to run the stall!



In November, we hit our 4000th log! What a massive achievement! Our volunteer Katlyn got the 4000th log and the charity treated her to a special prize! We want to thank all of our volunteers for their hard work and supporting thousands of people over the last 3 years.



Happy Birthday!
Glasgow Street Aid turned 3 years old on the 5th of October! 3 years of supporting our community and we couldn't do it without all the generous donations and grants. Thank you, from the bottom of our heart



What else have we been up to...



Three of our Trustees attended the Remembrance Service at George Square to lay a wreath.

We were also back on the streets on a Sunday doing an extra shift for the Glasgow Christmas Lights Switch On!

Still to come....

GLASGOW STREET AID

Annual General Meeting

25 January 2024
19:00 Start

Leonardo Hotel
60-96 Jamaica Street, Glasgow City Centre, Glasgow

Glasgow Street Aid, 16 Union Street, Glasgow City, G1 1QX Scotland, United Kingdom
Phone: 0141 212 9721 Email: Glasgow_Street_Aid@outlook.com Website: www.glasgowstreetaid.org

Glasgow Street Aid's Annual General Meeting (AGM) is taking place on Thursday, January 25th. This is an opportunity for all of the trustees, volunteers, working partners, and invited guests to all come together to hear all about what we've been up to over the last year and what's coming up!

We currently have some of our volunteers signed up to do the 2024 Kiltwalk in Glasgow on Sunday, April 28th. The funds raised will go directly to your chosen charity!

There are three different routes to choose from:

- The Mighty Stride** which is 22.6 miles averaging at around 8 hours
- The Big Stroll** which is 14.2 miles averaging at around 5 hours
- and **The Wee Wander** which is 3.1 miles averaging at around 1.5 hours

It should be a fun day so if you'd like to get involved, head on over to:
<https://glasgowstreetaid.org/kiltwalk-2024>

Hope to see you there and good luck to everyone who's taking part!



What's our Special Projects Team been up to?



Alison, our Special Projects Lead tells us all about the behind the scenes of networking and building our important charity image!

“After the excitement and success of our first Doors Open Festival in September, the Special Projects department has been kept busy!

We were invited to A Civic Reception for volunteers of Doors Open Days held at the City Chambers - as Special Projects Manager, I was asked to attend to represent GSA.

So wonderful to meet and mingle with the army of volunteers who make the events happen each year. Beautiful venue too. If you attended one of our Doors Open tours, you will have seen a sneak preview of some of the photographs taken by award winning documentary photographer Cameron Scott who has been shadowing our crews for the past few months. Such a privilege to have him along. Work is well underway in the background to showcase this work - keep your eyes peeled for a updates!

In November, I attended The Gathering in Edinburgh - the largest free voluntary sector event in the UK (run by the Scottish Council for Voluntary Organisations). Comprising of a series of lectures and workshops over a 2 day period - very informative and I met lots of amazing, similarly minded people - made some fantastic connections too!

Watch this space!

We've given talks and ambulance tours to multiple groups and organisations including The Women's Guild, Girl's Brigade and a troop of Glasgow Scouts seeking their Community Challenge Award. In engaging with them we have not only raised awareness for the charity but we have received some much needed donations and too created interest (and answered fantastic questions!) amongst the youngsters who are deciding what they might want to do career wise.

The diary is filling up for this year - if you'd like to book a talk for your organisation or group, please email alison.hepburn@glasgowstreetaid.org for more information.”



ProCloud and Glasgow Street Aid Updates!

Last Newsletter we told you all about our new partnership with CSS:Europe and Pro-Cloud!

Pro-Cloud will be GSA's asset management software. This will allow us to document, control, and keep track of all our equipment! As a charity, we use a lot of consumables such as bandages, gauze and gloves. Pro-Cloud will mean we can keep an eye on how much we have and when to restock. It will also help us to keep track of equipment servicing!

Our store room has now been converted and filled with boxes for us to help segregate stock and keep everything neat and tidy! Our amazing partners, Prime Secure, have also fitted a mag lock to the door to ensure only the appropriate people can get access meaning less stock being circulated and ensuring we can keep running as smoothly as possible!

Within the next while, we will be testing the software and getting it ready to roll out. Keep your eyes peeled for an update when it goes live!



John was nominated!

In December, one of our founders and Head of Service, John Barclay was nominated for the Glasgow Times Community Champion award! John was a finalist and celebrated with friends and family at a dinner at the Glasgow City Chambers! Well done, John!

Everyone at the charity is extremely proud of you and what you've done for our charity!

Qintil: Recruitment Manager

Qintil are working in partnership with Glasgow Street Aid to develop a bespoke recruitment platform!

Recruiting volunteers can be a lengthy process, particularly with our governance. Glasgow Street Aid works with a variety of vulnerable people and requires their volunteers to have the appropriate training and safeguarding in place prior to starting in post.

Qintil are helping to develop recruitment software which will help GSA to make the volunteer recruitment process more streamlined. This will help ensure volunteers are onboarded with ease and without going back and forth via email. The software is still in development but please keep checking back for updates!



