Senior Software Project Manager

Sim Mann

Senior Software Project Manager

8+ years experience managing high-impact projects within scope, budget, and timelines.

5.5+ years experience managing & delivering complex multi-functional software projects. (SA
ERP Software - S/4HANA Private Cloud)

- Specialized in high-value SAP software implementation projects:
  Project management (PMO), resource management, quality assurance,
  Hands-on SAP software configuration, unit testing, defect resolution, cutover experience

- Highly experienced managing and integrating cross-functional teams:
  Baselining requirements, project roadmaps, delivery governance,
  executive presentations, and stakeholder engagement & management

- Strong leadership skills:
  Ability to build trusting relationships and influence others
  Ability to communicate, negotiate, and rationalize priorities

Sim Mann

Santa Clara, California

Waterloo, Canada

Professional Journey - Functional SAP Consultant to Sr. PM

Relevant Experience:

Project Manager (SAP Software)
John Hancock / Manulife

Project Manager (SAP Software)
IBM Consulting

Senior Project Manager (SAP Software)
IBM Consulting

September 2018 - January 2019

March 2020 - April 2022

Promoted

April 2022 - Present

- Managed delivery of $5M SAP project

- Managed system integrated testing with cross-functional teams and vendors

- Managed cutover activities & data migration mock load efforts with technical teams

- Developed hands-on SAP technical skills

- Integrated 43 functional, technical, data migration, and quality assurance team members to effectively deliver SAP BRIM project

- Inherited 2 months delayed project; implemented governance, processes, and allocated additional resources for on-time delivery

- Managed completion of 9 cutover milestones to move dev & API interfaces from non-production to production env.
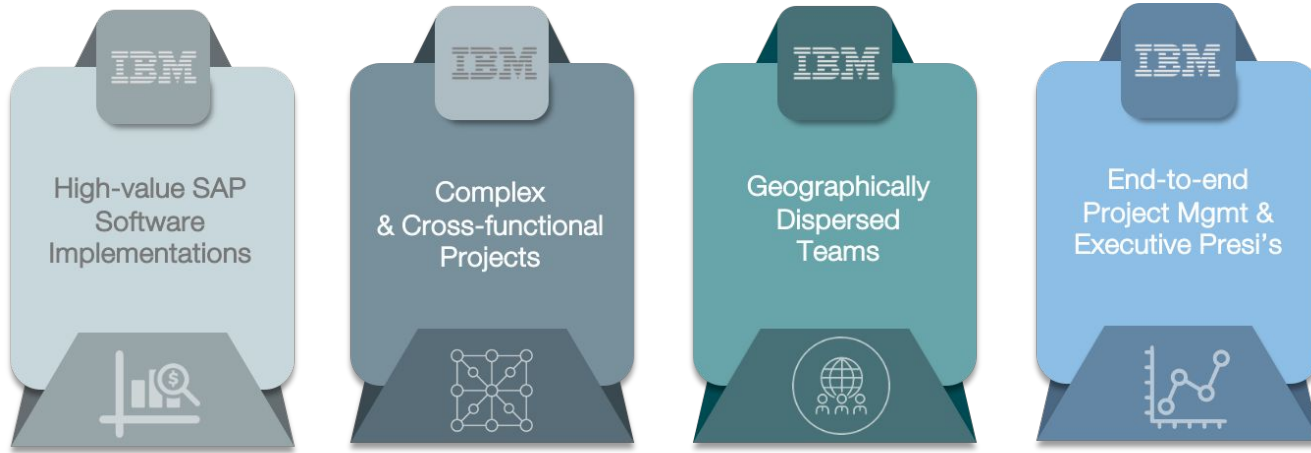
- Led software PMO in successful implementation of $65M SAP software project

- Provided strategic direction and leadership for project governance for project launched with 6M customers

- Led management & integration efforts required for defect resolution (root cause analysis, resolution, and timely status updates)

Senior Software Project Manager - IBM Consulting

IBM
High-value SAP Software Implementations

IBM
Complex & Cross-functional Projects

IBM
Geographically Dispersed Teams

IBM
End-to-end Project Mgmt & Executive Presi's

Value-adding Skills / Expertise:

Software Development Methodologies

Software Development Lifecycle (SDLC)

