

# Senior Software Project Manager

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Sim Mann

# Senior Software Project Manager

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7 years experience managing high-impact projects within scope, budget, and timelines.

5.5+ years experience managing & delivering complex multi-functional software projects.  
(Expert in SAP ERP Software - S/4HANA Private Cloud)

- Specialized in high-value SAP software implementation projects:  
Project management (PMO), resource management, quality assurance,  
Hands-on SAP software configuration, unit testing, defect resolution, cutover experience
- Highly experienced managing and integrating cross-functional teams:  
Baselining requirements, project roadmaps, delivery governance,  
executive presentations, and stakeholder engagement & management
- Strong leadership skills:  
Ability to build trusting relationships and influence others  
Ability to communicate, negotiate, and rationalize priorities



Sim Mann



Santa Clara, California



Waterloo, Canada

# Professional Journey - Functional SAP Consultant to Sr. PM

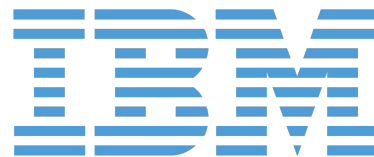
## Relevant Experience:



Project Manager (SAP Software)  
John Hancock / Manulife



Project Manager (SAP Software)  
IBM Consulting



Senior Project Manager (SAP Software)  
IBM Consulting

September 2018 - January 2019

- Managed delivery of \$5M SAP project
- Managed system integrated testing with cross-functional teams and vendors
- Managed cutover activities & data migration mock load efforts with technical teams
- Developed hands-on SAP technical skills

March 2020 - April 2022

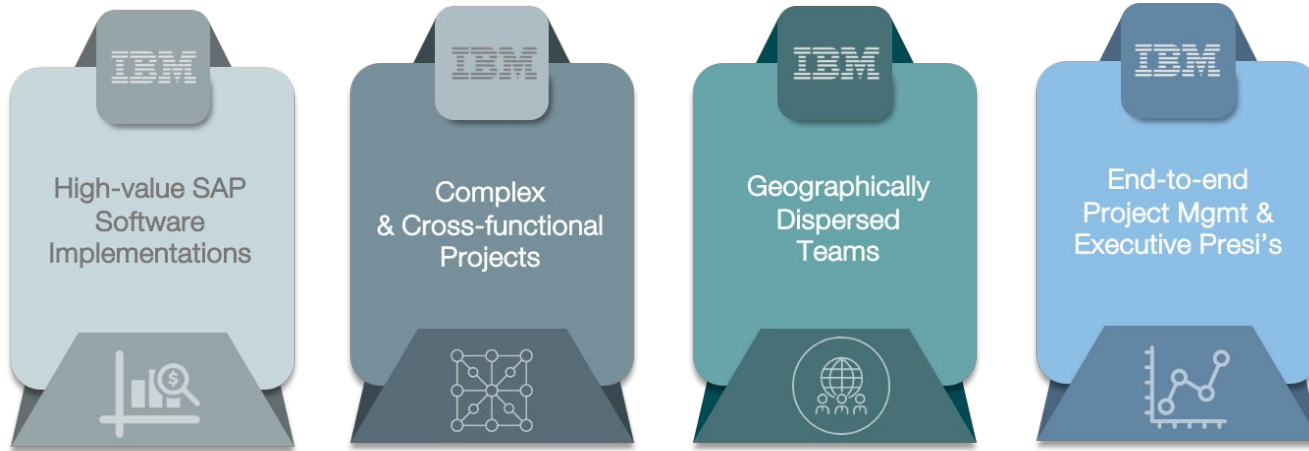
- Integrated 43 functional, technical, data migration, and quality assurance team members to effectively deliver SAP BRIM project
- Inherited 2 months delayed project; implemented governance, processes, and allocated additional resources for on-time delivery
- Managed completion of 9 cutover milestones to move dev & API interfaces from non-production to production env.

