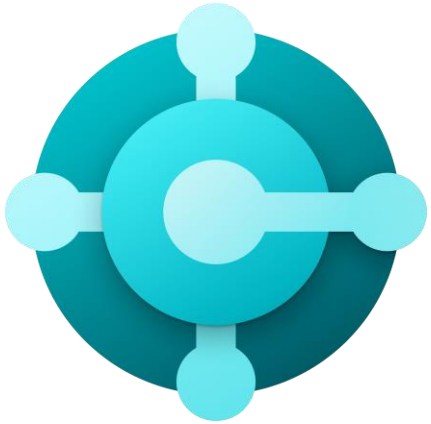
d365.Global

Copilot and AI innnovation in Business Central

You are the Pilot.
Copilot is your assistant



Video:
A new era of AI in Dynamics 365 Business Central - Youtube

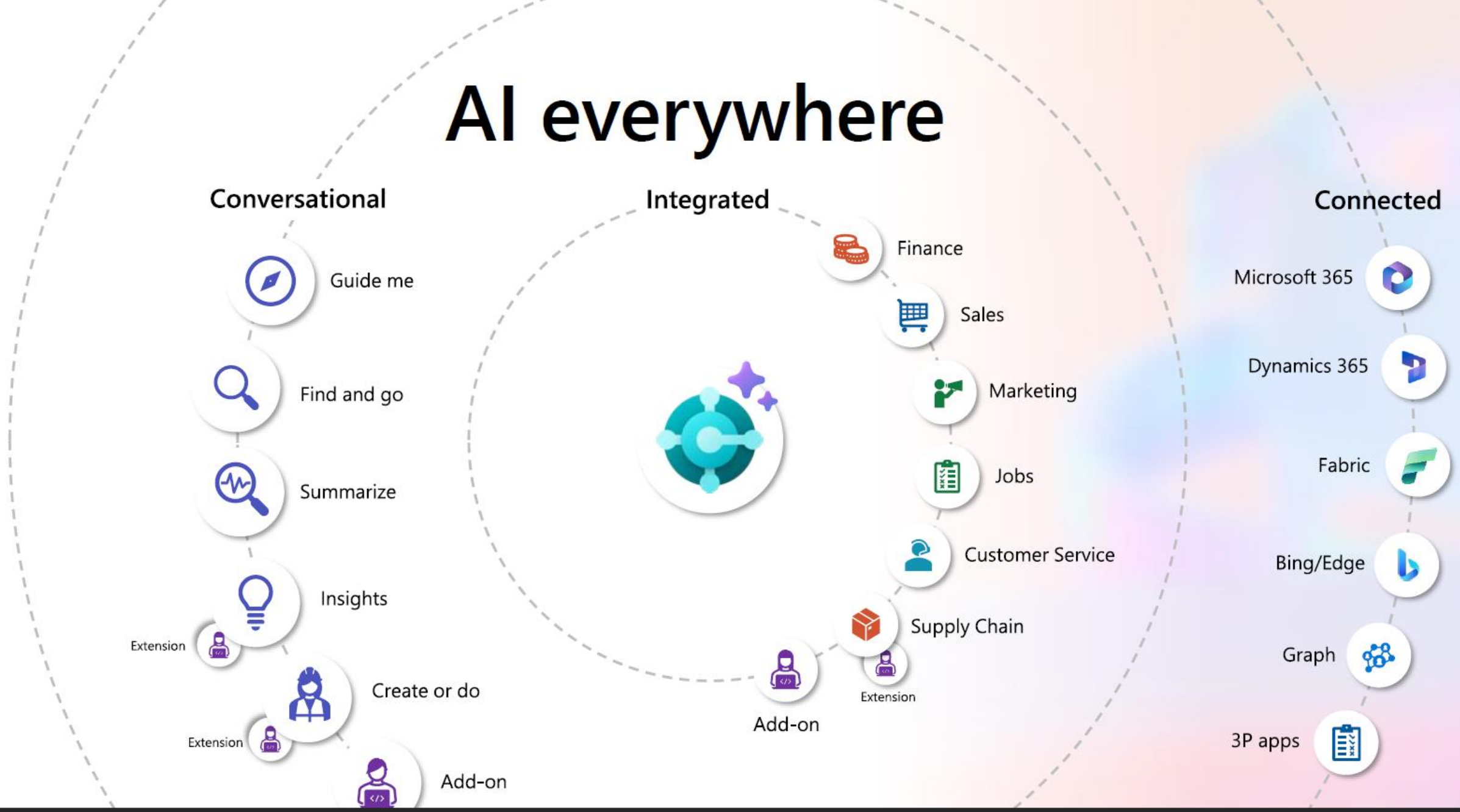
Business Central differentiation: AI and Collaboration

