

## **Warranties**

1752 HWY 21 North Springfield, GA 31329 Support@Georgiadieselgaragellc.com 912-223-6847

This form documents your understanding of our warranties. Georgia Diesel Garage, L.L.C. must receive the Customer's agreement to these terms and conditions before we will begin work on any vehicle. By accepting the estimate via signature or electronic signature and providing Georgia Diesel Garage, L.L.C with a deposit, the Customer is authorizing Georgia Diesel Garage, L.L.C. to conduct repairs on the vehicle and agrees to the following warranty Terms and Conditions:

## Labor Warranty Overview

Georgia Diesel Garage, L.L.C.'s Warranty will cover ONLY the labor for which we performed during the repairs which will be listed on the invoice sheet.

- The Parts Manufacturer(s) are responsible for supplying new parts if parts fail.
- If they do not supply parts, Georgia Diesel Garage, L.L.C. is NOT responsible for supplying parts.
- If the manufacturer warranty does not cover parts or Labor from the above statement #2, the Customer is responsible.
- Warranty is not transferable from owner to owner.
- Georgia Diesel Garage, L.L.C. has the right to revoke Warranty Coverage for due cause.
- Warranty repairs not performed at Georgia Diesel Garage LLC must have evidence of failure and proof of repair. Pictures before and after repair must be taken. (Fluid leaks, Broken components, loose hardware, etc...)
- Any failed parts must be returned to Georgia Diesel Garage LLC for inspection and for warranty replacement.
- All Receipts of repairs must be brought or emailed to Georgia Diesel Garage LLC.
- All issues and concerns must be brought up to Georgia Diesel Garage LLC.
- The invoice notes all of the technician's activities & work to ensure warranty compliance.
- The invoice will show labor warranty times, dates and miles
- Georgia Diesel Garage, L.L.C. is not responsible for parts failure nor are they responsible for supplying the parts to fix the issue.
- The parts manufacturer must replace the part, and cover labor repair costs.
- Georgia Diesel Garage, L.L.C. has the right to inspect any component suspected of failure.
- This warranty does NOT cover any cracked blocks, cracked housings, cracked heads. All manufacturers or customers of said parts are responsible

## Warranty Times Overview

- 6 months or 4,000-mile warranty for all labor
- 1 year or 8,000-mile warranty covers head gasket repairs
- 2 year or 16,000-mile warranty covers complete engine overhauls

- Improper preventative maintenance.
- Failure due to overheating.
- Customer self-diagnosis/self-repair on part of the vehicle Georgia Diesel Garage, L.L.C. listed on "Invoice" sheet.
- Transferring ownership or selling the vehicle
- Failure due to fuel contamination, fuel wash, off-road diesel, or lack of lubrication.
- Accident, neglect, abuse, abusive driving.
- Unauthorized disassembly of the engine.
- Operating the vehicle when a known issue is present.
- Utilizing services from a competitor, without Georgia Diesel Garage, L.L.C.'s approval (unless more than 150 miles away. But still must verify through Georgia Diesel Garage LLC first)
- Warranty repairs not performed at Georgia Diesel Garage LLC must have evidence of repair. Pictures before and after repair must be taken. The failed part must be returned to Georgia Diesel Garage LLC or warranty is Invalid.

We stand behind our work and pride ourselves on honesty and integrity.

Georgia Diesel Garage, L.L.C. is expressly authorized to terminate the warranty with customers for unprofessional, assaultive, or other illegal behavior. Authorities may be notified if necessary. Any and all additional fees (e.g., attorney fees, court costs, tow, storage, and other damages) shall be the responsibility of the customer. Georgia Diesel Garage, L.L.C. is not responsible for customer behavior, or the additional fees incurred as a result of their actions.

Georgia Diesel Garage, L.L.C. is NOT responsible for:

- 1. Incidental or consequential damages
- 2. Lost profits, sales, or income
- 3. Injury to person or property,
- 4. Parts such as oil, antifreeze, fluids, or other substances
- 5. Lift, dock, storage, or shipping fees
- 6. Telephone calls
- 7. Substitute transportation, lodging, etc.
- 8. Unauthorized repairs
- 9. Towing charges or roadside assistance

By reading and signing the Fair Business Practice Terms and Conditions for the services of Georgia Diesel Garage L.L.C. in conjunction with the work outlined in the Estimate and required payments, you expressly authorize Georgia Diesel Garage L.L.C. to perform said work and agree to all terms stated.

\*\*\*\*This form can be found posted in the establishment in plain view and is also on our website. \*\*\*\*

Georgia Diesel Garage, L.L.C. is 100% Veteran Owned and Operated.