



**360** HUMAN  
SERVICES

# OUR SERVICE GUIDE

**In-Home or Clinic Based**

[WWW.360HUMANSERVICES.COM](http://WWW.360HUMANSERVICES.COM)

# Welcome

## TO 360 HUMAN SERVICES

Where we acknowledge the complexities and rewards of raising a child diagnosed with autism or related intellectual disabilities. Our mission is to enhance every aspect of life, from daily routines and managing relationships to supporting your child's developmental milestones and activities. The path may seem daunting, with a steep learning curve regarding your child's condition, navigating healthcare systems, and maintaining everyday life balance.

Our comprehensive guide provides an overview of our services, introducing our committed team, our clinical approach, supportive services, and the strategic partnerships we've formed to ensure a positive experience at 360 Human Services. We understand the journey is challenging, but you're not alone. Our organization, alongside a supportive community, is here to empower and support you and your family. Embracing this journey together, we're committed to achieving the best outcomes for your child and family through a collaborative effort.

## OUR GOAL

*"EMPOWERING  
CHANGE WITH  
COMPASSIONATE  
CARE, HELPING  
CHILDREN REACH  
THEIR FULL  
POTENTIAL—ONE  
CHILD, ONE FAMILY  
AT A TIME."*

## CONTACT US

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## COORDINATING YOUR CHILD'S CARE: FROM INTAKE TO CONTINUOUS TREATMENT



To ensure the coordination of your child's care beyond the clinical team, our organization includes several supportive roles. Initially, you'll engage with our intake team, responsible for scheduling your assessment and guiding you through the process. This team includes an intake coordinator or assistant who manages your paperwork and an assessor—a BCBA (Board Certified Behavior Analyst) or a master's level clinician working alongside the BCBA—to complete the Functional Behavior Assessment (FBA).

After finishing the FBA, your child will be assigned a clinical team, marking the beginning of their ongoing clinical treatment. At this stage, you'll interact with both the scheduling team, who arranges your family's sessions, and the clinical team, who oversees the therapeutic aspects. Our structured approach ensures that from initial contact through assessment and into continuous treatment, your family receives comprehensive and coordinated support tailored to your child's needs.

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ASSIGNMENT OF  
CLINICAL TEAM

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SCHEDULING  
ONGOING SESSIONS

SCHEDULING DEPARTMENT

442 - 327-9172

EXT 1





**360** HUMAN SERVICES

# OUR SERVICES

Service Category	Description	Key Features
ABA Treatment	ABA therapy sessions provided by 360 Human Services.	In-person and telehealth options. Focuses on behavioral interventions and skill development.
Telehealth Sessions	Use of virtual BCBA's for clinical treatment across the organization.	BCBA's join sessions via tablets or phones. Aims for clinical oversight and to gauge treatment effectiveness.
Clinical Case Supervision	Supervisors work directly in sessions to ensure efficiency and effectiveness.	Oversight on running programs based on client needs. Also provides clinical parent training.
Behavior Technician Services	Direct client work implementing programs and treatment plans.	Behavior Technicians work one to one with clients for effective therapy outcomes.
Family Relationship Management	Support for families through training, audits, and resource identification.	Provides parent training and identifies community resources. Helps families navigate clinical and support services.
Supervision & Indirect Services	Offers clinical oversight and reviews session data for progress.	Measures client progress and suggests improvements based on ABA best practices.





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# THE CLINICAL TEAM



Role	Definition	Responsibilities
BCBA (Board Certified Behavior Analyst)	Oversees the clinical team and the client's treatment plan.	Develops and supervises the implementation of treatment plans. Monitors progress and makes adjustments as necessary. Virtually or In-Person
Clinical Case Supervisor	Oversees the Behavior Technician on a day-to-day basis. Supervisors work directly in sessions to ensure efficiency and effectiveness.	Provides guidance and support to Behavior Technicians. Ensures the fidelity of treatment implementation. Oversight on running programs based on client needs. Also provides clinical parent training.
Behavior Technician	Directly implements behavioral interventions under the supervision of a BCBA and Clinical Case Supervisor.	Delivers one-on-one or group therapy sessions. Collects data on client progress. Direct client work implementing programs and treatment plans
Family Relationship Manager	Specializes in maintaining communication and support for families.	Acts as a liaison between the family and the clinical team. While offering parent training, conducting clinical audits, and helping identify community resources. Their goal is to ensure families have access to comprehensive support and resources, enhancing the overall treatment experience.
Parents or Guardians	Equips families with the knowledge and skills necessary to support their child's development and well-being effectively.	Whether in person (1:1 or in a group) or via telehealth, parents or guardians will go through "Parent Training" to aid in maintenance and skill retention.



