

Warranties

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This form documents your understanding of our warranties. Georgia Diesel Garage, L.L.C. must receive the Customer's agreement to these terms and conditions before we will begin work on any vehicle. By accepting the estimate via signature or electronic signature and providing Georgia Diesel Garage, L.L.C with a deposit, the Customer is authorizing Georgia Diesel Garage, L.L.C. to conduct repairs on the vehicle and agrees to the following warranty Terms and Conditions:

Labor Warranty Overview

Georgia Diesel Garage, L.L.C.'s Warranty will cover **ONLY** the labor for which we performed during the repairs which will be listed on the invoice sheet.

- Any warranty work will be scheduled according to how busy the workload is. For example: This means it may be
 one day or two weeks before Georgia Diesel Garage LLC can look at your vehicle. If the customer can not wait
 then the warranty will be voided and the customer can go somewhere else and Georgia Diesel Garage LLC will
 NOT help with the payment for the repair.
- The Parts Manufacturer(s) are responsible for supplying new parts if parts fail as well as covering the labor cost to perform said repair.
- If the parts manufacturer does not supply the warranty parts, Georgia Diesel Garage, L.L.C. is **NOT** responsible for purchasing and supplying the parts needed unless the customer pays for them.
- If the manufacturer warranty does not cover labor, the Customer is 100% responsible for the labor on the bill.
- Warranty is not transferable from owner to owner.
- Georgia Diesel Garage, L.L.C. has the right to revoke Warranty Coverage for due cause.
- No warranty repairs shall be performed at any other shop or even by the customer themselves.

Warranty Times Overview

- 1 month or 500-mile warranty for all labor
- 1 year or 8,000-mile warranty covers head gasket repairs
- 2 year or 16,000-mile warranty covers complete engine overhauls

Warranty Void:

Improper preventative maintenance.

- Failure due to overheating.
- Customer self-diagnosis/self-repair on part of the vehicle Georgia Diesel Garage, L.L.C. listed on "Invoice" sheet
- Transferring ownership or selling the vehicle
- Failure due to fuel contamination, fuel wash, off-road diesel, or lack of lubrication.
- Accident, neglect, abuse, abusive driving.
- Unauthorized disassembly of the engine.
- Operating the vehicle when a known issue is present.
- Utilizing services from a competitor, without Georgia Diesel Garage, L.L.C.'s approval (unless more than 150 miles away. But still must verify through Georgia Diesel Garage LLC first)
- Warranty repairs not performed at Georgia Diesel Garage LLC will not be covered by Georgia Diesel Garage LLC.

THIS INCLUDES; IF WE QUOTE ANY PARTS THAT WE SAY IS NEEDED FOR THE REPAIR OR MANUFACTURER WARRANTY GUIDELINES. IF THE CUSTOMER DECLINES TO REPLACE THAT PART OR PARTS, GEORGIA DIESEL GARAGE WILL NOT WARRANTY ANYTHING RELATED TO THOSE PART(S) FAILING, NOT WORKING OR ANY RELATED DAMAGE CAUSED BY TO THOSE PARTS.

We stand behind our work and pride ourselves on honesty and integrity.

Georgia Diesel Garage, L.L.C. is expressly authorized to terminate the warranty with customers for any unprofessional, assaultive, or other illegal / aggressive behavior. Authorities may be notified if necessary. Any and all additional fees (e.g., attorney fees, court costs, tow, storage, and other damages) shall be the responsibility of the customer. Georgia Diesel Garage, L.L.C. is not responsible for customer behavior, or the additional fees incurred as a result of their actions.

Georgia Diesel Garage, L.L.C. is NOT responsible for:

- 1. Incidental or consequential damages
- 2. Lost profits, sales, or income
- 3. Injury to person or property,
- 4. Parts such as oil, antifreeze, fluids, filters or other substances
- 5. Lift, dock, storage, or shipping fees
- 6. Telephone call fees
- 7. Substitute transportation, lodging, etc.
- 8. Unauthorized repairs
- 9. Towing charges or roadside assistance

By reading and signing the Fair Business Practice Terms and Conditions for the services of Georgia Diesel Garage L.L.C. in conjunction with the work outlined in the Estimate and required payments, you expressly authorize Georgia Diesel Garage L.L.C. to perform said work and agree to all terms stated.

****This form can be found posted in the establishment in plain view and is also on our website. ****