Senior Software Project Manager

Sim Mann

Senior Software Project Manager

5.5 years + experience managing & delivering complex multi-functional software projects (SAP ERP Software - S/4HANA Private Cloud)

- Specialized in high-value SAP software implementation projects:
  Project management (PMO), resource management, quality assurance,
  Hands-on SAP software configuration, unit testing, defect resolution, cutover experience

- Highly experienced managing and integrating cross-functional teams:
  Baselining requirements, project roadmaps, delivery governance,
  executive presentations, and stakeholder engagement & management

- Strong leadership skills:
  Ability to build trusting relationships and influence others
  Ability to communicate, negotiate, and rationalize priorities

Sim Mann

Santa Clara, California

Waterloo, Canada

Professional Journey - Functional SAP Consultant to Sr. PM

Relevant Experience:

Project Manager (SAP Software)
John Hancock / Manulife

Project Manager (SAP Software)
IBM Consulting

Senior Project Manager (SAP Software)
IBM Consulting

September 2018 - January 2019

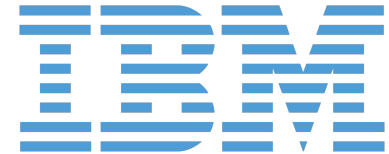March 2020 - April 2022

Promoted

April 2022 - Present

- Managed delivery of $5M SAP project

- Managed system integrated testing with cross-functional teams and vendors

- Managed cutover activities & data migration mock load efforts with technical teams

- Developed hands-on SAP technical skills

- Integrated 43 functional, technical, data migration, and quality assurance team members to effectively deliver SAP BRIM project

- Inherited 2 months delayed project; implemented governance, processes, and allocated additional resources for on-time delivery

- Managed completion of 9 cutover milestones to move dev & API interfaces from non-production to production env.
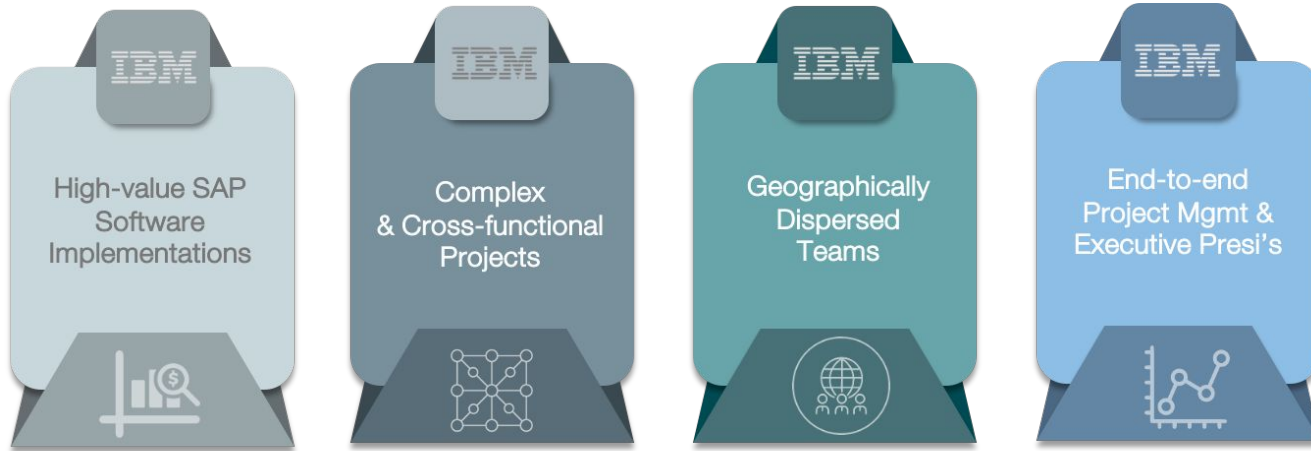
- Led software PMO in successful implementation of $65M SAP software project

- Provided strategic direction and leadership for project governance for project launched with 6M customers

- Led management & integration efforts required for defect resolution (root cause analysis, resolution, and timely status updates)

