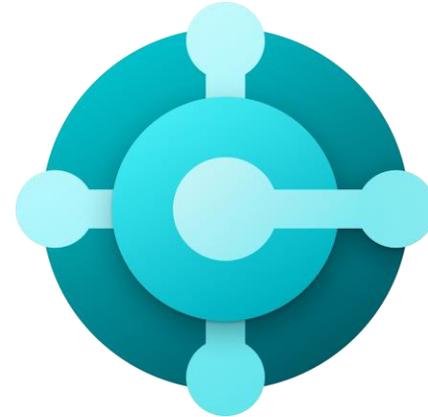




d365.Global

Copilot and AI innovation in Business Central

You are the Pilot.
Copilot is your assistant



Video:

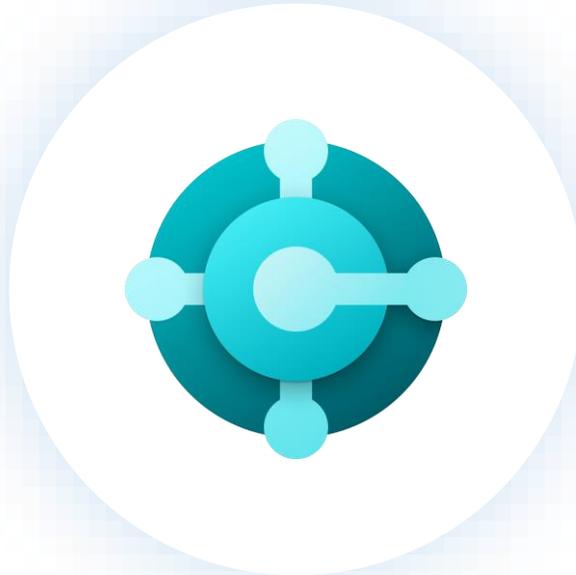
[A new era of AI in Dynamics 365 Business Central - Youtube](#)