Unmatched experiences built on the broad Microsoft ecosystem

Microsoft 365 ‹ › Business Central ‹ › Power Platform

Microsoft Dynamics 365 Copilot

AI everywhere



This example is provided for illustrative purpose only, and is intended to visualize Microsoft's view as of this date.
It should not be interpreted as a commitment on Microsoft´s part to make this available.

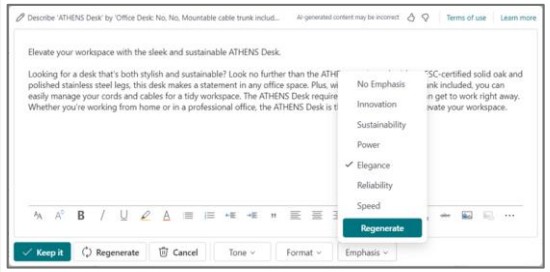
Copilot for Dynamics 365 Business Central

Generative AI in business applications

[Dynamics 365 Business Central - Copilot and AI innovation | Microsoft Learn]

Available

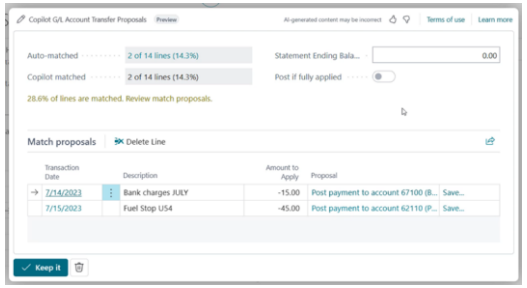
Marketing Text



- Start with a picture
- Author marketing copy
- Get AI-powered suggestions
- Customize suggestions

Preview Nov 2023

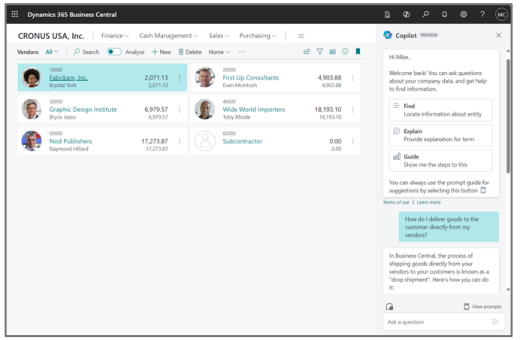
Bank Reconciliation



- Transaction matching
- Suggest G/L account
- Efficiency in Bookkeeping
- Ease of use

Preview Apr 2024

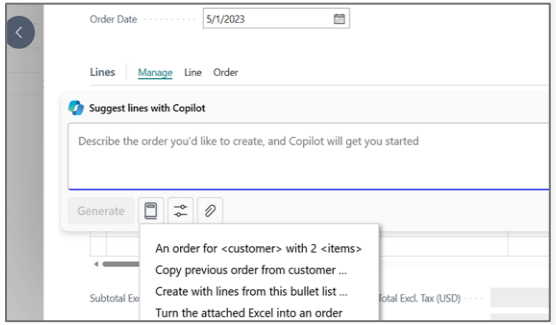
Chat with Copilot



- Intelligent suggestions
- Task automation
- Conversional ERP
- Productivity boost

