

Reesedale Mutual Water Co.
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LANCASTER, CA 93584
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(661)877-8079 or (661)476-6740
<https://reesedalemutualwater.com/>

Dear Shareholders and Community members:

Our small locality was founded over 60 years ago with just a few houses and a need to make potable water easier to access for their families. Over the years our populace has grown and with it a need to preserve some and advance other areas of business infrastructure. Regrettably, as of November 1, 2024, we will be implementing a rate alteration on our maintenance fees. This change is necessary due to the overall increases in the expenditure of operations and to ensure that we can continue delivering the exceptional quality you've come to expect from us.

Regularly this year the California Edison Bill has been higher than the monthly income acquired. It is unclear if we will be forced to alter other figures in the future to keep up with the California Standards for Mutuals. To avoid this, we previously implemented a "No Payment System" which has not been entirely honored by each tenant and there for mandatory Shut Offs have been and will here on be implemented without dispute. If invoices fall more than 30 days behind, then a 10-15 day warning will be administered before the water supply is disconnected upon which time you may make multiple deposits amounting to the Total Due on the record. We want to give a special thank you to the customers who have consistently made each month's payment on time. To avoid interruption in your account you may follow their example and assume the minimum amount has been charged to your ledger each month between the 10th and 15th, even if a recent bill has not been received. Advances are accepted in person drop off at a local officer's residence, through the mail to our P.O. Box, and now through Zelle to our email or by text request to either of the two numbers listed in the letter head.

Details of New Pricing:

Maintenance costs have changed from \$20 to \$35

We understand that expense modifications might raise concerns, which is why we are committed to transparency. This adjustment will allow us to maintain the high standards of our offerings and succeed in reaching our goal to keep our community in the hands of our neighbors and not the State of California. We encourage you to read over our Rules, Regulations, and other information that can be found on our website and to reach out to us with any questions or worries regarding this update. Our team is here to provide you with support and to discuss how we can continue serving you effectively during this transition. Thank you once again for your understanding and continued support by taking the time to read our notices. We look forward to serving you with lasting dedication. Thank you for your time.

God Bless,

All Officers at R.M.W.C.