

REESEDALE MUTUAL WATER CO.
P.O. BOX 496
LANCASTER, CA 93584
reesedalemutualwater@gmail.com
(661)877-8079 or (661)476-6740

WATER METER CONNECTION APPLICATION

I the undersigned, owner of ____ shares of stock in REESEDALE MUTUAL WATER COMPANY hereby make application for the installation of an appropriately sized water meter to be installed; on my parcel described as _____ - ____ - ____ as shown on the records of this company. I hereby remit the sum of _____ for charges now due plus the total cost of contractors during new installation projects. The Reesedale Mutual Water Company will be stated as "R.M.W.C." throughout this document.

- I agree to pay monthly, upon receipt of a statement for fees, water charges and any other assessments as prescribed by the Board of Directors and am aware that if there is no contact/payments made in a consecutive 30 day period there will be Late Fees applied to my account and my service will be shut off and padlocked until the full amount due is paid as well as a reconnection fee.
- I further agree to comply with all the rules and regulations as adopted by the Board of Directors.
- I am aware that REESEDALE MUTUAL WATER has the right to lay pipelines in the areas shown as private streets, some of which may affect my property, and agree not to obstruct said private streets now or in the future.
- I agree that said easements will not be obstructed by me but shall remain at all times available to equipment that may be necessary for the servicing and/or repair of the water pipelines; that no fences or other improvements will be installed in the water easements.
- I agree not to interfere with, damage, or obstruct access to company equipment.
- I warrant that I have received or am entitled to receive a stock certificate for the same numbers of shares as there are acres in my above-described parcel; said stock certificate to be held in the name of the undersigned as title is held.





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Water Meter Contract

By signing this application, we agree to conform to all R.M.W.C.'s ordinances, policies and procedures regarding water services. We understand and agree that water service may be discontinued for violation of these rules and for failure to pay in full the bill for water services by the due dates for each billing period. We have read and understand the following statements regarding service:

1. The property owner is responsible for all plumbing, equipment, and appliances from the point of connection to R.M.W.C.'s system, which is typically located at the water meter connection.
2. The property owner is responsible for any damage to R.M.W.C. equipment and facilities resulting from acts of the owner, tenants, agents, employees, contractors, licenses, or permittees.
3. The property owner agrees that R.M.W.C. shall not be responsible or liable for damages or injuries resulting from interruption in service, changes in water pressure or quality of water or other unforeseen conditions and/or circumstances. It is understood that R.M.W.C. offers no guarantees, warranties or assurances regarding utility services and the quality of the water provided.

4. The property owner is responsible for always maintaining unrestricted and unobstructed access to R.M.W.C. water meters and other R.M.W.C. equipment and facilities located on their property. Access that is restricted by an obstruction shall be remedied by the property owner at their sole expense. If the property owner fails to remove the obstruction or restriction within 30 calendar days of written notification, R.M.W.C. may remedy the restriction or obstruction and any costs incurred shall be the sole responsibility of the property owner.
5. The property owner agrees to pay to R.M.W.C., all charges and rates for the service provided pursuant to this application, including any costs related to the collection of amounts due. Under the California Water Code (Sections 22284 and 25806), the property owner is responsible for all unpaid amounts owed to R.M.W.C. resulting from service provided to the premises previously.
6. The property owner agrees that tampering with water meters or other District equipment and facilities is a punishable offense under Section 498 of the Penal Code of the State of California.
7. The Property owner understands that there is a non-refundable Corporate Stock Transfer Fee of \$150.00, as well as an application processing fee of \$15 will be associated with the submission of this application.

Owner's Printed Name: _____

Owner's Signature: _____

Date: _____



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MEMBERS APPLICATION FOR WATER SERVICE

- The undersigned property owner/shareholder understands and agrees he/she shall be provided water service by the Reesedale Mutual Water Company ['Water Company', 'R.M.W.C.'] in accordance with the Bylaws for the regulation, except as otherwise provided by statute or by its Articles of Incorporation, R.M.W.C. a California Corporation organized under the general corporation laws as may be amended from time to time and/or any other policies, rules or regulations adopted by the Water Company Board of Directors pertaining to the provisions of water service which are available 24/7 on the R.M.W.C. website.
- As a condition of receiving water and/or sewer service and issuance of a share[s]', the undersigned property owner [shareholder] shall provide evidence of property ownership in a form satisfactory to the Water Company. A grant deed, or similar document, certified and duly recorded in the Los Angeles County, having been previously approved by the Water Company Board of Directors, is an accepted form of proof.



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Customer Account Information

Printed Name to Appear On Billing Statement: _____

Property/Service Address: _____ Lancaster, Ca 93535

Date Signed: _____

1st Contact Phone Number: _____

Signature of Property Owner / Shareholder: _____

2nd Contact Phone Number: _____

Printed Name and Signature of 2nd Property Owner / Shareholder:

E-mail Address: _____

[Each real property owner at the Farm is entitled to one share certificate for the R.M.W.C. Shares are appurtenant to the land and must be transferred to the next property owner of record. If you would prefer your monthly water statement mailed to a P.O. box or other physical address not being serviced, please provide that address here.]

