

Moab Irrigation District #20 Newsletter

Spring/Summer 2026 |

Office hours

Monday-Friday,
7:00 a.m. - 3:30
p.m.

Mailing address

PO Box 81
Newman Lake, WA
99025

Emergency Phone
(509) 496-0141

Office Phone
(509) 226-0545

Office Email
moabdistoff@moabdist.com

District Manager
Scott Inch

Secretary to the
Board & Office
Support
Robert Randall

Board Meetings
3rd Thursday of
each month 6:00
p.m.

If you have a new
address, a
different mailing
address, or a new
phone number,
please call the
office to update
your information.

Board Updates:

Welcome your 2026 Board directors! New board directors for 2026 are William (Bill) Jackman (Chairperson) Position # 1 and Douglas Hughes (Vice Chair) Position #2. They will join the other 2026 board directors: Robert Snow, Position 3, Rosalee Allan, Position 4, and Dave Pfeiffer, Position 5

Elections for Moab Board of Directors. Moab Irrigation district will have two director positions open for election for 2027. Petitions for nominations for upcoming board positions are due at the district office by 3:30pm on October 5th, 2026. See our website <https://moabirrigationdistrict20.com/> for a downloadable petition or pick one up at the district office.

Welcome New Staff

Robert Randall joined our organization in December 2025 and has hit the ground running. Not only has he taken on our financial reporting but has also taken on the role of the Secretary to the Board. And just to keep things interesting, we are in the middle of our State of Washington Audit for the years 2022 through 2025.

What is Backflow Testing (and what does Moab Irrigation District require)?

Backflow happens when water flows the wrong direction and can pull fertilizers, pesticides, or other contaminants into the potable (drinking) water system. A backflow preventer is a mechanical device that stops this reverse flow. **Backflow testing** is a field test performed by a certified Backflow Assembly Tester (BAT) to confirm the device is working properly (valves sealing, no leaks, correct pressure). **Moab Irrigation District #20 requires all customers (residential, multifamily, and commercial) to test backflow devices annually. Initial testing** is also required after a device is installed to confirm proper function. Testing must be performed by a Washington State certified Backflow Assembly Tester (BAT) and must be done at least once a year. For more information and a list of back flow testers, visit our website <https://moabirrigationdistrict20.com/cross-connection-control>.

Call Before you dig! It's the Law

Call 811 before you dig for any project that disturbs the ground—installing posts, planting trees, trenching for irrigation, repairing service lines, or grading. 811 is a free utility locating service that notifies participating utilities so buried lines (water, power, gas, communications, etc.) can be marked on your property. Call at least a few business days before you dig and wait for marks/clearance. Always dig carefully by hand near marked lines.

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Know your Meter Read and Monitor Your Usage

The forecasted dates for the Moab Irrigation District meter reads are the first week of April and the first week of October of each year. You will receive a bill following each meter read to charge you for your water usage for the previous six months. Your meter reading is included in this billing document, and you should make a note of it and track it over time. The usage rates can be found on our website at <https://moabirrigationdistrict20.com/rates-%26-fees>. To understand your how your usage charges are calculated and billed or to understand the charges placed on your annual property tax statement, please contact us and we will be glad to help and provide you with more information.

Conservation

As irrigation demand rises this season, small efficiency upgrades can save water, reduce pump energy, and help ensure reliable deliveries for everyone. To learn more about the guidelines and standards for efficient irrigation and landscape design visit www.iwac.us/irrigation-and-landscape-guidelines

Leakage Concerns

Please keep access to turnouts and meter locations clear, and report suspected leaks or delivery issues as soon as possible so we can respond quickly. Thank you for doing your part to conserve water and protect long-term reliability for our community. You can use your meter to check for water leaks. Watch this short video to see how. <https://www.youtube.com/shorts/wzcTYPvEhTc>

Need Help Paying Your Moab Irrigation Water Bill?

You can reach out to community resources that may be able to help with utility payments (availability and eligibility vary):

Community Resources

- Spokane Neighborhood Action Partners (SNAP): Utility assistance and referrals. Phone: (509) 456-7627.
- WA DSHS Community Services Call Center: Ask about emergency assistance options (including CEAP). Phone: 877-501-2233.
- WA 2-1-1: Dial 211 (or 1-877-211-9274) to find local assistance funds by zip code.
- Be prepared: Have your Moab account information, a copy of your bill, photo ID, and proof of household income (if requested by the program).

Property Tax Relief (Spokane County)

- If you are having difficulty paying property taxes, help may be available. Spokane County administers Washington's Senior/Disabled Person Property Tax Exemption (for eligible homeowners) and Property Tax Deferral options that can postpone payment on qualifying primary residences. For eligibility and application deadlines, contact the Spokane County Assessor (exemptions) or the Spokane County Treasurer (tax payment questions).

Consumer Confidence Report (Annual Drinking Water Quality Report)

The Consumer Confidence Report (CCR) is the annual drinking water quality report for our domestic water customers. It summarizes where your drinking water comes from, what we test for, and the results from the most recent monitoring period. You can obtain a copy of the annual report by visiting our website <https://moabirrigationdistrict20.com/>