

Mifflin County Municipal Authority

Website Terms & Conditions

1. Acceptance of Terms & Conditions

Welcome to the official website of the Mifflin County Municipal Authority (the "Authority"), a municipal authority organized and operating under the Pennsylvania Municipality Authorities Act, 53 Pa.C.S. Ch. 56. By accessing, browsing, or using this website, including any online bill payment portals, customer account features, or informational feeds (collectively, the "Site"), you acknowledge that you have read, understood, and agree to be bound by these Terms of Use and Conditions and all applicable laws and regulations.

2. Purpose of the Site

This Site is maintained by the Authority as a public service to provide customers with information regarding public water infrastructure, water quality parameters, regional water mandates, conservation updates, rates, and to facilitate online administrative actions such as electronic bill presentation and processing payment obligations.

3. Customer Account Responsibilities

To utilize certain operational areas of the Site, including online account management and automated billing, you may be required to register a customer portal profile. You agree that:

- You will provide authentic, current, and complete details as prompted by the utility verification system.
- You are entirely responsible for protecting your portal credentials, account passwords, and profile permissions.
- You will immediately notify the Authority of any unauthorized entry or breach of utility account safety.
- The Authority shall not be liable for losses caused by unauthorized use of your account credentials.

4. Electronic Bill Payment & Financial Transactions

The Site may offer access to online utility payment interfaces managed directly or through authorized third-party transaction vendors. All online financial clearings are subject to the following rules:

- Payment Timelines: Electronic payments must be fully authorized by the designated cutoff hour on or before utility due dates to circumvent standard localized late fee surcharges.

- **Processing Fees:** Third-party payment gateways may assess transactional processing fees. Any such expenses are disclosed before payment checkout and remain non-refundable.

- **Inaccurate Balances:** In the event that an automated electronic summary reflects an accounting variance, the official billing ledgers maintained at the corporate office of the Authority shall govern structural utility obligations.

5. Sovereign Immunity and Legal Protections

The Authority is a public local agency within the Commonwealth of Pennsylvania. Nothing contained anywhere on this Site, within these Terms, or inside peripheral operational procedures shall ever be construed as a legal waiver, modification, or restriction of the statutory sovereign immunities, liability shields, caps, or defense protections legally guaranteed to the Authority pursuant to the Pennsylvania Political Subdivisions Tort Claims Act, 42 Pa.C.S. §§ 8541-8542, or any other regional statutory standard.

6. Right-to-Know Law & Public Records

Communications made through electronic message forms or email addresses listed on this Site do not constitute official legal notice to the Authority. Furthermore, text, formal requests, and documentation transmitted to the Authority may become public records subject to public inspection and disclosure under the Pennsylvania Right-to-Know Law (RTKL), 65 P.S. §§ 67.101-67.3101, unless protected by explicit statutory exemptions (such as personal banking identifiers, customer home phone numbers, or critical infrastructure security details).

7. Prohibited Website Operations

Users are strictly prohibited from misusing the digital utility asset. You agree not to:

- Deploy automated web scraping mechanisms, bots, or extraction scripts against utility portals without written corporate approval.
- Interfere with infrastructure monitors, network firewalls, or application security frameworks defending the Site.
- Submit forged payment data, invalid bank routing numbers, or fraudulent identity information through account setup steps.
- Inject malicious software loops, computer viruses, Trojan horses, or corrupted file packets into the utility server core.

8. Emergency Bulletins and Advisory Feeds

While the Authority strives to post critical alerts (e.g., localized main breaks, pressure deficits, or mandatory boil water advisories) to this Site swiftly, online alerts should not

serve as the exclusive mechanism for public safety updates. Environmental factors, network latency, or localized internet dropouts can delay web postings. The Authority is not legally liable for service outages, structural disruptions, or damages arising out of a user's singular reliance on digital web notifications for critical public utility alerts.

9. Intellectual Property & Public Use

All text, regional water quality graphics, custom maps, layout aesthetics, corporate emblems, and code elements appearing on the Site are protected property of the Authority or its software partners. Visitors may print single copies of consumption statements, localized compliance reports, or guidelines for individual, non-commercial use. Any broader repurposing, mirroring, or distribution of utility media assets without consent is prohibited.

10. Jurisdiction and Choice of Law

These Terms of Use shall be interpreted and legally governed under the internal substantive laws of the Commonwealth of Pennsylvania, without giving effect to conflicts of laws doctrines. Any litigation, lawsuit, or formal legal action arising directly out of the operation or use of this Site must be initiated and adjudicated exclusively inside the appropriate Court of Common Pleas located within the specific Pennsylvania county where the Authority maintains its primary administrative headquarters.

11. Modifications to Terms & Conditions

The Authority reserves the right to amend, change, or update these digital governance conditions at any point without advance notification. Continued interaction with the Site following posted structural revisions constitutes absolute legal acceptance of the updated rules.

12. Official Agency Contact Information

Inquiries concerning these Site rules, official document submissions, or formal public records requests under the RTKL must be directed to the designated agency representative listed on the "Contact Us" page: <https://mifflincountyh2o.com/contact-us>

Modified Date: August 20, 2026