



GRATITUDE DONE RIGHT
LOYALTY • RETENTION • GROWTH

Helping Home Service Companies Grow Customer Loyalty With Gratitude Done Right

Saying thank you is a good business practice and the most underused business tool to developing impactful and remarkable relationships. Our perfectly executed gifts are designed for smart businesses who invest in their customers by saying Thank You!

Gratitude Done Right programs provide you with the most affordable way to send gifts with impactful benefits. Our gifts truly help you increase customer loyalty. Keep your business strong by telling your unique business story, gathering customer feedback and thanking your customers consistently.

We grow your customer loyalty program so you can grow your business.



We make sure your customers are WOW'ed by your expression of gratitude from the moment they receive their unexpected gift.

"Very surprised by the gift, nice touch, **recommended XXX Company to many friends already** appreciated great work and coordination of schedules".

"The gift was very nice and project went well. **I will be sure to leave a good review**"

"Very nice left good review and project went well. **Gift was awesome** and I am very pleased with the project".

"Everything in the gift box was delicious, very impressed with AAACompany and **will be sure to refer to friends and family**"

Gratitude Done Right Features

Every Gratitude Done Right gift is an expression of your sincere appreciation for your customer. Each gift creates an emotional bond to your company. Now that's impactful!



Each gift is shipped with a "You are Appreciated" label with your location logo.



Social reviews are important to the growth of your business, we gently ask for customer feedback on your behalf with each gift.



Show off your company! Each gift has your location custom logo with your special message.



Stay top of mind with your customers with your company's unique story, included in every gift.



Inside each gift are delicious gourmet snacks, your custom branded ribbon, a "You Are Appreciated" label and a hand addressed envelop with your unique company Story Card.



Want to really stand out from the competition?

We create a custom snack mix just for your customers.



After your customers install, we send out a custom anniversary card to remind your customer to call you for a check up!

Get Monthly Custom Tailored Customer Surveys!



Your personal Gratitude Done Right Customer Feedback Concierge delivers valuable feedback and insights to you that you can't get from a text.

Our Customer Feedback Concierge Calls answer the question most business owners ask every day, "How can we be better"?

You learn first hand how gratitude impacts your customers, how your customers feel about their experience. Our concierges are real caring persons on the other end of the phone, caring about your customers experience.

"They were reliable, on time, on budget, did what they said they would. And the gifts just sweetened the entire experience"

"Gift was absolutely a surprise and wonderful, chose AAACompany because we know the high quality of their work"

"Gift was unnecessary but very much appreciated. AAA Company was recommended by my realtor and everyone who has used AAACompany has had nothing but good things to say about them"

We discovered realtor was Joe Loukota and we reached out and thanked him for his referrals.

Gratitude Done Right Program Levels

Fee per gift is \$95 plus onboarding fee

20 GIFTS PER MONTH INCLUDES

- Custom branded gift box
- Custom company story card
- Custom branded gift ribbon
- Custom branded gift "You Are Appreciated" label
- Custom branded social media "Please Review Us" label
- Custom branded popcorn snack mix label
- Free USPS shipping
- \$480 one time onboarding fee

30 GIFTS PER MONTH INCLUDES

- Custom branded gift box
- Custom company story card
- Custom branded gift ribbon
- Custom branded gift "You Are Appreciated" label
- Custom branded social media "Please Review Us" label
- Custom branded popcorn snack mix label
- Free USPS shipping
- Custom 6-month **OR** 1 year customer card design and mailing
- \$380 one time onboarding fee

40 GIFTS PER MONTH INCLUDES

- Custom branded gift box
- Custom company story card
- Custom branded gift ribbon
- Custom branded gift "You Are Appreciated" label
- Custom branded social media "Please Review Us" label
- Custom branded popcorn snack mix label
- Free USPS shipping
- Custom 6-month **OR** 1 year customer card design and mailing
- **Monthly Customer Feedback Concierge survey with monthly report**
- \$250 one time onboarding fee

50 GIFTS PER MONTH INCLUDES

- Custom branded gift box
- Custom company story card
- Custom branded gift ribbon
- Custom branded gift "You Are Appreciated" label
- Custom branded social media "Please Review Us" label
- Custom branded popcorn snack mix label
- Free USPS shipping
- Custom 6-month **AND** 1 year customer card design and mailing
- **Monthly Customer Feedback Concierge survey with monthly report**
- Free onboarding fee

**NEED MORE THAN 50 GIFTS PER MONTH?
WE'LL DESIGN A GRATITUDE JOURNEY JUST FOR YOU**

www.GratitudeDoneRight.com 317-753-7143