Preview Apr 2024

Create sales lines

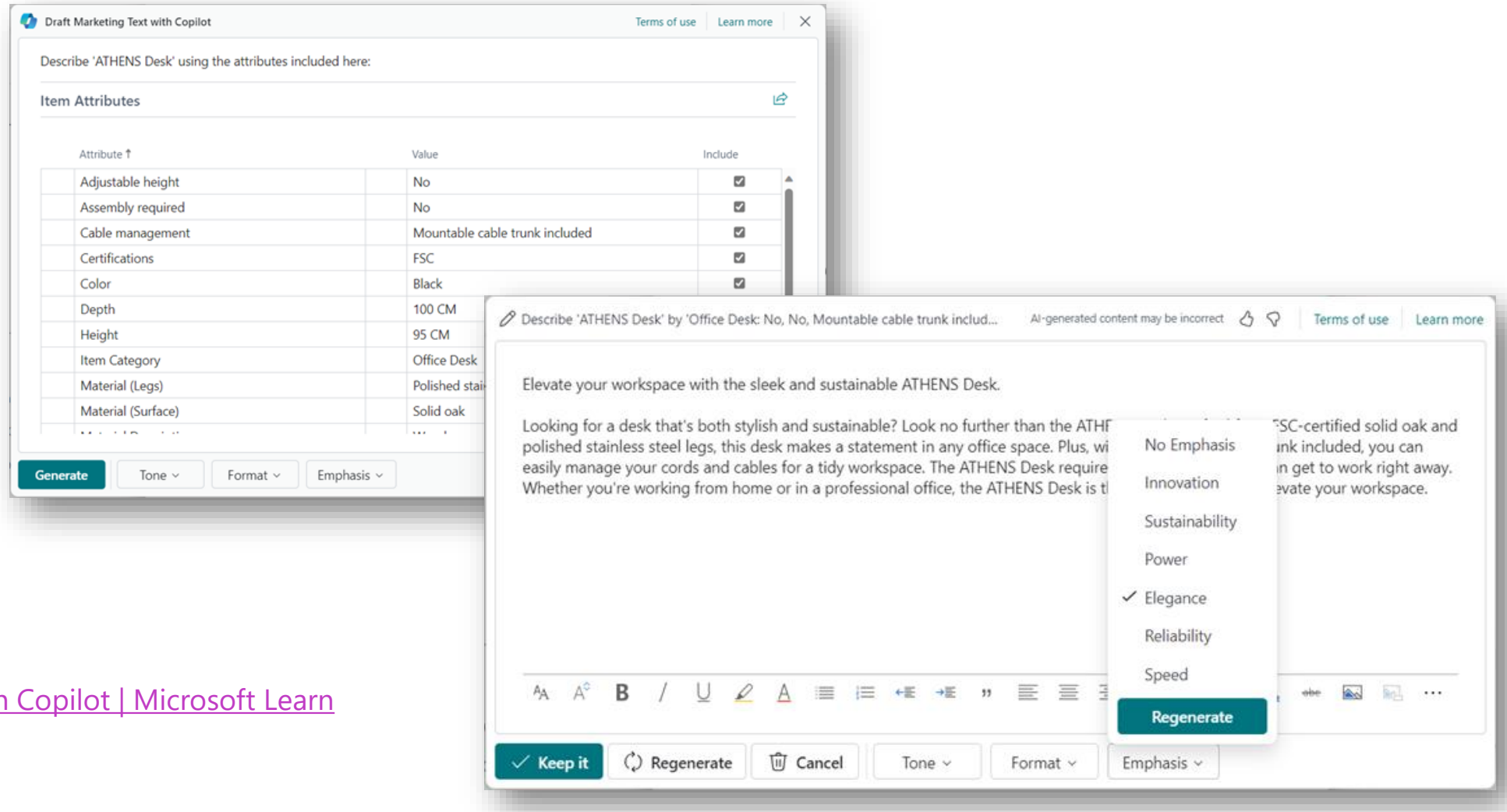


- Intelligent Processing
- Customer-specific suggestions
- Enhanced productivity
- Versatile Input methods

Marketing text suggestions with Copilot

Great products deserve great marketing, but authoring compelling product descriptions for dozens or even hundreds of similar products for your online store requires time, skill, and creativity. Business Central accelerates time to market with AI-generated product descriptions, right from where you manage your inventory. We've streamlined the end-to-end process, starting from uploading a picture to Business Central, to AI-powered suggestions for marketing copy based on your product attributes such as color and material, to publishing that to your online store with just a few clicks.