Certified - Agile Scrum Master (SAFe)

Certified - Microsoft Excel

Specialized - SAP Software Mgmt. (BRIM)

Managed Quality Assurance:
- Defect Resolution & Unit Testing
- User Acceptance Testing
- Integration Testing

Managed Plan Alignment:
- API Integration
- Data Migration

Professional Approach - Software Project / Program Manager

- Experienced & Certified in Agile Methodology
- Experienced in Waterfall Methodology
- Comfortable with Iterative vs. Incremental Workflows
- Experienced Creating & Managing:

RAID Logs

- Organization of Potential:
  - Risks
  - Actions
  - Issues
  - Decisions

Change Logs

- Tracks Requests for Change:
  - Submission
  - Review & Approval
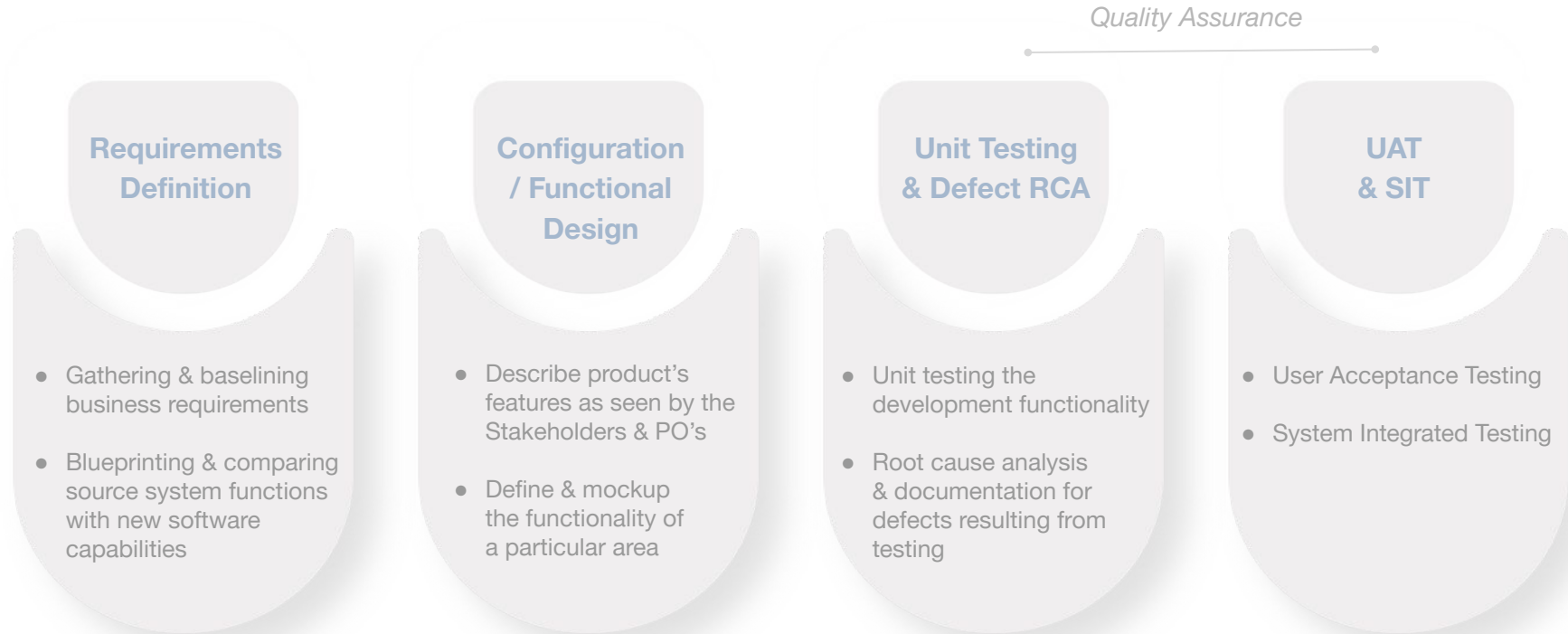 - Implementation
  - Closure

WBS RTM

- Work Breakdown Structure:
  - Deliverable-oriented breakdown of project
- Requirements Traceability Matrix:
  - Requirement Request Details

RACI GANTT Roadmaps

- Responsibility Assignment Matrix
- Gantt Charts (Project Timelines)
- Roadmaps (Outcome Focused)

Professional Approach - End-to-End Complex Software Project Mgmt.