Business Central differentiation: AI and Collaboration

Unmatched experiences built on the broad Microsoft ecosystem



Microsoft 365



Business Central

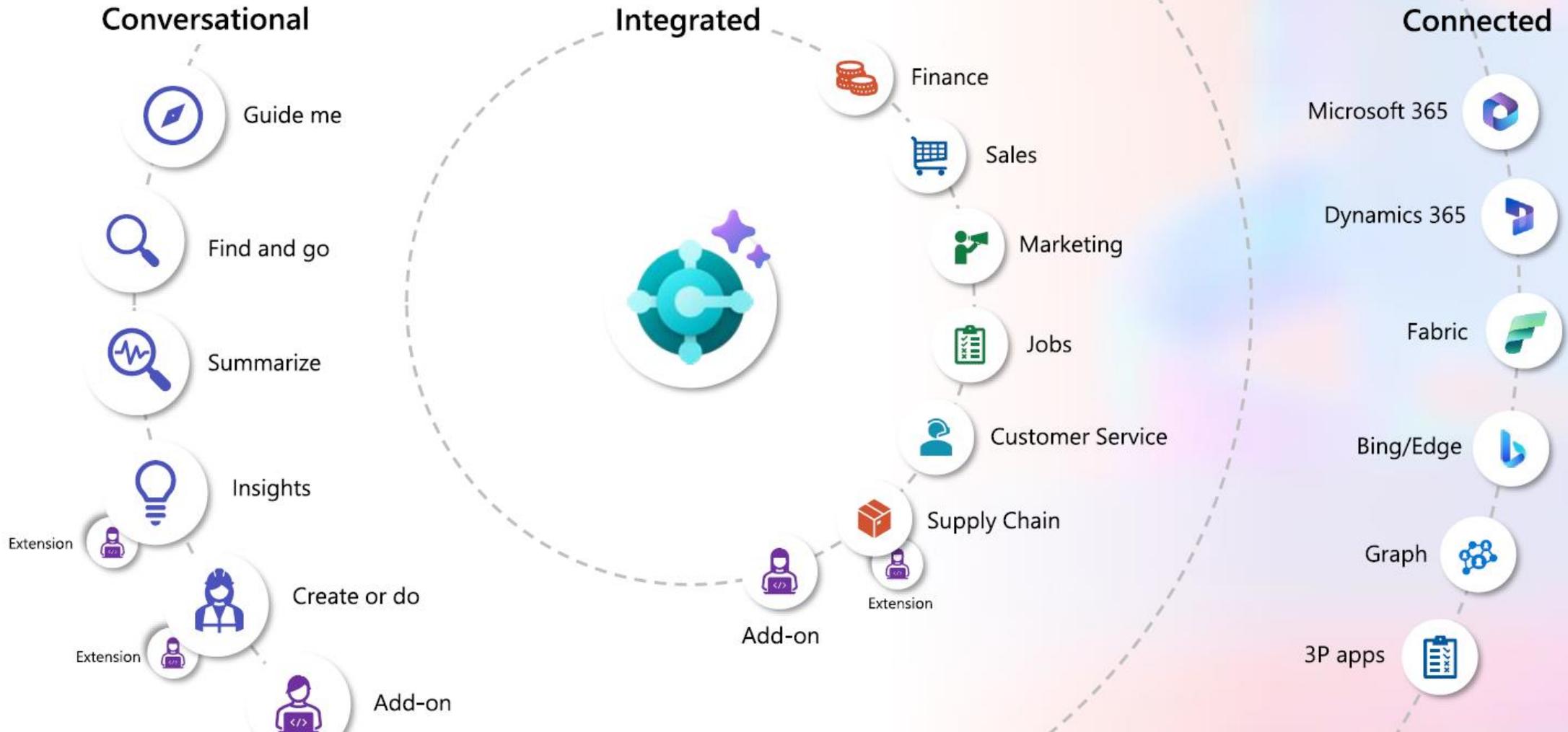


Power Platform



Microsoft Dynamics 365 Copilot

AI everywhere



This example is provided for illustrative purpose only, and is intended to visualize Microsoft's view as of this date. It should not be interpreted as a commitment on Microsoft's part to make this available.

Copilot for Dynamics 365 Business Central

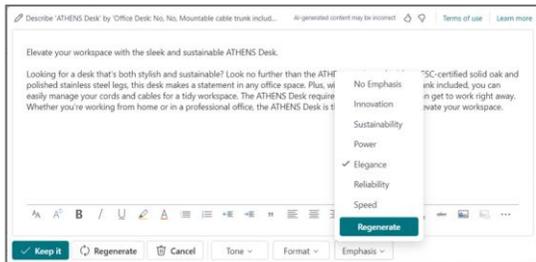
Generative AI in business applications

[Dynamics 365 Business Central - Copilot and AI innovation | Microsoft Learn](#)



Available

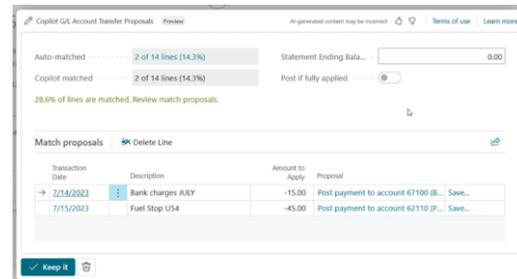
Marketing Text



- Start with a picture
- Author marketing copy
- Get AI-powered suggestions
- Customize suggestions

Preview Nov 2023

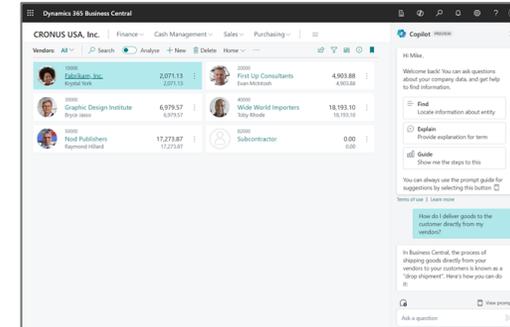
Bank Reconciliation



- Transaction matching
- Suggest G/L account
- Efficiency in Bookkeeping
- Ease of use

Preview Apr 2024

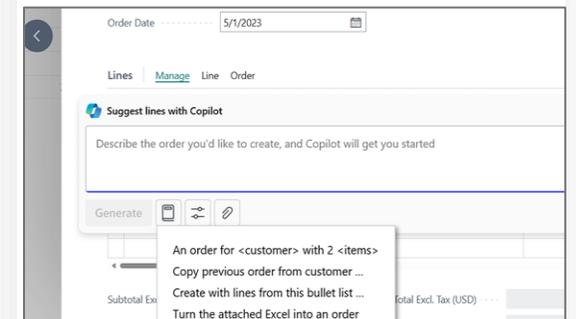
Chat with Copilot



- Intelligent suggestions
- Task automation
- Conversional ERP
- Productivity boost

Preview Apr 2024

Create sales lines



- Intelligent Processing
- Customer-specific suggestions
- Enhanced productivity
- Versatile Input methods

Marketing text suggestions with Copilot

Great products deserve great marketing, but authoring compelling product descriptions for dozens or even hundreds of similar products for your online store requires time, skill, and creativity. Business Central accelerates time to market with AI-generated product descriptions, right from where you manage your inventory. We've streamlined the end-to-end process, starting from uploading a picture to Business Central, to AI-powered suggestions for marketing copy based on your product attributes such as color and material, to publishing that to your online store with just a few clicks.