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Qintil

Our new ambulance!

Like a lot of motorists within Glasgow City Centre, GSA have been affected by the implementation of the LEZ. Our current ambulance does not meet LEZ requirements and therefore is subject to restrictions within the city centre.

Due to this, we have been looking for a more up to date ambulance so that we can continue to treat and transport patients to hospital.

At present, our current ambulance has a time-limited extension therefore our services will continue as normal.

Luckily, thanks to grants from The Robertson Trust and Clothworkers Foundation we have managed to secure funding for a new ambulance!

We are waiting on collecting the new ambulance and once we have it, we will require to put it through testing and then have our logos placed on it. In the meantime, here's a sneak peak!



Our Statistics



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Here at Glasgow Street Aid, we record all our data regarding the patients that we see, and break them down into subcategories:

Medical - the patient required medical attention.

Welfare - encompasses a variety of different circumstances from helping people find their way in the city centre, to more serious incidents such as helping victims of domestic violence and vulnerable people to a place of safety.

Aggression - incidents of abuse, violence, and aggression towards our volunteers.

As well as these categories, we also include the total amount of overdoses that our volunteers attended in which they were required to administer Naloxone.

We are also now including the total amount of patients we transferred to hospital using our GSA ambulance.

So, let's take a look at the stats!

Total Statistics for 2023

Medical Logs: 929

Welfare Logs: 528

Aggression Logs: 31

Total Logs: 1488

Overdoses: 33

Transfers: 52

Total Volunteer Hours

7704.75

**Absolutely outstanding work, well done
and a massive thank you to everyone!**

Our Statistics



January 2023	
Aggression To Our Volunteers	1
Medical Incidents	49
Welfare Incidents	35
Total Incidents Attended	85
Drug Overdoses	0
Transfers To Hospital	4
Volunteer Hours Worked	529.5

February 2023	
Aggression To Our Volunteers	2
Medical Incidents	89
Welfare Incidents	44
Total Incidents Attended	135
Drug Overdoses	1
Transfers To Hospital	8
Volunteer Hours Worked	376

March 2023	
Aggression To Our Volunteers	3
Medical Incidents	73
Welfare Incidents	31
Total Incidents Attended	107
Drug Overdoses	1
Transfers To Hospital	6
Volunteer Hours Worked	556.75

April 2023	
Aggression To Our Volunteers	4
Medical Incidents	89
Welfare Incidents	55
Total Incidents Attended	148
Drug Overdoses	3
Transfers To Hospital	4
Volunteer Hours Worked	538

May 2023	
Aggression To Our Volunteers	1
Medical Incidents	80
Welfare Incidents	35
Total Incidents Attended	116
Drug Overdoses	5
Transfers To Hospital	5
Volunteer Hours Worked	597

June 2023	
Aggression To Our Volunteers	1
Medical Incidents	66
Welfare Incidents	44
Total Incidents Attended	115
Drug Overdoses	4
Transfers To Hospital	0 - Due to LEZ rules
Volunteer Hours Worked	549.5

July 2023	
Aggression To Our Volunteers	4
Medical Incidents	96
Welfare Incidents	78
Total Incidents Attended	178
Drug Overdoses	4
Transfers To Hospital	4
Volunteer Hours Worked	1156.5

August 2023	
Aggression To Our Volunteers	2
Medical Incidents	72
Welfare Incidents	47
Total Incidents Attended	121
Drug Overdoses	4
Transfers To Hospital	2
Volunteer Hours Worked	639

September 2023	
Aggression To Our Volunteers	3
Medical Incidents	95
Welfare Incidents	71
Total Incidents Attended	169
Drug Overdoses	6
Transfers To Hospital	5
Volunteer Hours Worked	862

October 2023	
Aggression To Our Volunteers	6
Medical Incidents	77
Welfare Incidents	34
Total Incidents Attended	117
Drug Overdoses	2
Transfers To Hospital	4
Volunteer Hours Worked	620.5

November 2023	
Aggression To Our Volunteers	3
Medical Incidents	76
Welfare Incidents	22
Total Incidents Attended	101
Drug Overdoses	2
Transfers To Hospital	6
Volunteer Hours Worked	597

December 2023	
Aggression To Our Volunteers	1
Medical Incidents	67
Welfare Incidents	28
Total Incidents Attended	96
Drug Overdoses	1
Transfers To Hospital	4
Volunteer Hours Worked	683

Thank you to everyone for your hard work!

Meet the Volunteer



**GLASGOW
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Here at Glasgow Street Aid, we want you to get to know us. So, each newsletter you will get to 'meet' one of our volunteers and get to know a bit about them!

This edition's volunteer is...
LAURA!



Tell us a bit about yourself and what role do you have within Glasgow Street Aid?

I'm Laura and I'm a 3rd year student mental health nurse at the University of Stirling.

With Glasgow Street Aid I volunteer as part of the street team and am out and about in the streets of the city centre helping wherever I can. I also help out with any serious mental health jobs if other crews need some extra support.

