

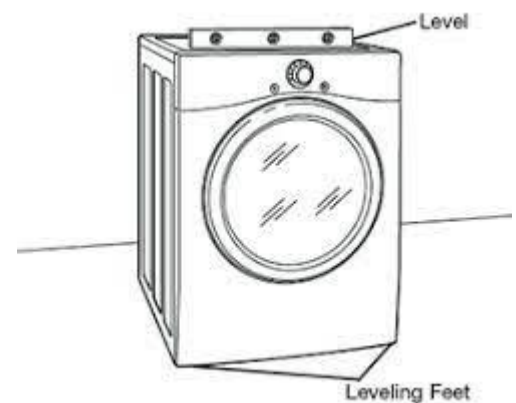
Every time a service call is made the vendor bills KPW. Unnecessary calls result in membership prices increasing to cover those costs. To keep membership fees low, please make sure your unit/appliance is broken. **KPW membership services do not cover instruction, misuse, abuse or preventative services.** Unnecessary calls will result in members being charged back for that call. We don't want to do it, and you don't want to pay it, but to be fair to all members, we can't provide free services that aren't covered by our agreement. We know you understand.

### **Dryer – Not working/Won't Start, Heat:**

1. Check the plug – maybe it got accidentally disconnected.
2. Check the fuses – you may just need to replace them.
  1. Check the breaker.
  2. Is the door latch engaging? Is there lint in the way?
  3. Have you cleaned the lint trap?
  4. Have you looked at the outside exhaust vent? While the dryer is running, can you feel hot air coming out? If not, it may be blocked. This can be a fire hazard and part of normal maintenance.
  5. Is anything in the way of the vent? If so, remove.
  6. Is the exhaust hose free of kinks?
  7. Are you overloading the dryer with items? Run smaller loads.
  8. There are ventilation openings at the top and bottom of most dryer doors that require a minimum of one inch airspace. Are they blocked? Remove the blockage.
  9. There should be at least 5 inches of space between the dryer and the wall behind it. Make sure there is room for airflow.
  10. Don't allow fabric softener dryer sheets to block the airflow into the lint trap or grill. Never use more than one sheet per load.
  11. Clean moisture sensor strips located inside the front edge of the dryer drum with a cotton ball and rubbing alcohol.

### **Dryer – Not working/Noisy:**

1. Is the dryer level? Check, and then adjust the feet.



2. Is there something caught in the drum? Coins, buttons, etc.? Use a flashlight to see and remove objects. Always check pockets before washing/drying clothes.
3. Are you drying tennis shoes? They make noise.
4. Did sheets or towels get wrapped up into a ball while drying? They make noise.
5. Do you have a gas dryer? The gas valve clicks when opening and closing, this is normal.

WASHING