*Promoted*

April 2022 - Present

- Led software PMO in successful implementation of \$65M SAP software project
- Provided strategic direction and leadership for project governance for project launched with 6M customers
- Led management & integration efforts required for defect resolution (root cause analysis, resolution, and timely status updates)

# Senior Software Project Manager - IBM Consulting



## Value-adding Skills / Expertise:

Software Development Methodologies

Software Development Lifecycle (SDLC)

Certified - Agile Scrum Master (SAFe)

Certified - Microsoft Excel

Specialized - SAP Software Mgmt. (BRIM)

### Managed Quality Assurance:

- Defect Resolution & Unit Testing
- User Acceptance Testing
- Integration Testing

### Managed Plan Alignment:

- API Integration
- Data Migration

# Professional Approach - Software Project / Program Manager

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- Experienced & Certified in Agile Methodology
- Experienced in Waterfall Methodology
- Comfortable with Iterative vs. Incremental Workflows
- Experienced Creating & Managing:

## RAID Logs

- Organization of Potential:
  - Risks
  - Actions
  - Issues
  - Decisions

## Change Logs

- Tracks Requests for Change:
  - Submission
  - Review & Approval
  - Implementation
  - Closure

## WBS RTM

- Work Breakdown Structure:
  - Deliverable-oriented breakdown of project
- Requirements Traceability Matrix:
  - Requirement Request Details

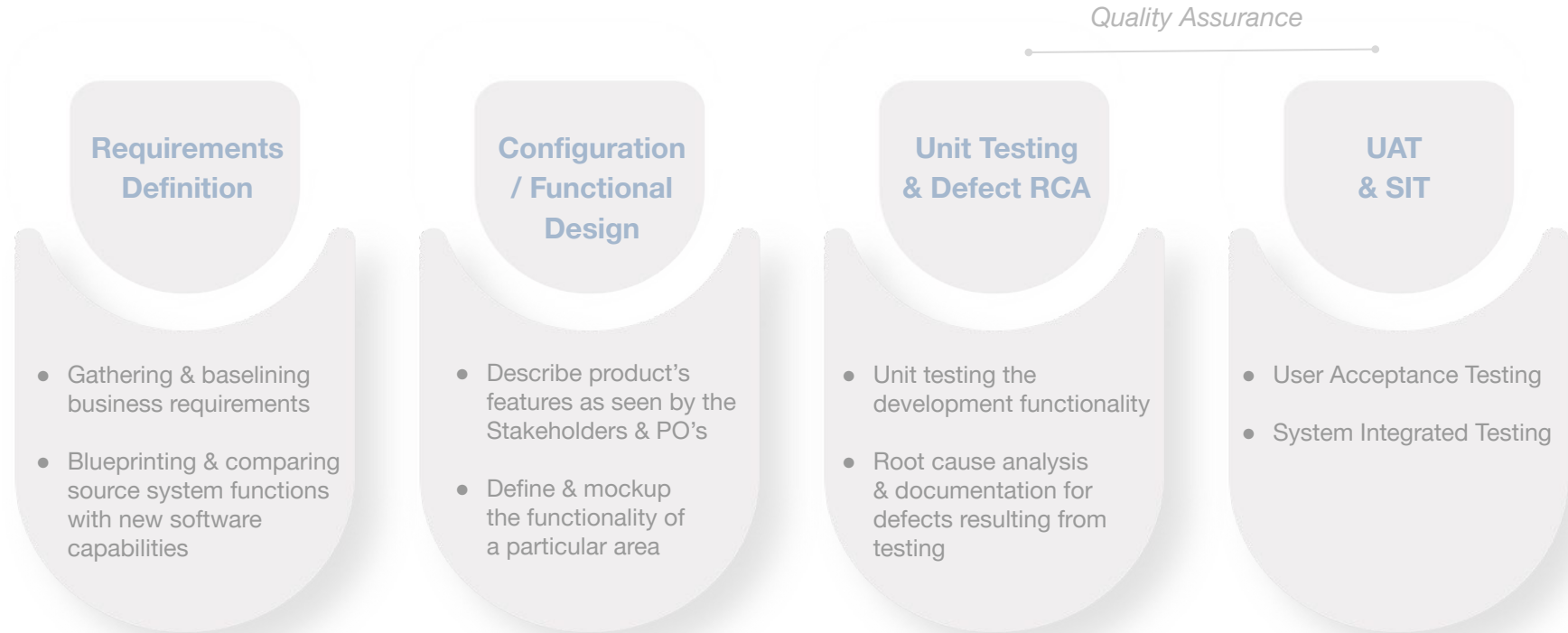
## RACI GANTT Roadmaps

- Responsibility Assignment Matrix
- Gantt Charts (Project Timelines)
- Roadmaps (Outcome Focused)

