



JPMorgan Chase Bank, N.A.
P O Box 182051
Columbus, OH 43218 - 2051

February 12, 2021 through March 11, 2021

Account Number: 

CUSTOMER SERVICE INFORMATION

Web site: [Chase.com](https://www.chase.com)
Service Center: 1-800-935-9935
Deaf and Hard of Hearing: 1-800-242-7383
Para Espanol: 1-877-312-4273
International Calls: 1-713-262-1679

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TWIN RIVERS PRESERVE PROPERTY OWNERS
ASSOCIATION
200 W THOMAS ST
HAMMOND LA 70401

We updated the way we post certain transactions to your account

Knowing the order in which we apply deposits and withdrawals can help you better manage your account and help you avoid possible fees and overdrafts.

What's staying the same:

We will continue to add deposits to your account first before subtracting withdrawals. Any fees are assessed last.

What's changing:

During our nightly processing, we now subtract the following withdrawals from your account based on the date and time of when the transaction was authorized or shows as pending, instead of subtracting from highest to lowest dollar order:

- Automatic payments from your account, also can be referred to as ACH payments
- Checks drawn on your account, and
- Recurring debit card transactions (e.g. movie subscriptions or gym memberships)

This is how we already subtract everyday debit card transactions (e.g. groceries, gasoline or dining out), online banking transactions and ATM withdrawals.

For more information, please see the Posting Order section in the Deposit Account Agreement at [chase.com/disclosures](https://www.chase.com/disclosures). For information about overdrafts and our overdraft services, please visit [chase.com/overdraft](https://www.chase.com/overdraft).

If you have questions, please call us at the number on your statement. We accept operator relay calls.

Our courtesy practice related to refunds

We may have provided you with a discretionary fee refund at your request or on our own in the past. Please keep in mind that while we did this as a courtesy, we are not required to process similar requests in the future.

CHECKING SUMMARY

Chase Total Checking

	AMOUNT
Beginning Balance	\$20,766.90
Deposits and Additions	400.00
Checks Paid	-227.52
Ending Balance	\$20,939.38