Primary Owner's Information

Name: _____

Service Address: _____

Mailing Address: _____

E-Mail Address: _____

Primary Phone: _____

Alternate: _____

If the primary phone# is a CELL phone, do you authorize R.M.W.C. to text alerts? YES or NO

(Circle one)

Secondary Resident Contact (if applicable):

Name: _____

E-Mail Address: _____

(Primary Phone): _____

Alternate: _____

Do you wish to sign up for email monthly water billing? YES or NO

Do you wish to receive a paper bill? YES or NO

Do you wish to sign up for Reoccurring Credit Card Payments? YES or NO

If YES, please contact for information using a “Zelle” account.



President- Christopher Coleal

Treasurer- Kristy Coleal

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NEW CUSTOMER INFORMATION

Reesedale Mutual Water Company was formed on March 10, 1955 under Articles of Incorporation filed with the California Secretary of State under California's non-profit corporation statutes. Every person owning property in the water service area, as reported to the California State Division of Water Resources and the California Public Utilities Commission, in the County of Los Angeles, State of California, is considered a member of the corporation. Membership is transferred automatically to the new owner upon the sale of any property within the water service area.

APPLICATION FOR SERVICE:

An application for service is required for new or returning customers. An application will not be honored unless payment in full has been made for water service previously rendered to the applicant by the water company.

Applications may be rejected if an account of the applicant at any location is delinquent. No service will be rendered to an applicant if they are attempting to receive water by misrepresenting for whom the water service will be provided.

NEW CUSTOMER SET-UP CHARGE:

There is no set up service charge for a new account.

REGULAR BASE RATES (SUBJECT TO CHANGE)

Effective: May 1, 2016

Water rates

These are the current base rates.

Standby Rates (Annual)

\$70 Annual Fee for record keeping

Single House

\$20 Meter fee

Flat Rate \$60 for 30,000 Gallons

Total \$80 for one house

Two House

\$20 Meter Fee

Flat rate \$75 for 45,000 Gallons

Total \$95 for two houses

Overage Rates

\$1 per 1000 gallons over allotment

RATES DO NOT INCLUDE A ONE TIME \$15.00 LEGAL ASSESSMENT FEE APPLIED TO EACH APPLICATION. If moving from one serviceable property to another, an additional transfer service fee will be charged



OWNERS GUARANTEE:

Charges begin when a service connection is installed. Before water is turned on, the owner shall guarantee payment of future water bills. The owner is always ultimately responsible to the Utility for the bills related to his or her property. No service will be established or re-established once disconnected until the service connection amounts due to the Utility are paid in full.

VACATION / VACANCIES DISCONNECT:

Owners of vacant properties may request to be billed accordingly as provided in the Fee Schedule. There is a \$30.00 fee per occurrence for vacation reconnections and a \$5.00 monthly fee for vacation / vacancies.

BILLING PERIOD - LATE CHARGE:

Meters are read on approximately the same day each month. Customers are responsible for payment of all water recorded as having passed through a meter regardless of whether such was put to beneficial use. Failure to receive a bill does not relieve the customer of liability. Unpaid charges that are not paid on or before the 15th day of the month shall result in a late charge.

NOTIFICATION BY CUSTOMER PRIOR TO VACATING PREMISES:

If a customer discontinues service, a signature is required to close the account; this cannot be handled with a phone call. Customers desiring to discontinue service shall notify the water department two days prior to vacating the premises. Unless discontinuance of service is ordered, the customer shall be liable for charges *whether or not* the water is used.

DISCONTINUED SERVICE - RECONNECTION FEE:

Service may be discontinued after 24-hour notice. Service may be discontinued for any of the following causes: non-payment of water bills, non-compliance with rules, inter-connection or cross-connection, waste of water or damage to property. When a 24-hour notice is issued, a delivery charge of \$25.00 will be assessed. Following delivery of the notice, neither partial payments nor payment arrangements will be accepted, and if a deposit is not in place or not at the current amount, the customer will be required to put up a deposit. If your service is disconnected, a \$50.00 reconnection fee must be paid in addition to all accrued charges prior to reinstatement of services. This fee is \$75.00 if reconnection occurs after normal business hours or on weekends. **Should a customer reactivate service without consent a \$250.00 fee will be assessed.**

RETURN CHECK CHARGE: A \$35.00 returned check charge will be assessed per occurrence. If two returned checks occur within one year, the account will be placed on a cash/money order only basis.