Senior Software Project Manager - IBM Consulting

IBM High-value SAP Software Implementations

IBM Complex & Cross-functional Projects

IBM Geographically Dispersed Teams

IBM End-to-end Project Mgmt & Executive Presi's

Value-adding Skills / Expertise:

Software Development Methodologies

Software Development Lifecycle (SDLC)

Certified - Agile Scrum Master (SAFe)

Certified - Microsoft Excel

Specialized - SAP Software Mgmt. (BRIM)

Managed Quality Assurance:
- Defect Resolution & Unit Testing
- User Acceptance Testing
- Integration Testing

Managed Plan Alignment:
- API Integration
- Data Migration

Professional Approach - Software Project / Program Manager

- Experienced & Certified in Agile Methodology
- Experienced in Waterfall Methodology
- Comfortable with Iterative vs. Incremental Workflows
- Experienced Creating & Managing:

RAID Logs
- Organization of Potential:
  - Risks
  - Actions
  - Issues
  - Decisions

Change Logs
- Tracks Requests for Change:
  - Submission
  - Review & Approval
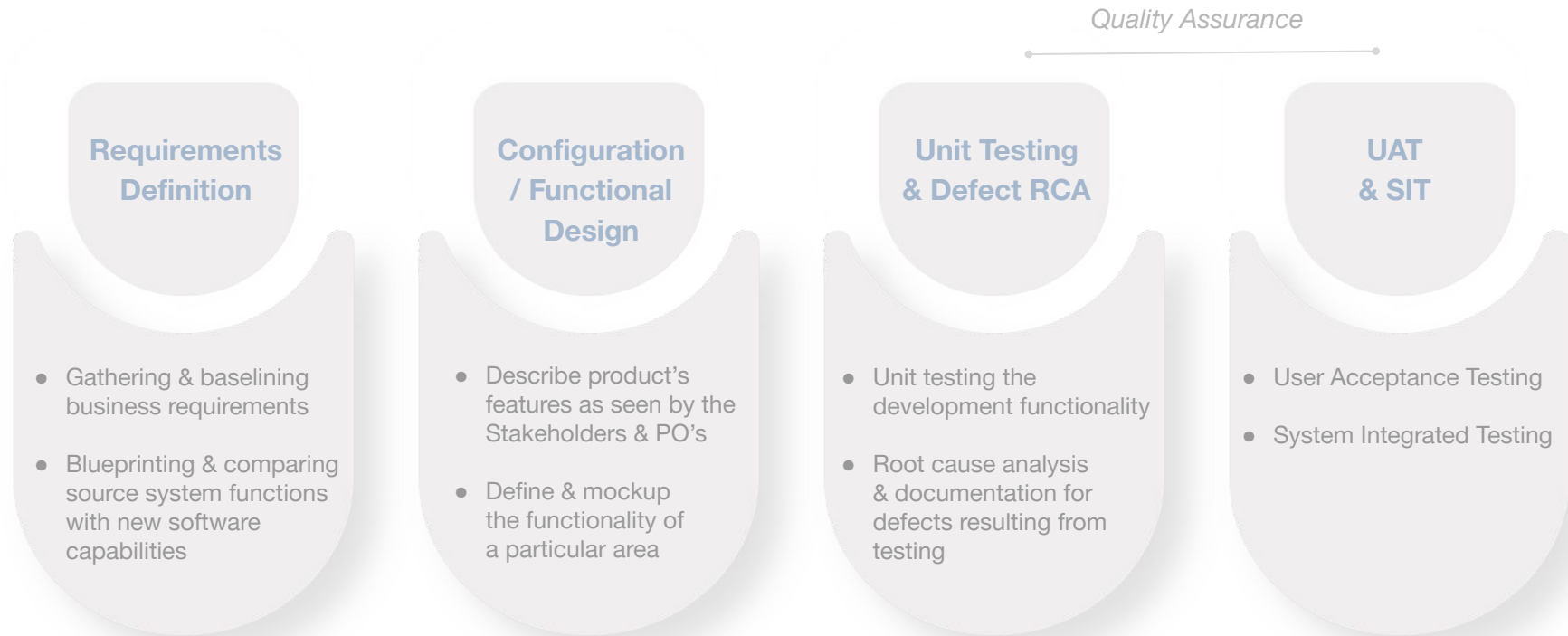 - Implementation
  - Closure

WBS RTM
- Work Breakdown Structure:
  - Deliverable-oriented breakdown of project
- Requirements Traceability Matrix:
  - Requirement Request Details

RACI GANTT Roadmaps
- Responsibility Assignment Matrix
- Gantt Charts (Project Timelines)
- Roadmaps (Outcome Focused)

Professional Approach - End-to-End Complex Software Project Mgmt.