- Start with a picture
- Author marketing copy
- Get AI-powered suggestions
- Customize suggestions
- Publish to Shopify

Describe 'ATHENS Desk' using the attributes included here:

Item Attributes

Attribute ↑	Value	Include
Adjustable height	No	<input checked="" type="checkbox"/>
Assembly required	No	<input checked="" type="checkbox"/>
Cable management	Mountable cable trunk included	<input checked="" type="checkbox"/>
Certifications	FSC	<input checked="" type="checkbox"/>
Color	Black	<input checked="" type="checkbox"/>
Depth	100 CM	
Height	95 CM	
Item Category	Office Desk	
Material (Legs)	Polished stainless steel	
Material (Surface)	Solid oak	

Generate Tone ▾ Format ▾ Emphasis ▾

Describe 'ATHENS Desk' by 'Office Desk: No, No, Mountable cable trunk included...' AI-generated content may be incorrect

Elevate your workspace with the sleek and sustainable ATHENS Desk.

Looking for a desk that's both stylish and sustainable? Look no further than the ATHENS Desk. With its polished stainless steel legs, this desk makes a statement in any office space. Plus, with its mountable cable trunk included, you can easily manage your cords and cables for a tidy workspace. The ATHENS Desk requires no assembly, so you can get to work right away. Whether you're working from home or in a professional office, the ATHENS Desk is the perfect choice to elevate your workspace.

No Emphasis
Innovation
Sustainability
Power
✓ Elegance
Reliability
Speed

Regenerate

✓ Keep it Regenerate Cancel Tone ▾ Format ▾ Emphasis ▾

Bank account reconciliation assist

New, in Public Preview

- Improved transaction matching
- Suggest G/L account and save as rule

The screenshot shows the Dynamics 365 Business Central interface for Bank Account Reconciliation. A Copilot G/L Account Transfer Proposals window is open, displaying a preview of suggested matches. The window includes a 'Statement Ending Balance' field set to 0.00 and a 'Post if fully applied' toggle switch. A summary indicates that 28.6% of lines are matched. Below this, there are buttons for 'Match proposals' and 'Delete Line'. A table lists the proposed matches:

Transaction Date	Description	Amount to Apply	Proposal
7/14/2023	Bank charges JULY	-15.00	Post payment to account 67100 (B... Save...
7/15/2023	Fuel Stop U54	-45.00	Post payment to account 62110 (P... Save...

At the bottom of the window, there is a 'Keep it' button and a trash icon.

Chat with Copilot

Preview

While in preview, Copilot will be able to assist with the following:

- **Quickly find and go to your data** by expressing what you're looking for in natural language. Locate pages by name or one or more records based on their fields and constraints. For example, ask Copilot: "Show me the latest sales order for Adatum."
- **Explain and guide** to learn about Business Central concepts or how to accomplish tasks, based on Business Central's extensive online documentation. For example, ask Copilot: "How do I save my list filters so that I can use them again later?"

The screenshot displays the Dynamics 365 Business Central interface. The main window shows a Sales Quote for 'S-QUO01444 · Alpine Ski House'. The 'General' section includes fields for Customer Name (Alpine Ski House), Due Date (6/5/2024), External Document No., Requested Delivery Date, Contact (Robert Townes), and Status (Open). The 'Lines' section shows a table with columns for Type, No., Description, Unit price, and Quantity. The table contains two rows: 'Atlanta Whiteboard' (Unit price: 199, Quantity: 4) and 'Paris Conference Table' (Unit price: 1499, Quantity: 1). The bottom section shows tax and discount information, including Subtotal Excl. Tax (USD) 0.00, Total Excl. Tax (USD) 0.00, Inv. Discount Amount E. 0.00, Total Tax (USD) 0.00, Invoice Discount % 0, and Total Incl. Tax (USD) 0.00.