Experienced in managing complex, high visibility, high stress, and high value software projects:

Quality Assurance

Requirements Definition

- Gathering & baselining business requirements
- Blueprinting & comparing source system functions with new software capabilities

Configuration / Functional Design

- Describe product's features as seen by the Stakeholders & PO's
- Define & mockup the functionality of a particular area

Unit Testing & Defect RCA

- Unit testing the development functionality
- Root cause analysis & documentation for defects resulting from testing

UAT & SIT

- User Acceptance Testing
- System Integrated Testing

IBM Project - Air Canada SAP Implementation

Project Scope:
Replace Air Canada's core financial systems (Peoplesoft Finance, Hyperion FMS, and BackOffice Finance) with SAP's S/4HANA Private Cloud Edition ERP solution.

Role: Senior Software Project Manager

Responsibilities:

Manage program roadmaps, requirements, scope, schedules & deliverables with development teams, partners, quality assurance teams, and stakeholders

Manage risks & issues while communicating and adjusting timelines. Identify and execute on process optimization opportunities (internally & with partners)

Continuously align & unify all project team members to understand technical issues, project objectives, and drive collaboration with focus on expected business outcomes

Represent PMO – Create and deliver metric and process-driven executive presentations as part of bi-weekly project steering committee forum

Strong ability to influence partners & push projects forward & overall roadmap and milestone management (in collaboration with QA and Data Migration team)

Manage & coach – Create and disperse project governance expectations and guidelines focused on an Agile-Waterfall hybrid delivery model, as required by Air Canada

Project Scope:
Replace 407's core financial system (Peoplesoft Finance) with SAP's S/4HANA Private Cloud Edition ERP solution and manage all testing scope for subscription & pay-per-use toll highway charge plan model.
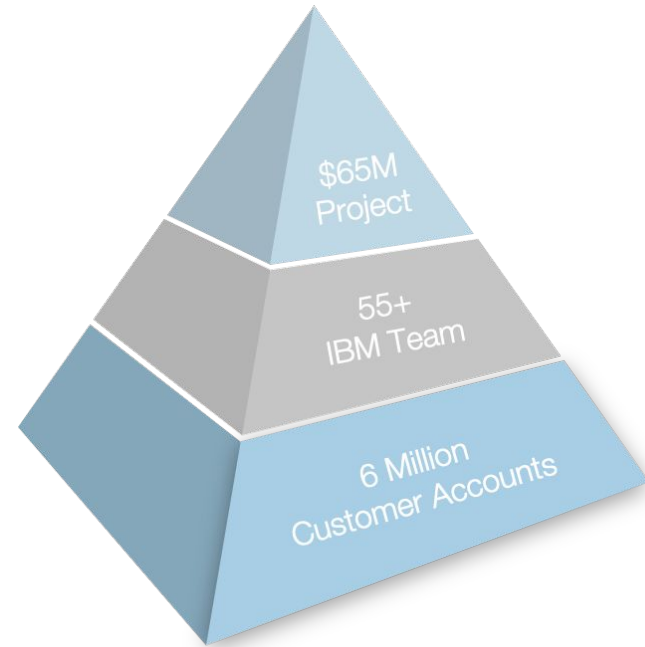
Role: Software Project Manager

Responsibilities:

Managing technical team as part of PMO in successful implementation and launch of $65M BRIM SAP project

Integration & collaboration to align all involved cross-functional teams via Agile methodology & create and maintain critical project roadmaps

