

informational packet

"EMPOWERING CHANGE WITH COMPASSIONATE CARE, HELPING CHILDREN REACH THEIR FULL POTENTIAL—ONE CHILD, ONE FAMILY AT A TIME."



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OUR MISSION

360 Human Services' goal is to promote the well-being of children in underserved urban and rural areas through comprehensive, quality behavioral health services, support, and resources.

We strive to make a difference in the lives of marginalized communities and their families by providing access to essential behavioral health services and creating meaningful career opportunities for those living in these communities.

Our commitment is to unlock the potential of each child and to give those passionate about making a difference the chance to serve their community.

We are committed to empowering individuals to utilize their individual gifts and skills to create lasting, positive change and build resilience for children and families.

OUR HISTORY

Embarking on a Journey of Change (2019 - Present):
Since our inception in 2019, 360 Human Services formerly known as Jackson FAmily Human Services has been a beacon of hope and transformation in the realm of Applied Behavior Analysis (ABA), with a spotlight on championing underrepresented communities. Our mission has been to unlock doors to pivotal resources, foster behavioral improvement, and enhance the quality of life for individuals and families.



WHAT WE OFFER

A key issue that we focus on is the limited access to quality behavioral health services prevalent in many inner-city and rural areas. We are committed to enhancing the accessibility of our services in these communities. Moreover, recognizing the diversity of our clientele, we offer our services in both English and Spanish when possible, ensuring that we cater to a broader audience and address the diverse needs of the communities we serve. Our team offers ABA strategies in natural settings, nurturing life skills in the home, school, and community. We offer in-clinic services as well.

We provide a diverse range of services including;

- In-home Applied Behavior Analysis (ABA) therapy
- In-clinic Applied Behavior Analysis (ABA) therapy
- Parent Training
- Group Play Therapy

Our objective is to adopt a comprehensive 360-degree perspective of a family's needs, offering tailored services and connecting families with other practitioners in areas where we may not be able to develop or provide the necessary services.

OUR SERVICE LOCATIONS

HIGH DESERT

Victorville
Barstow
Devore
Phelan
Lucerne Valley
Apple Valley
Hesperia
Oak Hills
Helendale
Adelanto
Pinion Hills
& Neighboring Communities

SAN BERNARDINO

Bloomington
Colton
Rialto
Fontana
San Bernardino
Ontario
Rancho Cucamonga
& Neighboring Communities



INSURANCE

Presently, we hold a contract with Inland Empire Health Plan (IEHP), allowing us to offer a variety of ABA Services to clients diagnosed with autism and related disabilities, who are insured through IEHP.



HOW TO OBTAIN ABA SERVICES: A GUIDE FOR IEHP CLIENTS

Behavioral Health Treatment (BHT) services, including Applied Behavioral Analysis (ABA), are vital supports for children under 21 years of age who have autism spectrum disorder (ASD) or other behavioral conditions. Medi-Cal/IEHP provides coverage for these medically necessary treatments to eligible beneficiaries. This guide outlines the process for obtaining ABA and other BHT services for IEHP (Inland Empire Health Plan) clients.

TYPES OF BHT SERVICES

The following are examples of BHT services covered under Medi-Cal:

Behavioral Interventions • Cognitive Behavioral Intervention • Comprehensive Behavioral Treatment • Language Training Modeling • Natural Teaching Strategies • Parent/Guardian Training • Peer Training • Pivotal Response Training • Schedules • Scripting • Self-Management • Social Skills Package • Story-Based Interventions

ELIGIBILITY AND ACCESS TO SERVICES

To access BHT services, including ABA, the following steps are typically required:

Medical Necessity:

A physician or psychologist must recommend BHT services as medically necessary for the child. This determination is based on whether the services will correct or ameliorate physical and/or behavioral conditions.

Managed Care Plan (MCP) Involvement:

Beneficiaries enrolled in a Medi-Cal managed care plan will receive BHT services through their plan. It's crucial to check with your MCP for specific guidelines and approval processes.

HOW TO START THE PROCESS

Consultation:

Schedule a consultation with a physician or psychologist to discuss your child's needs and whether BHT services might be beneficial.

Medi-Cal Managed Care Plan (MCP):

Contact your Medi-Cal MCP to inquire about the process for obtaining BHT services. The Managed Care Health Plan Directory can be a useful resource for finding contact information.

Approval Process:

Follow your MCP's process for obtaining approval for BHT services. This may include submitting documentation from the physician or psychologist who recommends the services.

Service Coordination:

Once approved, your MCP will coordinate the delivery of BHT services, including selecting providers and scheduling sessions.

Accessing ABA and other BHT services through IEHP and Medi-Cal requires navigating a process that begins with establishing medical necessity and involves coordination with your managed care plan. By understanding the steps involved and actively engaging with healthcare providers and MCP representatives, you can effectively advocate for the services your child needs to thrive.