PAYMENT ARRANGEMENTS:

Should your bill go unpaid, payment arrangements are available in-person prior to the delinquency date. Payment arrangements will not be offered if any prior arrangement is not met and if any arrangement goes unpaid; your service will be disconnected. Payment arrangements are a courtesy that may be revoked at any time. The payment arrangement program may not be initiated more than once during a calendar year.

OPENING AND CLOSING BILLS:

Applicant is responsible for the water bill from the start date until shut off form is signed and dated. Final closing bills will be based on a 30-day monthly billing period. The amount prorated will be based on minimum monthly billing charges plus overages.

SHUT-OFF VALVE:

If your property is equipped with a customer shut off valve (separate from the main source i.e., meter box) please use it in the event of a leak or any needed repair. If not, please phone the water company and a technician will be dispatched to your location free of charge.

SERVICE FACILITIES:

The customer shall be liable for any damage to the service facilities when such damage is from causes on the premises by an act of the customer or tenants, agents, employees, contractors, or licensees, including the breaking or destruction of locks by the customer or others on or near a meter. There is a \$250.00 penalty for violation.

The water company shall be reimbursed by the customer for any such damages and labor promptly upon presentation of a bill or water service shall be terminated.

Any vehicle or other item blocking, or obstructing water company meters, equipment or facilities will be towed at the owner's expense.

AFTER HOURS EMERGENCY SERVICE:

Please phone our office at (661)476-6740 and the on-call technician will be available to respond to your water emergency. If for any reason the technician does not respond, then please phone our second Officer at (661)877-8079

DAMAGES THROUGH LEAKING PIPES AND FIXTURES:

No customer shall knowingly permit leaks or waste of water. Where water is wastefully or negligently used on a customer's premises and seriously affects the general service, the water company may discontinue the service.

WATER CONSERVATION & VOLUNTARY WATERING SCHEDULE:

We live in a desert climate and at this time mandatory watering restrictions are not in effect; however, it is possible that in the future stricter conservation measures may be required.

OFFICE

President: Christopher Coleal

Vice President: Patricia Norman

Treasurer/Secretary: Kristy Coleal

The Board of Directors shall consist of a total of three members. The Elected Board Members will serve their term until they resign. Directors shall not receive any stated salaries for services.

REGULAR BUSINESS HOURS: Monday - Friday 8:00 a.m. to 12:30 p.m. then 1:00 p.m. to 4:30 p.m., except most holidays.

REGULAR PAYMENTS: Payments can be made through the mail, online, or by using our 24/7 in person drop box service.

MAKE CHECKS PAYABLE TO:

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UNAUTHORIZED USE OF WATER SERVICES OR FIRE HYDRANTS

Tampering with any water service or fire hydrant for the unauthorized use of water, or any other reason, is a misdemeanor as provided by California Penal Code Sections 148.4 and 498. Such actions are punishable by imprisonment in the County Jail, a fine, or both. The District will prosecute any such actions to the fullest extent of the law.

POLICY

1. Upon complaint or discovery of possible water theft, the staff of R.M.W.C. shall investigate and file a report of findings to management. Any devices used to illegally remove water from the distribution system shall be confiscated.
2. Based upon the report, R.M.W.C. management shall begin a formal assessment to determine if damages have resulted based on the water theft and the tampering of the water service or fire hydrant.
3. Penalties for tampering with and or damaging a water service or fire hydrant will be assessed as follows:
 - a. First Violation \$250.00
 - b. Second Violation \$500.00
 - c. Third and Subsequent \$1,000.00

4. In addition to the fines for tampering, the offender will be billed for all water estimated by District staff to have been withdrawn from the distribution system to be billed at the industrial rate. Staff time and equipment utilized in investigating and performing repairs will also be included in the billing.

5. In the event of a failure to pay by the offender the District will use any means necessary to collect, including but not limited to; filing a lien against real property, and/or contact local authorities to file a criminal complaint.

6. The District reserves the right to pursue criminal charges where warranted in addition to fines and actual costs associated with the theft. The fines must be paid within 15 days of invoice.

7. All billing, delinquency, late fees, payment arrangements, service disconnection, restoration of service, deposits, and collection actions are governed first and foremost by the Reesedale Mutual Water Company Bylaws and any policies adopted by the Board of Directors. In the event of any inconsistency between this agreement and the Bylaws, the Bylaws shall control. The Company retains full discretion to declare accounts delinquent, impose late charges, refuse partial payments after notice, discontinue service, require deposits, deny or delay restoration of service until compliance is achieved, and pursue all lawful collection remedies, including liens and recovery of costs. Nothing in this agreement limits the Company's enforcement authority granted under its governing documents or California law.

**PLEASE NOTE IF NO NEW METER INSTALLATION IS REQUIRED NOT ALL SECTIONS WILL NEED TO BE FILLED OUT AND NOT ALL FEES WILL BE ATTACHED.
EACH CONTRACT IS ALTERED TO FIT EACH INDEPENDENT PROPERTY**