Experienced in managing complex, high visibility, high stress, and high value software projects:

Quality Assurance

Requirements Definition

- Gathering & baselining business requirements
- Blueprinting & comparing source system functions with new software capabilities

Configuration / Functional Design

- Describe product's features as seen by the Stakeholders & PO's
- Define & mockup the functionality of a particular area

Unit Testing & Defect RCA

- Unit testing the development functionality
- Root cause analysis & documentation for defects resulting from testing

UAT & SIT

- User Acceptance Testing
- System Integrated Testing

IBM Project - Air Canada SAP Implementation

Project Scope:
Replace Air Canada's core financial systems (Peoplesoft Finance, Hyperion FMS, and BackOffice Finance) with SAP's S/4HANA Private Cloud Edition ERP solution.

Role: Senior Software Project Manager

Responsibilities:

Manage program roadmaps, requirements, scope, schedules & deliverables with development teams, partners, quality assurance teams, and stakeholders

Manage risks & issues while communicating and adjusting timelines. Identify and execute on process optimization opportunities (internally & with partners)

Continuously align & unify all project team members to understand technical issues, project objectives, and drive collaboration with focus on expected business outcomes

Represent PMO – Create and deliver metric and process-driven executive presentations as part of bi-weekly project steering committee forum

Strong ability to influence partners & push projects forward & overall roadmap and milestone management (in collaboration with QA and Data Migration team)

Manage & coach – Create and disperse project governance expectations and guidelines focused on an Agile-Waterfall hybrid delivery model, as required by Air Canada

IBM Project - 407-ETR Toll Highway - SAP Implementation

Project Scope:
Replace 407's core financial system (Peoplesoft Finance) with SAP's S/4HANA Private Cloud Edition ERP solution and manage all testing scope for subscription & pay-per-use toll highway charge plan model.
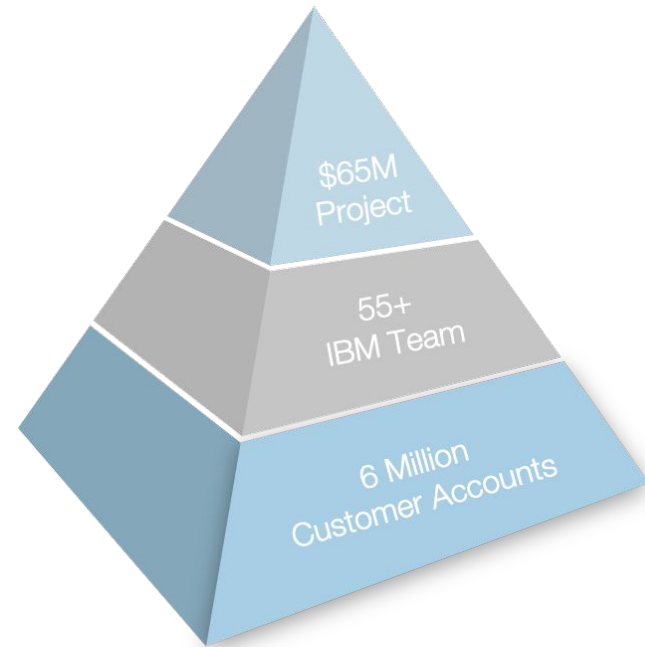
Role: Software Project Manager

Responsibilities:

Managing technical team as part of PMO in successful implementation and launch of $65M BRIM SAP project

Integration & collaboration to align all involved cross-functional teams via Agile methodology & create and maintain critical project roadmaps

