

# ZeeU RMA

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## HANDLE YOUR RMA PROCESS WITH COMPLETE CONTROL

Jeeves offers good functionality to handle credits and price adjustments. And many customers use this in case of a customer claim. But there have always been a link missing between the claim and the credit processes.

What if you could have everything related to a claim in one place? In a full scale RMA process offering complete traceability back to the purchase order or manufacturing order?

ZeeU have developed a program that connect customer claims with purchase and manufacturing claims, offering traceability and crediting in one single RMA process.

Functionality included:

- One interface for entering everything RMA-related
- Quickly Create customer claims from historical invoice rows and connect internal sub claim processes for PO/MO
- Quickly find the faulty batch/serial number or order unique PO/MO
- Quickly issue multiple credit invoices to your customer by the push of a button

Your customer will only keep track of one RMA number

You will only need one program to handle all your claims

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### ZeeU AB

Box 5243  
402 24 Göteborg  
Sweden

Phone: +46 722 54 11 13  
Email: [info@zeeu.se](mailto:info@zeeu.se)

# ZeeU