The Copilot chat window on the right shows a conversation. The user asks: "Show me the steps to this". Copilot responds: "You can always use the prompt guide for suggestions by selecting this button %". The user then asks: "Show recent quotes for Alpine". Copilot responds: "Sure thing. Here are the 3 latest sales quotes for Alpine Ski House." and lists three quotes: QUO-01344: Alpine Ski House (Total \$478, 4 line items, valid to: 6/May), QUO-01444: Alpine Ski House (Total \$2,409, 5 line items, valid to: 17/May), and QUO-01354: Alpine Ski House (Total \$2,478, 7 line items, valid to: 16/May). The user then asks: "Which of these was sent to Robert about three weeks ago?". Copilot responds: "Here's the quote for Robert Townes:" and shows the quote for QUO-01444: Alpine Ski House (Total \$2,409, 5 line items, valid to: 17/May). The user then asks: "Opened sales quote". Copilot responds: "Ask a work question or make a request".

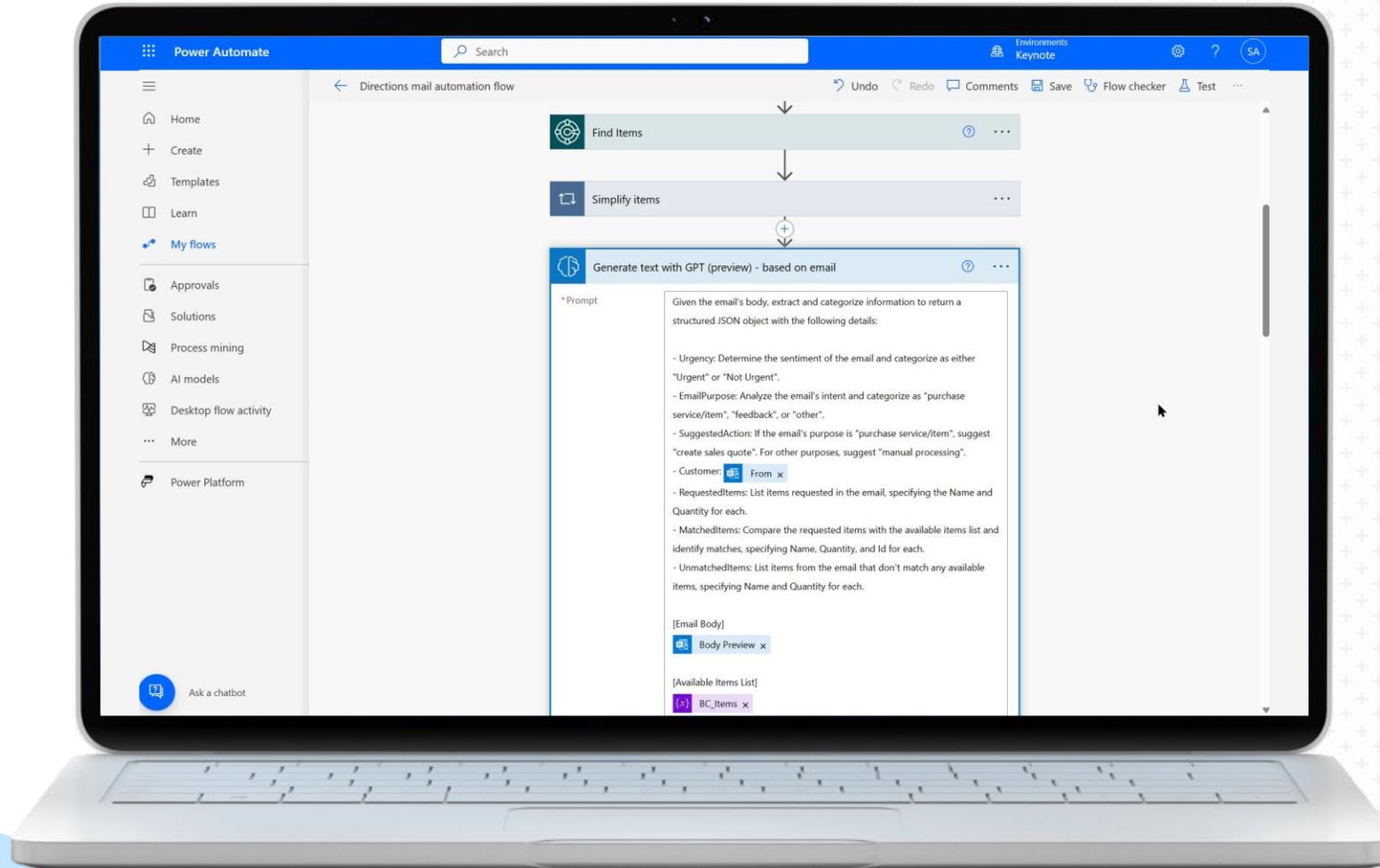
New

Automate your business process with **Generative AI** and **Power Automate** in **Business Central**