OUR VALUES

Empathy & Respect:

At 360 Human Services, we anchor our belief in extending empathy and respect to everyone. Every interaction, be it with clients or colleagues, is characterized by an appreciation and acknowledgment of the distinct experiences and viewpoints each individual offers.

Integrity & Transparency:

Maintaining the pinnacle of honesty and integrity in all our dealings is our steadfast commitment. Transparency in our operations and communications nurtures trust and holds us accountable to the community we are part of.

Community Outreach & Volunteerism:

Central to our ethos is nurturing a culture of community outreach and volunteerism, aiming to imprint a positive and enduring mark on the lives we touch. Our dedication lies in actively participating in and contributing to the communities we are privileged to serve.

Empowering Growth:

Our devotion is towards creating an atmosphere that encourages personal and professional growth, enabling individuals to actualize their utmost potential.

Patience & Managed Expectations:

We advocate for the essence of patience and understanding in every interaction. By setting and managing expectations realistically, we reinforce our pledge to uphold the highest standards of care.

Cultural Understanding:

Recognizing and valuing the diverse cultural heritage of our clients and colleagues is fundamental to us. We are committed to fostering cultural understanding and respect, ensuring our services are attuned and adaptable to the varied needs of our community.

Flexibility & Compassionate Care:

We uphold a commitment to flexibility, adapting our approach to meet individual needs, and providing care that is imbued with compassion, recognizing the unique circumstances and challenges faced by each individual we serve.



WHAT IS AUTISM AND ABA THERAPY?

What is autism?

A: Autism, or autism spectrum disorder (ASD), is a developmental disorder that affects social interaction, communication, behavior, and sensory processing. It is a spectrum disorder, meaning it can manifest in a wide range of symptoms and severity levels.

Q: What is Applied Behavior Analysis (ABA) therapy?

A: Applied Behavior Analysis (ABA) is a therapeutic approach that uses behavioral principles to understand and improve socially significant behaviors. It involves analyzing behavior, identifying functional relationships, and implementing interventions to bring about meaningful and positive changes.

Q: How is ABA therapy used in the treatment of autism?

A: ABA therapy is often used to teach and reinforce desired behaviors while reducing challenging behaviors in individuals with autism. It involves breaking down skills into manageable components and using positive reinforcement to encourage desired behaviors.

Q: What are the goals of ABA therapy for individuals with autism?

A: The goals of ABA therapy can vary based on the individual's needs and developmental level. Common goals include improving communication, social skills, adaptive functioning, academic performance, and reducing challenging behaviors.

Q: Is ABA therapy effective for individuals with autism?

A: ABA therapy has been shown to be effective in improving a variety of skills in individuals with autism. Research suggests that early and intensive ABA intervention can lead to significant improvements in behavior, communication, and social interactions.

WHAT IS AUTISM AND ABA THERAPY?

Q: Are there criticisms or controversies associated with ABA therapy?

A: Yes, ABA therapy has faced criticism regarding its past approaches, which were focused on compliance and suppression of autistic traits. Critics argue that these approaches were harmful and lacked consideration of individual needs and preferences. There are ongoing efforts within the ABA community to address these concerns and promote ethical and respectful practices.

Q: How can parents or caregivers choose the right ABA therapy for their child with autism?

A: It's essential for parents and caregivers to research and select qualified and reputable ABA providers. They should look for practitioners who prioritize individualized programs, use positive reinforcement, involve family in treatment, and adhere to ethical guidelines. Consulting with professionals and seeking recommendations can help in making an informed decision.

Q: Are there alternative therapies to ABA for individuals with autism?

A: Yes, there are various alternative and complementary therapies for autism, such as speech therapy, occupational therapy, sensory integration therapy, social skills training, and developmental approaches like DIR/Floortime. Each therapy has its own strengths and may be more suitable based on an individual's specific needs and preferences.

Please note that seeking advice and guidance from healthcare professionals, including specialists in autism and ABA therapy, is essential when considering any form of treatment or intervention for autism.

HOW WE WORK

Crafting Tailored Solutions in Natural Environments:

Our team offers ABA strategies in natural settings, nurturing life skills in the home, school, and community. We offer in-clinic services as well.

Pioneering a Trusted Alternative:

360 Human Services addresses gaps in autism treatment access, especially in marginalized communities, maintaining high ABA practice standards. Endorsed by the BACB, we ensure competency and professionalism in our care.

Empowering Lives Through Inclusive Practices:

We prioritize inclusivity, offering compassionate, culturally competent behavioral health services.

Commitment to Social Responsibility & Community Engagement:

Social responsibility drives us, leading to ethical corporate citizenship and impactful community engagement. Our goal is a positive societal impact through outreach and involvement.

Cultivating a Culture of Excellence:

We relentlessly pursue excellence, building a diverse team of compassionate professionals.

Vision for the Future:

360 Human Services envisions transcending boundaries, sparking positive change in behavioral health. Through innovation and partnerships, we redefine possibilities, bringing hope to life.