- **Start with a picture**
- **Author marketing copy**
- **Get AI-powered suggestions**
- **Customize suggestions**
- **Publish to Shopify**



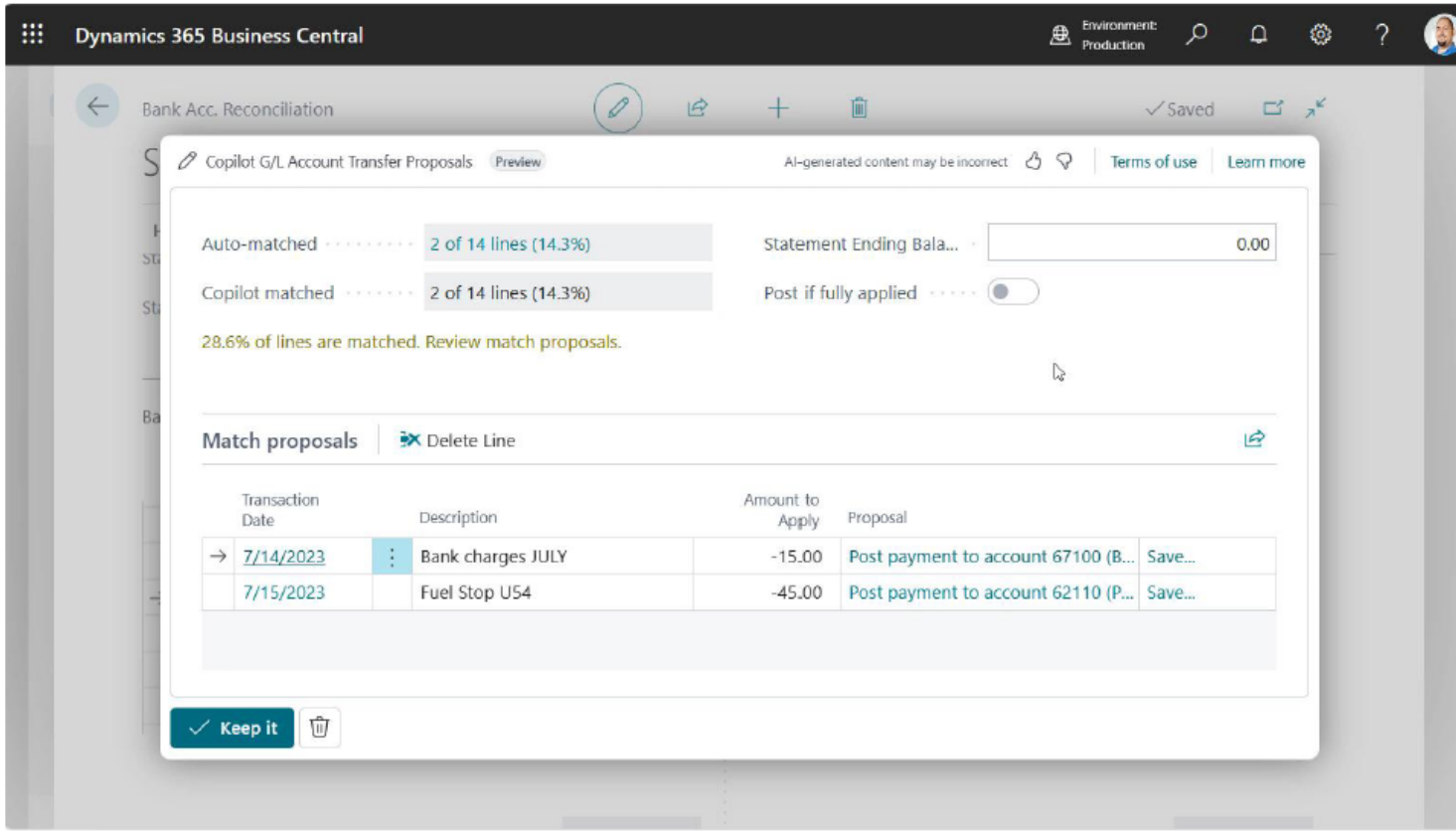
[Get marketing text suggestions with Copilot | Microsoft Learn]

