

Celebrating Stability and  
Looking Toward the Future

*February 4, 2026*



# KPW Annual Membership Meeting 2026

# Meet Your Board of Directors & Support Team

## **Executive Board:**

- Roger Johnson (President)
- John Poor (Vice President)
- Kate Collins (Treasurer)
- Barbara Allen (Secretary)

## **Directors:**

- Jerry Clifton
- Rosalind Robinson
- Jim Allen (Incoming)

## **Support:**

- Service Partner: Greg Beachum (QCHS)
- Office Team: Cyndi (Manager), Misty (Call Center), Part-time Office Staff

# The KPW Success Story (2022–2026)

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## **2022 Crisis:**

Embezzlement, records destruction, FBI case

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## **Recovery:**

\$600K Travelers, \$40K Federal Court, 2,000+ volunteer hours

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## **Financial Transparency:**

Accounting database, professional audit & review completed

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## **Today:**

Established office management and operations.

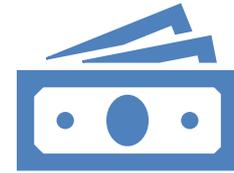
Transitioned to profitable stability

# KPW Financial Health

- Membership has remained stable
- Costs have been managed but are still expected to rise
- Losses from FYE 2021–2024 due to cost structure, expenses and theft
- FYE 2025: First profitable year
- FYE 2026: Second profitable year
- Business transitioned from 'going concern' risk to fiscal stability with prudent management

# Financial Health & Member Costs

- **KPW Fiscal Year End February 28**
- **2023–2024:** Losses due to crisis recovery to a profitable position
- **2025-2026 YTD:** positive net income
- The KPW Board Members, both past and present, take great pride in our achievements. We successfully revived the company from near bankruptcy. Our intense focus led us to a profitable position.
- Thank you for your loyal membership!
- **Financial stability achieved**





# KPW Plans - Summary

Plan Option	Upcoming Year	Last Year		Difference
Bronze	<u>\$440</u>	\$450		\$10
Silver	<u>\$440</u>	\$540		\$100
Gold	<u>\$550</u>	\$650		\$100
Platinum	<u>\$670</u>	\$770		\$100
Senior Care (add on)	<u>\$250</u>	\$250		\$0

Plans above are subject to restrictions. Please see the KPW Service Agreement for details.



# KPW Plans - Cap Max/Limits

Coverage Item	Upcoming Year	Last Year		Positive Increase
Electric or gas water heater	<u>\$1,150</u>	\$1,100		\$50
2-ton primary AC System	<u>\$5,200</u>	\$5,000		\$200
2.5-ton primary AC system	<u>\$5,700</u>	\$5,500		\$200
3-ton primary AC system	<u>\$6,200</u>	\$6,000		\$200
3.5-ton primary AC system	<u>\$6,700</u>	\$6,500		\$200

Plans above are subject to restrictions. Please see the KPW Service Agreement for details.



# KPW Plans - Cap Max/Limits

Coverage Item	Upcoming Year	Last Year		Difference
Freon	<u>\$38/pound</u>	\$35		\$3
Bronze A/C repair only	<u>\$800</u>	n/a		\$0
Bronze water heater repair only	<u>\$250</u>	n/a		\$0

Plans above are subject to restrictions. Please see the KPW Service Agreement for details.



# KPW Plans - Cap Max/Limits

Appliance	Upcoming Year	Last Year		Difference
Refrigerator	<u>\$600</u>	\$500		\$100
Range	<u>\$500</u>	\$400		\$100
Washer	<u>\$500</u>	\$400		\$100
Dryer	<u>\$500</u>	\$400		\$100
Dishwasher	<u>\$400</u>	\$300		\$100

Plans above are subject to restrictions. Please see the KPW Service Agreement for details.



# KPW Plans - Fees

Fee Type	Upcoming Year	Last Year		Difference
S-G-B Service Business Hours	<u>\$40</u>	\$40		\$0
S-G-B Service After Hours	<u>\$40</u>	\$60		\$20
Platinum Service Business Hours	<u>\$25</u>	\$25		\$0
Platinum Service After Hours	<u>\$25</u>	\$25		\$0
New members	<u>\$125</u>	\$125		\$0

Plans above are subject to restrictions. Please see the KPW Service Agreement for details.



# KPW Plans - Fees

Fee Type	Upcoming Year	Last Year		Difference
Inspection – new member	<u>\$70</u>	\$70		\$0
Inspection – plan upgrade	<u>\$35</u>	\$35		\$0
Cancellation	<u>\$35</u>	\$35		\$0
Returned Check	<u>\$40</u>	\$35		(\$5)
Late Payment	<u>\$20</u>	\$20		\$0
Senior Care Inspection – New	<u>\$35</u>	\$35		\$0

Plans above are subject to restrictions. Please see the KPW Service Agreement for details.

# Member Responsibilities

Drain line preventative maintenance

Check thermostat batteries and circuit breakers before you call

Contracts are non-transferable upon property sale

# Member Responsibilities

Dryer vent cleaning

A/C filters

Noisy but not broken

# Looking Ahead



Continued financial focus on costs & stability



Secure office lease as of Dec 31, 2026



KPW member support & improvement

# Vote of Confidence

- Voting affirms confidence in leadership
- Ensures transparency and accountability
- Reflects member trust in financial health and governance
- Reaffirms stability and progress made together



# Thank You



Thank you for your  
continued support



Contact us with questions or  
feedback



Committed to transparency  
and long-term stability

[contactkpw@kpwservice.com](mailto:contactkpw@kpwservice.com)



**QUESTIONS?**

**PLEASE  
LIMIT TO 3  
MINUTES**