

Every time a service call is made the vendor bills KPW. Unnecessary calls result in membership prices increasing to cover those costs. To keep membership fees low, please make sure your unit/appliance is broken. **KPW membership services do not cover instruction, misuse, abuse or preventative services.** Unnecessary calls will result in members being charged back for that call. We don't want to do it, and you don't want to pay it, but to be fair to all members, we can't provide free services that aren't covered by our agreement. We know you understand.

### **Dishwasher- Not working/cleaning:**

1. Check the plug – maybe it got accidentally disconnected.
2. Check the breaker.
3. Make sure you are setting it correctly. If not, and it isn't broken, you could be charged back for the service call
4. Are you overloading the dishwasher?
5. Run the dishwasher with a cup full of vinegar and NO soap.
6. Are you scraping the food off plates before you load the dishwasher?

### **Dishwasher- Not working/leaking:**

1. Are you using the recommended detergent for your machine?
2. Are you using too much detergent?
3. Is the door closed completely?
4. A little water inside the bottom of your dishwasher is normal, if excessive it could be a drain hose. Schedule a service call.