Preview

Bank account reconciliation assist

New, in Public Preview

- Improved transaction matching
- Suggest G/L account and save as rule



[Complete bank account reconciliation faster with Copilot | Microsoft Learn]

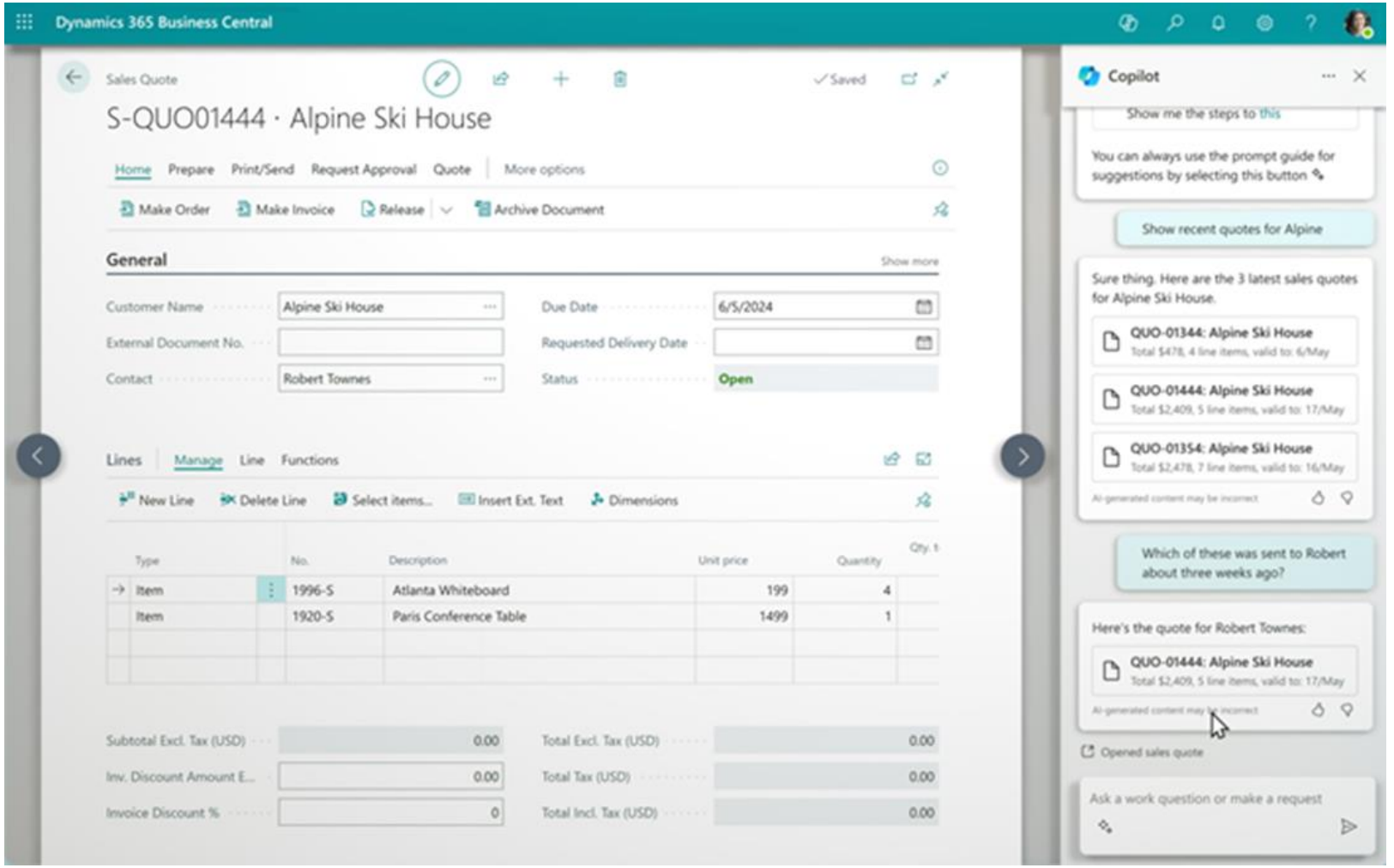
Chat with Copilot

Preview

While in preview, Copilot will be able to assist with the following:

- **Quickly find and go to your data** by expressing what you're looking for in natural language. Locate pages by name or one or more records based on their fields and constraints. For example, ask Copilot: "Show me the latest sales order for Adatum."