# Professional Approach - End-to-End Complex Software Project Mgmt.

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Experienced in managing complex, high visibility, high stress, and high value software projects:



# IBM Project - Air Canada SAP Implementation



**AIR CANADA**

## Project Scope:

Replace Air Canada's core financial systems (Peoplesoft Finance, Hyperion FMS, and BackOffice Finance) with SAP's S/4HANA Private Cloud Edition ERP solution.

**Role:** Senior Software Project Manager

## Responsibilities:

Manage program roadmaps, requirements, scope, schedules & deliverables with development teams, partners, quality assurance teams, and stakeholders

Continuously align & unify all project team members to understand technical issues, project objectives, and drive collaboration with focus on expected business outcomes

Strong ability to influence partners & push projects forward & overall roadmap and milestone management (in collaboration with QA and Data Migration team)

Manage risks & issues while communicating and adjusting timelines. Identify and execute on process optimization opportunities (internally & with partners)

Represent PMO – Create and deliver metric and process-driven executive presentations as part of bi-weekly project steering committee forum

Manage & coach – Create and disperse project governance expectations and guidelines focused on an Agile-Waterfall hybrid delivery model, as required by Air Canada

# IBM Project - 407-ETR Toll Highway - SAP Implementation



## Project Scope:

Replace 407's core financial system (Peoplesoft Finance) with SAP's S/4HANA Private Cloud Edition ERP solution and manage all testing scope for subscription & pay-per-use toll highway charge plan model.

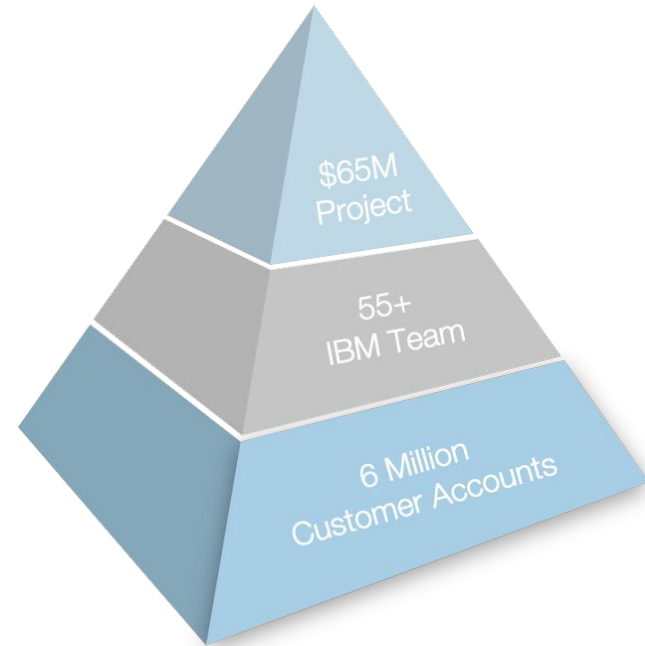
**Role:** Software Project Manager

## Responsibilities:

Managing technical team as part of PMO in successful implementation and launch of \$65M BRIM SAP project

Integration & collaboration to align all involved cross-functional teams via Agile methodology & create and maintain critical project roadmaps

Managed requirement gathering & refinement efforts followed by baselining into the requirements traceability matrix in alignment with the business process hierarchy