Dynamics 365
Business Central

AI Builder
GPT actions



New

Introducing

Developer tools for Copilot in Business Central



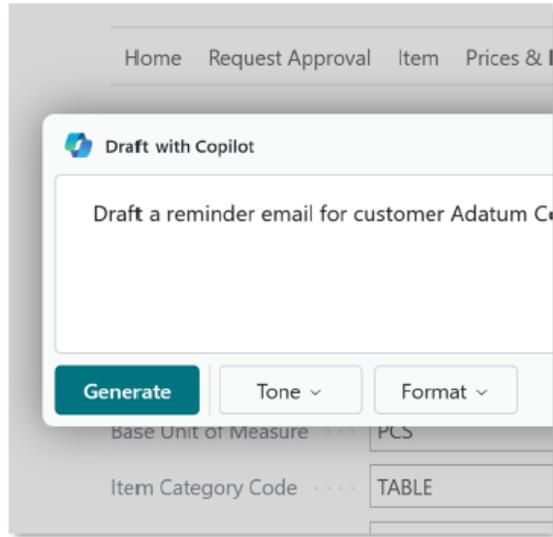
Signature Copilot UI

AI module

Guides and samples

Common functions

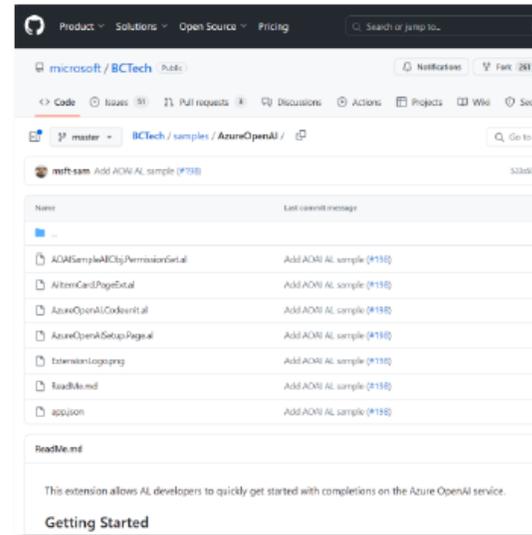
Dev tools for Copilot in Business Central



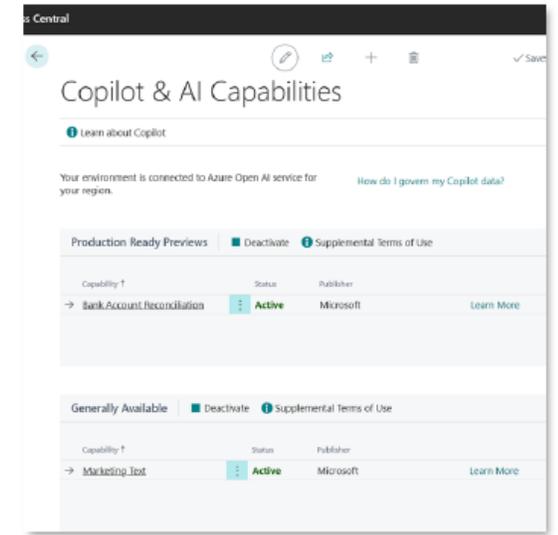
Signature Copilot UI



AI module



Guides and samples



Common functions

[Easily integrate generative AI with your AL solutions | Microsoft Learn](#)

Capability registration – Admin view

Dynamics 365 Business Central

Copilot & AI Capabilities

Learn about Copilot

Your environment is connected to Azure Open AI service for your region. [How do I govern my Copilot data?](#)

Production Ready Previews | Deactivate | Supplemental Terms of Use

Capability ↑	Status	Publisher	
→ Bank Account Reconciliation	Active	Microsoft	Learn More

Generally Available | Deactivate | Supplemental Terms of Use

Capability ↑	Status	Publisher	
→ Describe a Job	Active	Microsoft	Learn More



d365.Global

THANK YOU!!

For more information:

Email David@d365.Global

Phone +61 409 245 354