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## ACCESSIBILITY & SAFETY



### CLIENT PORTAL

Meet the Central Reach Parent Portal, a valuable resource designed to enhance your involvement in your child's developmental journey. Through this portal, you can conveniently access your child's files, enabling you to stay up to date with their progress and records effortlessly. Whether it's monitoring therapy sessions, reviewing assessments, or communicating with our team, the Parent Portal offers a centralized platform for comprehensive insight into your child's growth and development. We encourage you to explore the Parent Portal and take advantage of its features to further enrich your child's experience with us.



### VIRTUAL ASSISTANCE

360 Human Services is proud to offer comprehensive Applied Behavior Analysis (ABA) services with telehealth technology to provide exceptional care and support to our clients. We employ virtual Board Certified Behavior Analysts (BCBAs) to ensure the highest quality of clinical treatment across our organization. These professionals join sessions via the behavior technician's tablet or the supervising staff's cell phone, offering critical clinical oversight and assessing the effectiveness of the treatment in real-time.



### CHILD SAFETY

At our organization, we ensure rigorous in-home clinical training for all staff members, adhering strictly to BACB (Behavior Analyst Certification Board) practices. Additionally, we emphasize our commitment to child welfare by mandating that all staff are mandated reporters, equipped to identify and report any concerns regarding the safety and well-being of those we serve.



### ACCESSIBILITY

We are proud to affirm that all of our clinics are wheelchair accessible, ensuring inclusivity and accessibility for individuals of all abilities. We are committed to providing a welcoming environment where everyone can receive the care they need with ease and dignity.



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## COMMUNITY OUTREACH AND HOLIDAY EVENTS AT 360 HUMAN SERVICES



### COMMUNITY ENGAGEMENT PROGRAMS

WE HARNESS COMMUNITY POWER TO UPLIFT MEMBERS. OUR PROGRAMS BRIDGE FAMILIES, BUSINESSES, AND SCHOOLS, FOSTERING INCLUSIVITY THROUGH WORKSHOPS, EVENTS, AND ADVOCACY FOR AUTISM AWARENESS, WHILE SHOWCASING DIVERSE TALENTS.



### INCLUSIVE HOLIDAY CELEBRATIONS

UNDERSTANDING THE CHALLENGES THAT HOLIDAYS CAN POSE FOR INDIVIDUALS WITH AUTISM AND RELATED INTELLECTUAL DISABILITIES, WE ORGANIZE INCLUSIVE HOLIDAY EVENTS THAT CATER TO THE SENSORY AND SOCIAL NEEDS OF OUR COMMUNITY. THESE CELEBRATIONS ARE CAREFULLY PLANNED TO ENSURE A WELCOMING, ENJOYABLE EXPERIENCE FOR ALL ATTENDEES, WITH ACTIVITIES AND ACCOMMODATIONS THAT RESPECT AND EMBRACE NEURODIVERSITY



### FAMILY SUPPORT AND NETWORKING EVENTS

OUR FAMILY SUPPORT AND NETWORKING EVENTS PROVIDE A SAFE, NURTURING SPACE FOR FAMILIES TO MEET, SHARE EXPERIENCES, AND FORM LASTING BONDS. THESE GATHERINGS ARE OPPORTUNITIES FOR PARENTS AND CAREGIVERS TO FIND PEER SUPPORT, EXCHANGE RESOURCES, AND LEARN FROM ONE ANOTHER IN A FRIENDLY, RELAXED SETTING.



### VOLUNTEER OPPORTUNITIES AND PARTNERSHIPS

WE FOSTER PARTNERSHIPS WITH LOCAL ORGANIZATIONS TO BROADEN THE IMPACT OF OUR OUTREACH. WE OFFER VOLUNTEER OPPORTUNITIES FOR THOSE LOOKING TO GIVE BACK TO THEIR COMMUNITY OR GAIN EXPERIENCE IN SUPPORTING INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES. THESE COLLABORATIONS ENRICH OUR PROGRAMS AND STRENGTHEN THE ENTIRE COMMUNITY.