I live with my parents in Cumbernauld. Through my university course I've worked with children and adolescents with mental health struggles as well as adults in both acute crisis and long term conditions. We learn about psychosis and suicidal ideation and trauma informed care, all of which we encounter on the streets of Glasgow.

How did you come across Glasgow Street Aid and what made you decide to join?

I came across Glasgow Street Aid after being on a night out for a friend's birthday. Another girl at the bar who was not with my friends had been kicked out and was standing near us outside. We noticed that she didn't look very well and informed the door staff. Someone contacted an ambulance for the girl as it appeared that she had taken an unknown amount of drugs. The ambulance would be upwards of 2 hours to arrive at which point the door staff contacted Glasgow Street Aid who arrived within 10 minutes and supported the girl to get home safely and make sure she was fit and well. I didn't know about the charity before this but after speaking with our head of service John Barclay who had attended the incident, I decided to join GSA. It seemed like such an amazing charity and I could further my skill set from university as well as learn new skills while also helping people out in crisis.

What do you like about volunteering at Glasgow Street Aid?

I think Glasgow Street Aid is like a big family, which I know is what everyone says about their jobs but it really is. It's such a professional and respectful environment when we are working but we are able to decompress after a shift and we never go home with any worries about the shift.

What advice would you give to people who are interested in volunteering with Glasgow Street Aid?

I would say to absolutely go for it. It's such a learning experience regardless of your current skill set. It's such a different environment to working in a ward or the community or out the back of an ambulance. Regardless of whether you're in the building, street team or EOC it's such an amazing experience to try.

Do you have any interesting/fun facts about yourself?

I honestly can't think of any party tricks, I mean I can do the worm but that's not that impressive I don't think. I'm a massive reader and I love to read all genres. I probably read too much and don't know how to find the time.

Last year I read 144 books!

Where would you like to see yourself in 5 years time?

That's a tough question, I think I would like to have traveled and seen nursing techniques in different countries. I think I would like to work in MHAATS which is the mental health acute assessment team or the CAMHS equivalent.

If you're a volunteer with Glasgow Street aid and would like to take part in a future 'Meet the Volunteer' please let us know!

Donations and Support



Glasgow Street Aid want to give a massive thank you to Mac Mic Group!

Jenny and Ross came to visit us for a tour of our medical and welfare centre and brought us a cheque for £4000! Being supported by local companies means so much to a small volunteer led charity such as ourselves and we're so grateful for your generosity!



We also want to give a huge thank you to Isabell, Jean, Janice and the rest of the amazing team at C A S E Charity Shop, Kilmarnock for their incredible donation of £2000!

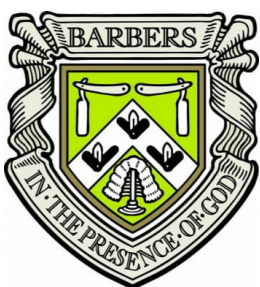
Donations such as these help keep us going and help us to keep our doors open, our lights on, and our ambulance on the road!

Thank you so much for supporting us!

The Clothworker's Foundation and The Robertson Trust grants helped us to purchase our new ambulance!



THE CLOTHWORKERS' FOUNDATION



Virgin and The Incorporation of Barbers have also donated grants to help towards running costs and for us to purchase consumables such as gauze and gloves. Thank you for your support!

GoCardless

Help save a life today!

We need your help! We are looking for 20 People to sign up for a monthly donation of £20 to help us maintain our essential radio communication. We need to pay a monthly cost to keep them going.

Please consider donating monthly with gocardless. Gocardless carry out all the transactions. This can be stopped at any point.



Our radios are a lifeline of protection for our volunteers and our patients. They are an essential piece of equipment and we cannot operate without them.

Scan here to go to our monthly payments page



Our Working Partners, Sponsors, and even more ways to donate and support us!



Our Working Partners

Glasgow City Council
Glasgow City Mission
Glasgow Street Pastors
ProCloud
Sandyford
The Marie Trust
Network Rail
Homeless Project Scotland Routes Out
Rape Crisis Scotland
Police Scotland
British Transport Police Barnardo's

Our Sponsors

Yotel Glasgow
Prime Secure
Qintil
Private Company

If you would like to make a donation, please head over to www.glasgowstreetaid.org/donate where you can find multiple ways to donate.



Here's our QR code to our linktree where you can access all of our social media!

We have a weekly lottery draw to help support our life saving work. You can win up to £1,000 each week from a prize fund of £1,600 and support our charity at the same time! You will also be entered into an annual prize draw for a chance to win a huge £10,000!

For £2 per week, you have a 1-in-30 chance of winning one of 30 prizes. The proceeds will allow GSA to recruit more volunteers, provide them with the kit they need, keep our ambulance fully stocked and ensures our radios and other recurring costs are covered.

Want to play? Head over to www.glasgowstreetaid.org/gsa-charity-lottery

Register today to support Glasgow Street Aid!

easyfundraising You shop, brands donate

We have also registered with Easy Fundraising which is a platform that allows you to raise money whilst you shop for FREE!

<https://efraising.org/50Dm51dt6A>

See you all next time!