



IMPORTANT TIME-SENSITIVE INFORMATION REGARDING YOUR ACH PAYMENT METHOD

Dear Valued Bank Draft Customer,

You are receiving this letter because your water bill is currently drafted on the 15th of the month from your checking or savings account. Many of our customers have utilized this option for payment over the years and we have continued to add new customers to this convenient payment method.

Due to the evolving concerns about cybersecurity and data breaches, and customer expectations that their “personal and financial information is secure and protected, Mifflin County Municipal Authority (MCMA) will initiate a change to enhance the data security of your Auto Draft ACH payment processing. MCMA will take this important step with our current third-party payment processor NCR Voyix. As a PCI Compliant, Level 1 Processor NCR Voyix takes all the necessary steps to ensure your data is protected from any breaches.

The effective date of the transition is November 7, 2024.

Customer Portal Registration is Required for the Bill Due November 29, 2024.

<https://mabl.authoritypay.com/>

Registering for the customer portal requires your:

Account Number
Customer ID (CID)

Additional information on how to register on the MCMA customer portal is enclosed.

You will have the following options to pay your bill on the Customer Portal:

- Auto Pay – **Bank Draft on Bill Due Date (No Fee)**, Includes *Smart Reminders* 72 hrs prior to draft date & a draft day notice.
- E-Check Pay – Bank Draft same day or a future date (.50 fee)

We appreciate your patience as we transition all the ACH customers to this new more secure payment environment. Please feel free to contact the office at (717) 248-0165 if you have any questions or need help with Customer Portal registration.

Sincerely,

Mifflin County Municipal Authority