Managed requirement gathering & refinement efforts followed by baselining into the requirements traceability matrix in alignment with the business process hierarchy
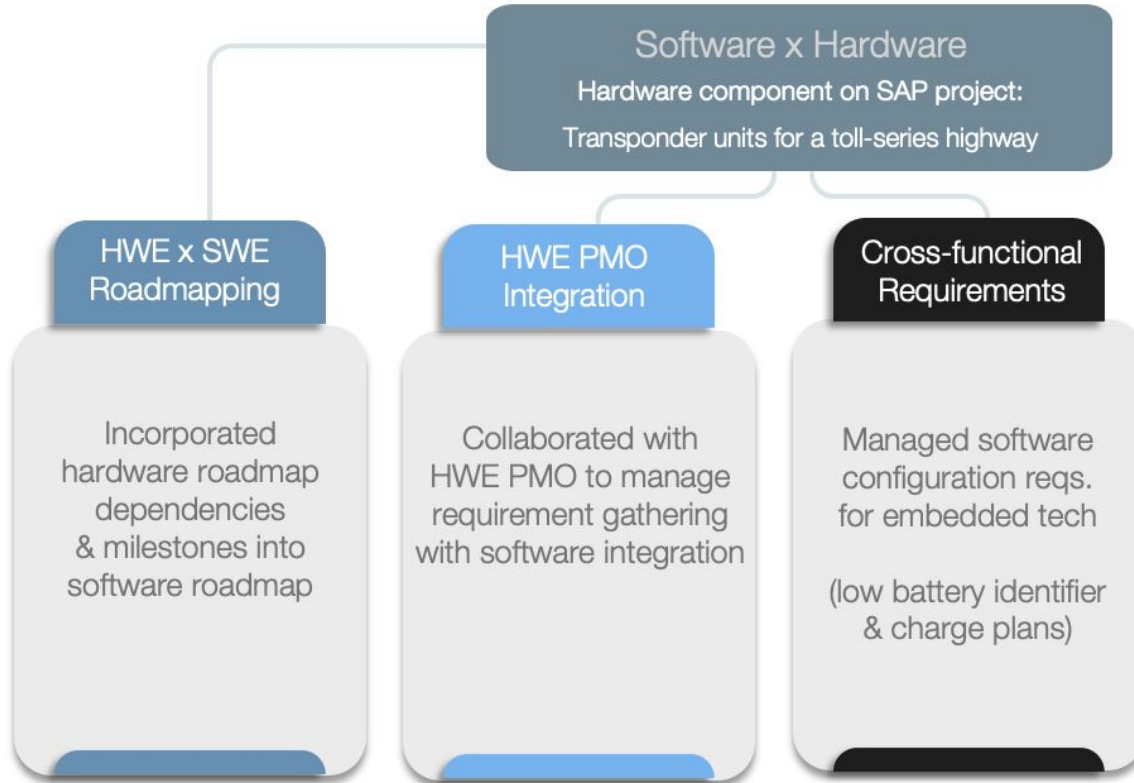
$65M Project

55+ IBM Team

6 Million Customer Accounts

SDLC
Software Development Lifecycle

| Gap Analysis | Requirement Gathering | Design | Dev & Unit Testing | QA |

Software x Hardware

Hardware component on SAP project:

Transponder units for a toll-series highway

HWE x SWE Roadmapping

Incorporated hardware roadmap dependencies & milestones into software roadmap

HWE PMO Integration

Collaborated with HWE PMO to manage requirement gathering with software integration

Cross-functional Requirements

Managed software configuration reqs. for embedded tech

(low battery identifier & charge plans)

Founded & Developed - 'Touch of Elegance' - eCommerce Brand

- Founded South Asian E-commerce fashion brand & launched social media presence
- Led efforts for product management, order billing & processing, order management & fulfillment, and marketing
- Designed and created website to allow for a complete digital shopping experience
- Managed selecting & importing of inventory followed by capturing product photos
- Managed marketing campaigns on social media platforms, fuelling increased sale conversions

8,000+
Followers

E
Touch of Elegance

End-to-end sale to order fulfillment process