



REESEDALE MUTUAL WATER CO.
P.O. BOX 496 LANCASTER, CA 93584
(661)877-8079
REESEDALEMUTUALWATER@GMAIL.COM
REESEDALEMUTUALWATER.COM

Dear Members,

To improve accuracy, security, and efficiency, the Board of Directors has approved a transition to a new invoicing and payment system. These updates are intended to simplify billing, improve record keeping, and provide more consistent experiences for all members.

Effective immediately:

- **XERO** will become our official accounting and invoicing platform for all new billing activities.
- Historical **QuickBooks** transactions will *not* be transferred into XERO. Existing account ledgers will continue to serve as the permanent record for all prior invoices, payments, credits, and balances. A final copy of your QuickBooks ledger will be provided to you. If you haven't received one already expect July Invoices to be processed using the new system.
 - We will *no longer* issue monthly paper invoices or paper notices. All routine invoices, statements, and notices will be sent electronically.
- Online payments may be made through STRIPE using the payment links located on our website under the "Payments" tab.
- We will also continue to accept payments through **ZELLE** for members who prefer that option.
- When using the website payment page, please select the payment option that matches your service, you may also pay more than one month at a time, if you choose that option, you must also update the "maintenance" fee manually.
- Mandatory service agreements/contracts have been implemented for all landowners per California utility guidelines. Additional information regarding these agreements and the signing process will be provided soon.

We appreciate your cooperation as we modernize our billing and communication systems. These improvements will help us maintain more accurate records while providing more efficient service to all members.

Thank you,

Board of Directors-Reesedale Mutual Water Company