SDLC  
Software Development Lifecycle

Gap  
Analysis

Requirement  
Gathering

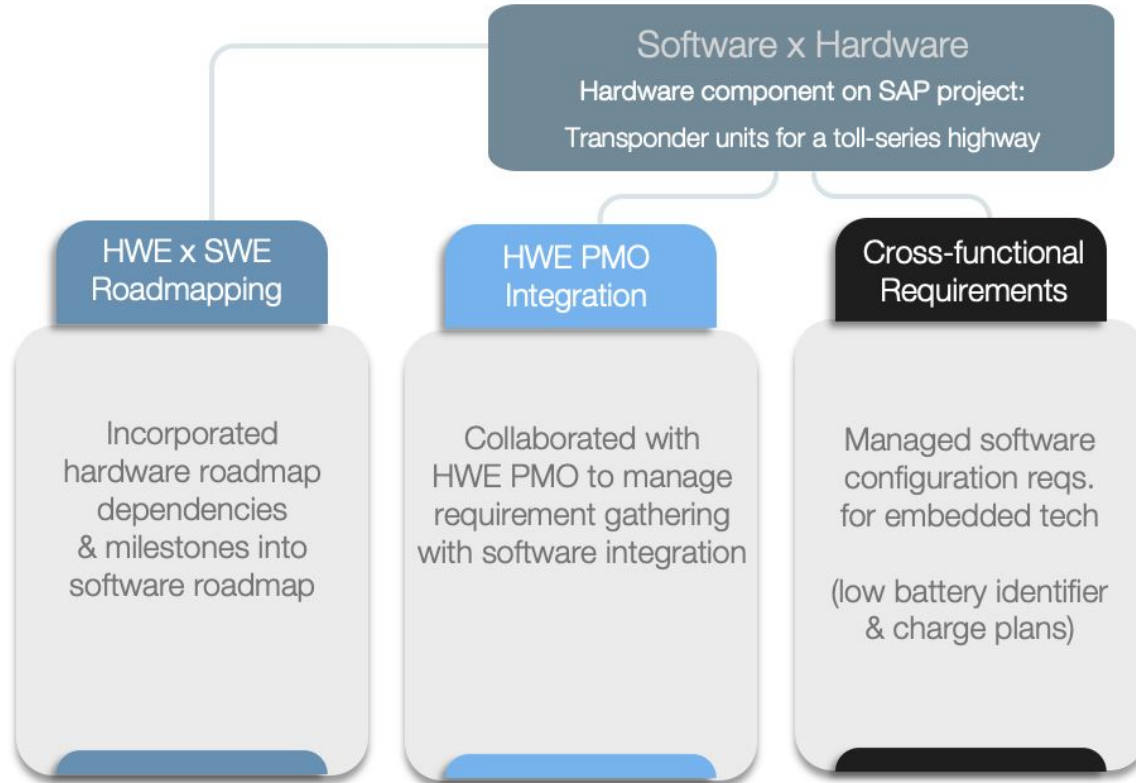
Design

Dev  
& Unit Testing

QA



# IBM Project - 407-ETR Toll Highway - SAP Implementation



## Founded & Developed - 'Touch of Elegance' - eCommerce Brand

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- Founded South Asian E-commerce fashion brand & launched social media presence
- Led efforts for product management, order billing & processing, order management & fulfillment, and marketing
- Designed and created website to allow for a complete digital shopping experience
- Managed selecting & importing of inventory followed by capturing product photos
- Managed marketing campaigns on social media platforms, fuelling increased sale conversions

8,500+  
Followers



End-to-end sale  
to order  
fulfillment  
process

# Why Apple?

I want to optimize at the best company for the best products on earth.

Brand Loyalty - End User

Business Excellence - Tech Intersection

Passion for Program and Process Optimization



## **Mission Statement**

To bring the best user experience to customers through innovative hardware, software, and services.



## **Vision Statement**

To make the best products on earth and to leave the world better than we found it.

# Why Sim?

## Prototypical PM

- Thrives Under Pressure
- Strong Sense of Accountability
- Concise & Clear Communicator
- Excellent Team Player & Team Leader
- Strong Technical & Business Background
- Acute Attention to Detail
- Flexible & Adaptable

## What Sets Me Apart

- Reliable, Relentless, Resilient
- Optimization – always!
- Personal Passion for Program Mgmt.

