



Thank you for your commitment and dedication to the positive changes at Barclay II Resort. Let's stay engaged!

You are encouraged to read all the Frequently Asked Questions to ensure the smoothest possible communication experience. If the below does not address your question, please email us at [barclaytowers2Reimagined@lemonjuice.biz](mailto:barclaytowers2Reimagined@lemonjuice.biz) or visit <https://barclaytowers2reimagined.info> for regular updates.

### **Town Hall Frequently Asked Questions – 11/12/25.**

#### **Q: What is Lemonjuice Solutions?**

**A:** Lemonjuice Solutions provides strategic planning, execution, investment capital, and professional management for timeshare properties. Timeshares often need support to remain sustainable or to sunset. We combine strategic management experience, investment capital, and real estate expertise to deliver the best outcomes possible for stakeholders. The company stands as the leader in the timeshare industry, bringing in-depth experience in evaluating financially distressed or sunsetting resorts and delivering tailored, forward-thinking solutions through its signature Resorts Reimagined™ program. Visit <https://lemonjuicesolutions.com/> to learn more.

#### **Q: How do I contact Lemonjuice Solutions?**

**A:** Below is our contact information.

**Email:** [barclaytowers2Reimagined@lemonjuice.biz](mailto:barclaytowers2Reimagined@lemonjuice.biz)

**Info site:** <https://barclaytowers2reimagined.info> for regular updates and announcements.

**Phone:** 757-991-8042

**Hours:** Monday – Friday, 9:00 AM – 5:00 PM EST

**Mailing Address:** Lemonjuice Solutions, 7380 W. Sand Lake Road, Suite 130, Orlando, FL 32819

#### **Q: What will happen to my future reservations?**

**A:** This process will not affect your confirmed future reservations that exist prior to the reimagination of the property. All current reservations and associated benefits remain valid and will be honored prior to the reimagination of the property. Lemonjuice and your Board of Directors are committed to ensuring that owners continue to enjoy the quality vacation experience they deserve.



**Q: What should I do if I'm paying maintenance fees under a deceased owner's name?**

**A:** If your account is still in a deceased owner's name, this creates a cloud on the title. In this case, you cannot legally vote as an owner, and if the property sells, the estate receives the proceeds.

**Q: How is fairness ensured in the owner's decision?**

**A:** Lemonjuice emphasized that fairness and consistency guide all Association actions. What is done for one owner must be done for all owners. No owner will receive preferential treatment. This principle ensures transparency and equal treatment in all transactions and decisions.

**Q: Can I bank my unused weeks or prepay for future use (e.g., after 2028)?**

**A:** Owners may currently bank their weeks through 2027, but not beyond. There is no internal exchange system allowing weeks to roll over. However, if you've deposited weeks with RCI, Interval, or another exchange company, you may still use those exchanges according to their policies. The Association has no control over those deposits after the reimagination period.

**Q: What if I'm not using my week this year?**

**A:** Owners are encouraged to rent out unused weeks through the on-site rental program. Jessica Burke, who manages owner rentals for Barclay Towers, suggested that instead of leaving a week unused, owners should try to rent it, even during off-season periods, to recover some of their maintenance fee costs. You may reach Jessica at 757.580.0050 if you are interested in using her services.

**Q: What legal framework governs decisions at Barclay II?**

**A:** The resort's governance follows the Declaration, Bylaws, and Rules & Regulations. Each resort's situation is unique, so decisions are made after legal review to ensure compliance with applicable laws.

**Q: Has any final decision been made about the reimagination or sunset process?**

**A:** No final decisions have been made. The purpose of these meetings is to keep owners informed and engaged while plans are being developed. Participation and feedback from owners are strongly encouraged throughout the process.

**Q: When is the Sunset date at Barclay Towers II? (Some refer to it as a termination date.)**

**A:** It is May 14, 2028. The Board is being proactive. A Decision/Vote will need to be made prior to this date on whether to end the timeshare plan or extend it for another 10 years. No final decisions have been made.



**Fact:** If the property terminates, then the owners become tenants in common, and the distribution will be the same amount for all intervals.

**Q: Can delinquent owners vote?**

**A:** Yes. Delinquent owners may vote. Extension of the timeshare plan requires an affirmative YES vote from at least 51% of all eligible ownership interests. Owners who do not vote are still counted in total, which means their non-participation effectively counts against reaching the required threshold. If the threshold is not met, the timeshare plan terminates at its scheduled sunset date.

**Q: Can I pay to deed back my unit before the termination date/sunset date May 2028?**

**A:** No, after the prior meeting, the Board has frozen all deed backs until after January 2026. They will communicate any changes at a later date.

**Q: How can I stay updated on Barclay II developments?**

**A:** All key updates, including meeting announcements, video recordings, updated FAQs, and notices, are posted on <https://barclaytowersreimagined.info>. Owners are advised to visit regularly, watch regular US Mail notices, and check their email for additional communications.