



ADMINISTRATIVE & OPERATIONS OFFICE

#73 Ramsaran Street,
Chaguanas

K9 DEPARTMENT

Lot #6 Canaan Drive,
Chase Village,
Chaguanas

CORPORATE OVERVIEW

The Valentine Group of Companies

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CORPORATE PROFILE

COMPANY PROFILE

Phoenix Protective Services Limited (PPSL) was established in 1987 and today, PPSL stands as one of the leading security companies in Trinidad and Tobago. With over Forty (40) years within the industry, PPSL employs over two hundred (200) security personnel and remains invested in attracting and maintaining the most agile, highly trained and certified security personnel who service many of the country's leading institutions.

Professionalism, trust and integrity are some of the core values on which our company's philosophy stands. This has earned us an enviable reputation in the security industry. Our training programs provide a variety of industry-specific, customer service and client-specific modules which position us competitively in the delivery of service excellence while creating equally rewarding employment opportunities. Since our inception, PPSL's leadership has made considerable investments in technology, best practice research, equipment, training and infrastructure to effectively respond to the evolving needs of our increasing list of partners. We are proud of our commitment to excellence in service and value client relations as key to our growth, development and competitive industry advantage.

VISION

To uphold the tradition of excellence through a dedicated, highly-trained, service-oriented workforce that employs progressive growth and promotes professionalism.

MISSION

To bring our clients the peace of mind that their most valuable assets; whether personal or public are safeguarded from human threat.

BRAND PROMISE

To ensure the satisfaction of our clients and the safety of the communities we serve.



COMPANY BACKGROUND

BACKGROUND

Professionalism and quality are the hallmarks of PPSL's philosophy. From the onset, these values have allowed us to earn industry respect and a solid reputation in the security field within the Caribbean. Phoenix Protective Services Limited (PPSL) is one of the leading locally-owned security services providers with the expertise and resources to respond to all your security needs.

PPSL was established by Mr Claude Valentine, a respected leader with over forty (40) years of professional training and experience in the security industry. Mr Valentine is the epitome of excellence having received international accolades for his performance in advanced firearm training; canine security training, as evidenced from his training in Belgium, Holland, Germany and Yugoslavia. He also earned certifications in public relations and customer service training from the Butler Institute; and security training under the auspicious Former ACP Albert Peters (Dec.) at the Police Training College. Mr Valentine has used these opportunities to shape the vision for PPSL.

Mr Valentine's outstanding accomplishments and experiences locally, regionally and internationally has allowed PPSL and its staff to confidently perform with distinction and professionalism as is expected of security service professionals. Although the management and staff of PPSL have evolved, Mr Valentine continues to maintain the portfolio as Chairman of the Board of Directors, founder and owner of PPSL. His values and dedication to the Trinidad and Tobago Security Sector have emanated throughout the team at PPSL and set the standard for the company's leadership excellence noted today.

PPSL continues to maintain its stellar reputation as a reliable security service provider. Our commitment to global best practices has empowered us to exceed the expectations of our clients locally and remain an invaluable part of their security strategy.



CORPORATE VALUES

TRUST AND INTEGRITY

We believe that mutual trust and personal integrity provide the foundation for lasting and meaningful partnerships.

PROFESSIONALISM

We believe professionalism is the key to providing exceptional levels of safety.

PUNCTUALITY

We believe punctuality is a demonstration of our respect for others and of our commitment to quality service.

EMPLOYEE CARE

We believe that equitable and consistent care of our employees brings the loyalty and dedication that enables them to better serve our customers.

CLIENT'S PEACE OF MIND

We believe that our clients' peace of mind is the ultimate expression of their confidence in us.



CORPORATE SERVICES

MONITORING AND PATROL

Patrols are available in 2-12 hour shifts accompanied by an assigned patrol unit. Each patrol will be manned by the driver and an armed officer. There will be a 24hr Emergency Response vehicle in addition to the driver which will be manned by the following complement of officers: 1 Driver, 1 Armed Officer; 1 Canine and Handler or 1 Baton Officer. This unit will respond to calls where additional manpower is required.

ACCESS CONTROL

Security personnel will be instructed to ensure that only authorized personnel are allowed to access restricted areas.

SAFETY AND SECURITY

All officers will be equipped to assess and manage all matters regarding the safeguarding of persons and property.

RAPID RESPONSE UNIT

This unit includes a driver, a baton officer and a canine unit which can be deployed as additional support to onsite officers. At a minimum, one officer is attached to both the Emergency Response Unit and the Rapid Response Unit who is trained in First Aid and can act as a first-responder in the event of a disaster. Additionally, both the Emergency Response Unit and the Rapid Response Unit are equipped to provide immediate assistance in all situations. This unit is available upon request to accompany regular patrols.

CANINE UNIT

The Canine Services provided by PPSL is second to none. Our K-9s are imported from Holland and Belgium which are known for their high-quality breeds. Our K-9s and K-9 handlers are specially trained to provide maximum protection. PPSL also outsources canine services to other service providers which do not possess such a unit. Our current complement exceeds eighty (80) specially trained K-9s who are an important part of our growing team.



CORPORATE SERVICES

AFFILIATE PARTNERSHIPS

PPSL has also strategically aligned itself with affiliates to provide comprehensive safeguard solutions to our clients such as:

- Electronic Safeguards
- Honeywell Ademco Residential and Commercial Alarm Systems
- Complete Range of Camera Systems and Solutions
- Access Control Systems (Independent and Networked)
- Customized Electronic Security Solutions Information Safeguards
- System Administration
- System Analysis / Design/ Implementation
- Networking - WANs / LANs
- Microsoft Server Solutions: Storage/ Firewalls/ Mail/ Proxy/ etc.
- Company IT Maintenance Packages
- ICT Solutions General
- Biometric Timekeeping Systems
- Conference Room Systems - Video Conferencing Solutions, A/V Solutions, Networking, etc.
- Turnkey Office Solutions

CLIENTS

Visit our website ppsltt.com for a complete listing of our clients.

CERTIFICATION / MEMBERSHIP

PPSL is a member of the Trinidad and Tobago Energy Chamber and is Safe TO Work (STOW) certified allowing us to operate in the Trinidad and Tobago energy sector.