Managed requirement gathering & refinement efforts followed by baselining into the requirements traceability matrix in alignment with the business process hierarchy
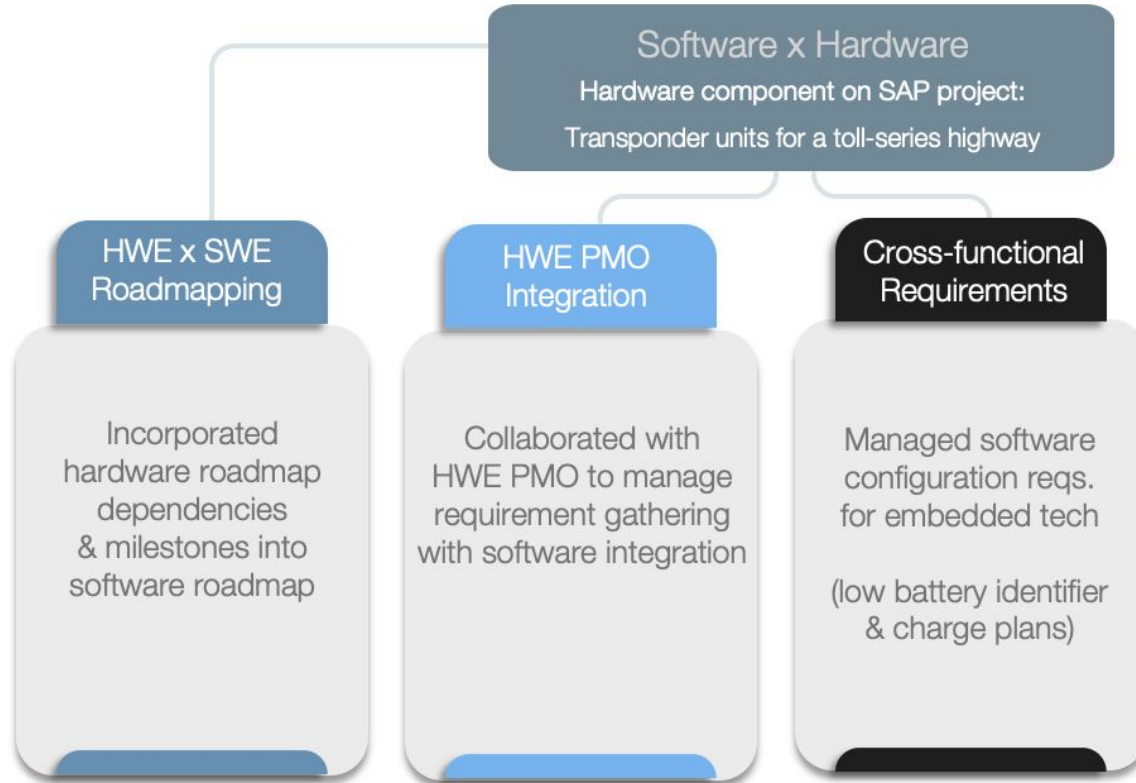
$65M Project

55+ IBM Team

6 Million Customer Accounts

SDLC
Software Development Lifecycle

| Gap Analysis | Requirement Gathering | Design | Dev & Unit Testing | QA |

Software x Hardware

Hardware component on SAP project:

Transponder units for a toll-series highway

HWE x SWE Roadmapping

Incorporated hardware roadmap dependencies & milestones into software roadmap

HWE PMO Integration

Collaborated with HWE PMO to manage requirement gathering with software integration

Cross-functional Requirements

Managed software configuration reqs. for embedded tech

(low battery identifier & charge plans)

Founded & Developed - 'Touch of Elegance' - eCommerce Brand

- Founded South Asian E-commerce fashion brand & launched social media presence
- Led efforts for product management, order billing & processing, order management & fulfillment, and marketing
- Designed and created website to allow for a complete digital shopping experience
- Managed selecting & importing of inventory followed by capturing product photos
- Managed marketing campaigns on social media platforms, fuelling increased sale conversions

8,500+
Followers

E

Touch of Elegance

End-to-end sale to order fulfillment process

Why Apple?

I want to optimize at the best company for the best products on earth.

Brand Loyalty - End User

Business Excellence - Tech Intersection

Passion for Program and Process Optimization

Mission Statement
To bring the best user experience to customers through innovative hardware, software, and services.

Vision Statement
To make the best products on earth and to leave the world better than we found it.

Why Sim?

Prototypical PM

- Thrives Under Pressure
- Strong Sense of Accountability
- Concise & Clear Communicator
- Excellent Team Player & Team Leader
- Strong Technical & Business Background
- Acute Attention to Detail
- Flexible & Adaptable

What Sets Me Apart

- Reliable, Relentless, Resilient
- Optimization – always!
- Personal Passion for Program Mgmt.

E

Touch of Elegance