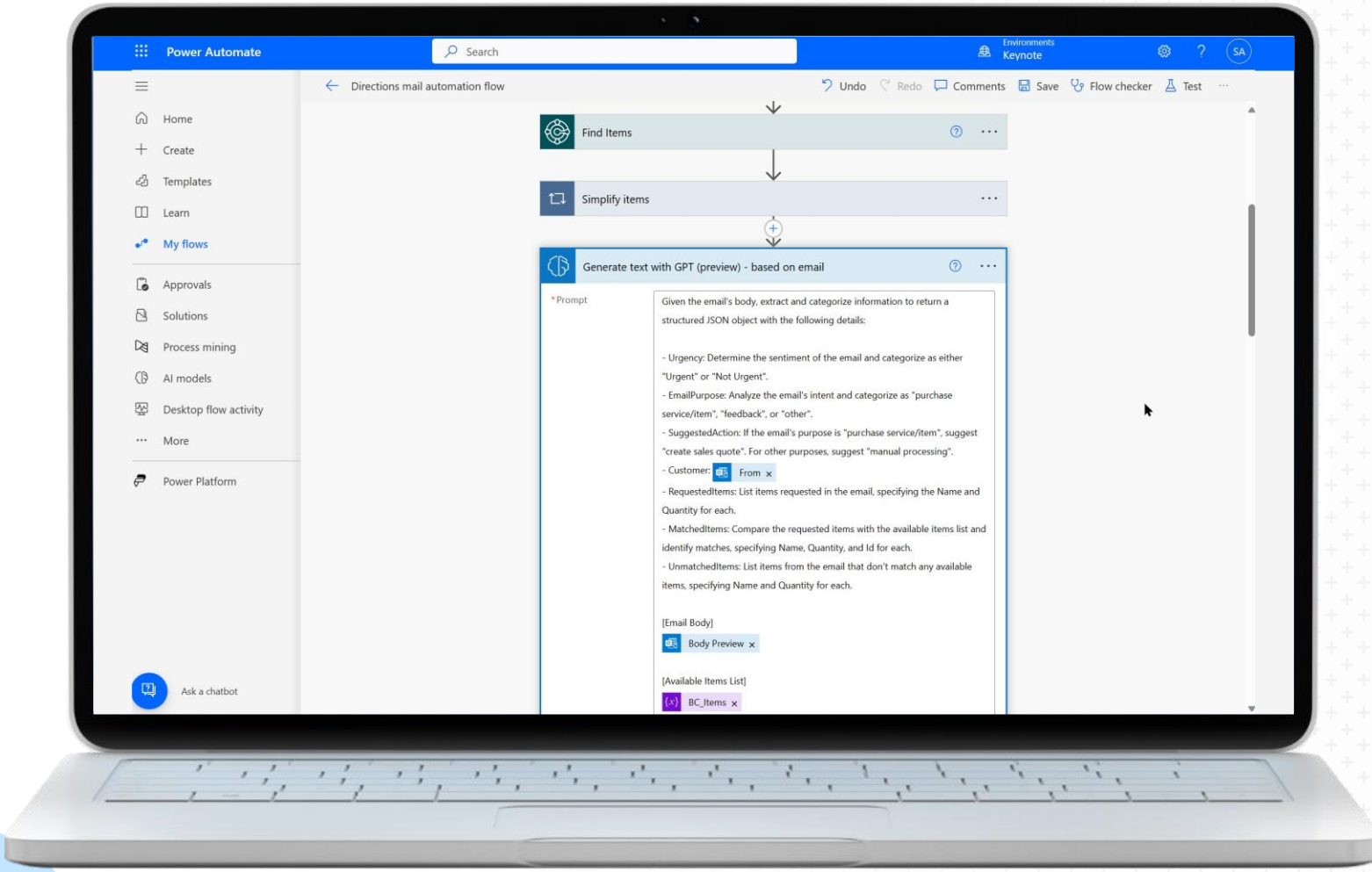
- **Explain and guide** to learn about Business Central concepts or how to accomplish tasks, based on Business Central's extensive online documentation. For example, ask Copilot: "How do I save my list filters so that I can use them again later?"