### EDUCATIONAL AND RECREATIONAL COMMUNITY ACTIVITIES

EDUCATIONAL OUTINGS AND RECREATIONAL ACTIVITIES THAT ARE BOTH FUN AND ACCESSIBLE, ENABLING INDIVIDUALS AND FAMILIES TO EXPLORE NEW EXPERIENCES IN A SUPPORTIVE ENVIRONMENT. WHETHER IT'S A VISIT TO A MUSEUM, A DAY AT THE PARK, OR A CREATIVE ARTS WORKSHOP, THESE ACTIVITIES ARE DESIGNED TO PROMOTE SOCIAL INCLUSION, LEARNING, AND PERSONAL GROWTH.



### HOW TO FIND OUR EVENTS

 [WWW.360HUMANSERVICES.COM](http://WWW.360HUMANSERVICES.COM)

 [WWW.FACEBOOK.COM/360HUMANSERVICES](http://WWW.FACEBOOK.COM/360HUMANSERVICES)

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## SPECIAL EVENTS AND CAMPS AT 360 HUMAN SERVICES



### ANNUAL FAMILY FUN DAY

- FILLED WITH ACTIVITIES SUITABLE FOR ALL AGES, INCLUDING SENSORY-FRIENDLY GAMES, ART, AND LIVE ENTERTAINMENT. AN OPPORTUNITY TO ENJOY A DAY OUT IN A SUPPORTIVE, UNDERSTANDING ENVIRONMENT.
- TO PROVIDE A STRESS-FREE RECREATIONAL DAY FOR FAMILIES, PROMOTING SOCIAL INTERACTION AND COMMUNITY BONDING.



### SEASONAL CAMPS

- A WEEK-LONG DAY CAMP OFFERING A RANGE OF ACTIVITIES, FROM SPORTS AND ARTS TO NATURE EXPLORATION, ALL DESIGNED TO BE INCLUSIVE AND ACCESSIBLE FOR CHILDREN WITH VARYING NEEDS.
- TO OFFER CHILDREN A FUN EXPERIENCE WHERE THEY CAN LEARN NEW SKILLS, MAKE FRIENDS, AND ENJOY A SENSE OF ACHIEVEMENT IN A SUPPORTIVE SETTING.



### PARENT AND CAREGIVER RETREAT

- A WEEKEND RETREAT WITH WORKSHOPS, RELAXATION SESSIONS, AND NETWORKING OPPORTUNITIES FOR PARENTS AND CAREGIVERS. FOCUSES ON SELF-CARE, STRESS MANAGEMENT, AND BUILDING A SUPPORTIVE COMMUNITY.
- TO PROVIDE PARENTS AND CAREGIVERS WITH A BREAK AND TOOLS FOR SELF-CARE, WHILE FOSTERING A NETWORK OF SUPPORT AMONG THOSE WHO UNDERSTAND THE JOURNEY.



### SKILLS DEVELOPMENT WORKSHOPS

- MONTHLY WORKSHOPS COVERING A VARIETY OF TOPICS, SUCH AS COMMUNICATION STRATEGIES, BEHAVIOR MANAGEMENT, AND LIFE SKILLS. THESE WORKSHOPS ARE DESIGNED FOR BOTH INDIVIDUALS WITH DISABILITIES AND THEIR FAMILIES.
- TO EQUIP INDIVIDUALS AND FAMILIES WITH PRACTICAL SKILLS AND KNOWLEDGE TO SUPPORT DEVELOPMENT AND DAILY LIFE.



### ADVENTURE AND EXPLORATION DAYS

- DAY TRIPS AND EXCURSIONS TO LOCAL ATTRACTIONS, PARKS, AND CULTURAL SITES, ARE PLANNED WITH THE NEEDS OF INDIVIDUALS WITH DISABILITIES IN MIND.
- TO PROVIDE ENRICHING EXPERIENCES THAT BROADEN HORIZONS, FOSTER INDEPENDENCE, AND ENCOURAGE EXPLORATION IN A SAFE AND SUPPORTIVE MANNER.



### SPECIAL OLYMPICS AND SPORTS CLINICS

- SPORTS CLINICS AND PARTICIPATION IN SPECIAL OLYMPICS EVENTS, OFFERING TRAINING IN VARIOUS SPORTS TAILORED TO INDIVIDUALS WITH DISABILITIES.
- TO PROMOTE PHYSICAL HEALTH, TEAMWORK, AND A SENSE OF ACCOMPLISHMENT THROUGH SPORTS AND PHYSICAL ACTIVITY.