[Chat with Copilot | Microsoft Learn]

New

Automate your business process with Generative AI and Power Automate in Business Central



Dynamics 365 Business Central

AI Builder GPT actions

New

Introducing

Developer tools for Copilot in Business Central

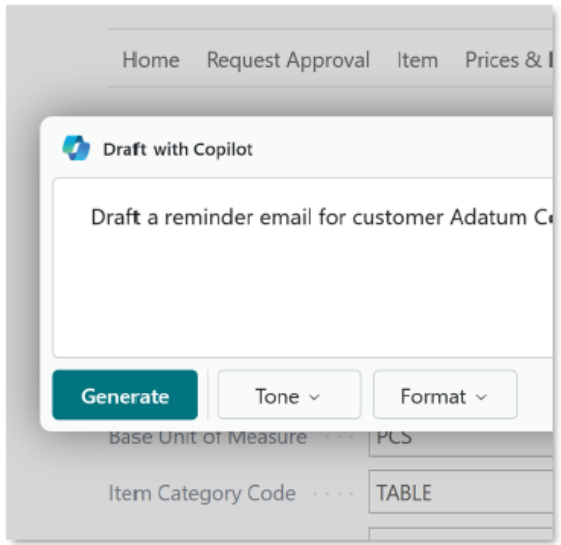
Signature Copilot UI

AI module

Guides and samples

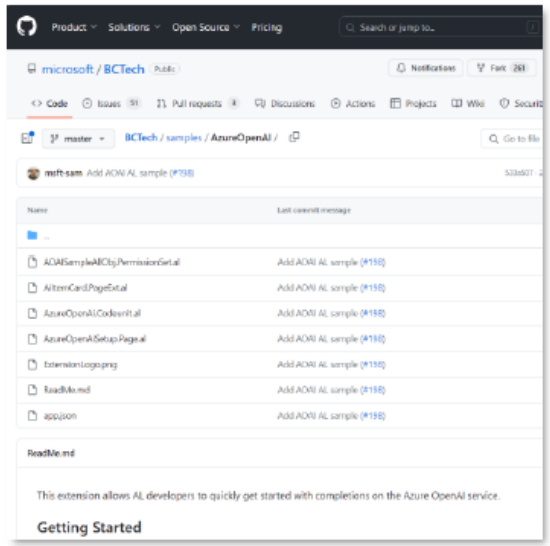
Common functions

Dev tools for Copilot in Business Central

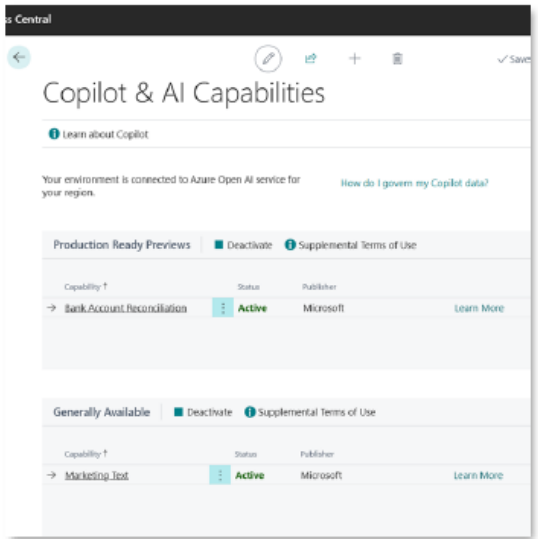


Signature Copilot UI

AI module



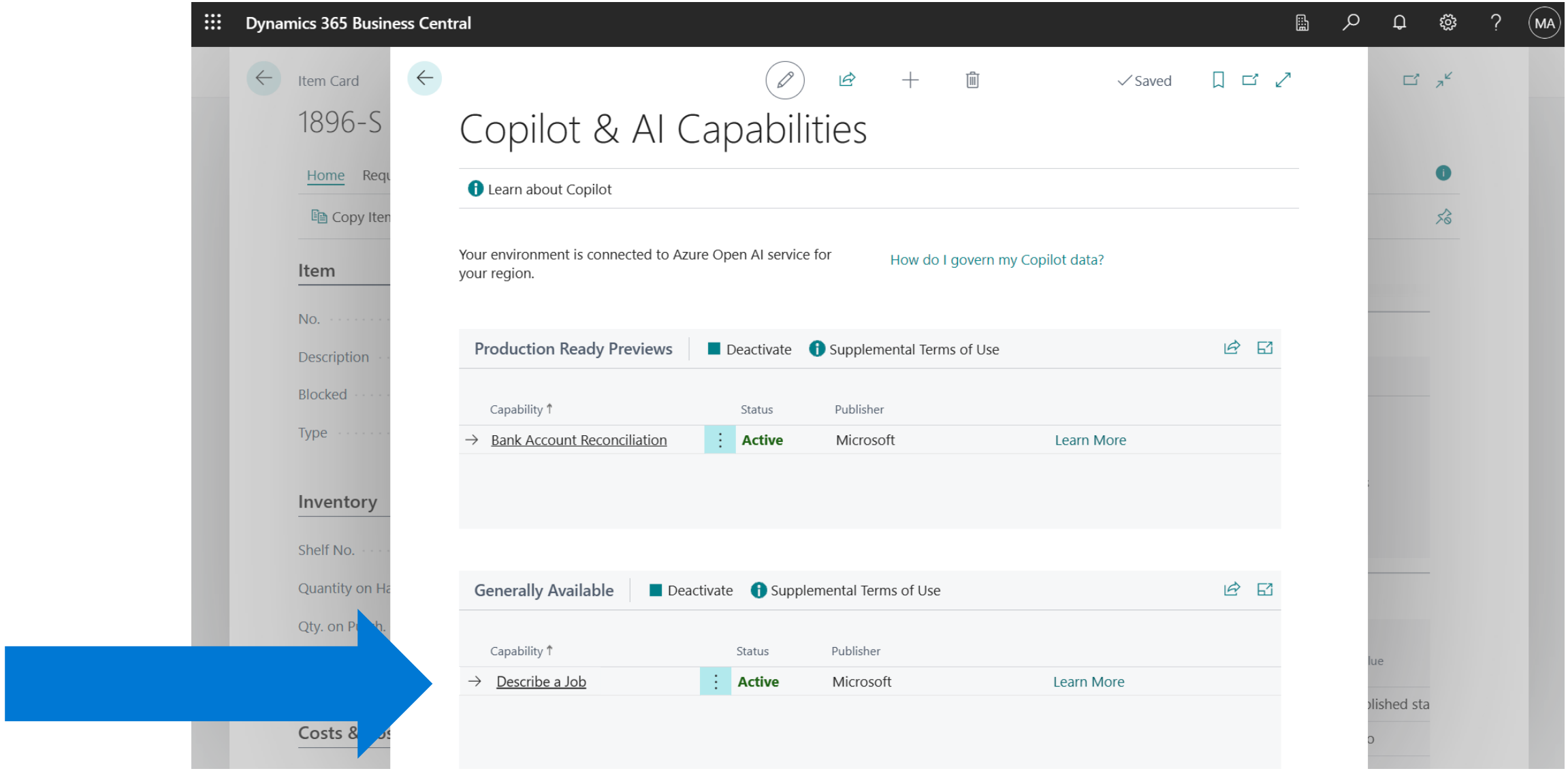
Guides and samples



Common functions

[Easily integrate generative AI with your AL solutions | Microsoft Learn]

Capability registration – Admin view



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THANK YOU!!

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