

SERVICE AGREEMENT
Organized With Care , LLC
organizedwithcarecville@gmail.com

This Service Agreement (the “Agreement”) is between Organized With Care, LLC (the “Company”) and the undersigned (the “Client”) about the Company’s service(s) to be performed at the Client’s stated location (the “Service Location”).

Rates & Services

The Client agrees to the rates and services provided in Schedule A “Rates and Services” – and understands that they are subject to change without notice.

Service Area

The Company services the greater Charlottesville area, including Crozet, Ivy, City of Charlottesville, Lake Monticello, Fluvanna County and Scottsville, unless otherwise agreed upon in writing.

Right To Refuse Service

The Company reserves the right to refuse service at any property that it deems at its sole discretion to be unsafe or otherwise untenable.

Payment Terms

Work will be invoiced upon completion, unless the job exceeds 1 business week. In these cases, weekly invoices will be submitted. Payment is due no later than 5 business days after the invoice date. Payment may be made by cash, credit card, Venmo or Zelle. A 4% convenience fee will apply to all credit card payments. The Company reserves the right to apply a \$50 fee to all invoices paid after the due date.

Cancellation & “No Show” Fees

The Company requires 48 hours for cancellation without penalty. If 48 hours’ notice is not provided, the Company reserves the right to charge a \$150 cancellation fee before rescheduling the appointment.

Rescheduled appointments are subject to availability.

Use of Photos

Photos serve as an internal record of the work performed. If used for marketing purposes, the Client's identifiable information shall never be disclosed without his or her written consent.

Customer Satisfaction Policy

The Company strives to achieve 100% customer satisfaction. Should the Client be dissatisfied with the service(s) provided, the Client agrees to submit a written statement of issues and, in good faith, allow the Company to make reasonable efforts to resolve the issue(s). Such statements must be mailed to the Company by registered mail and postmarked within two (2) days from the date of the service in question. Failure to do so within that time implies that the Client fully accepts the work.

Limitation of Liability

The Client agrees that the Company shall not be responsible for any damages (whether compensatory, direct, indirect, actual, special, punitive, incidental, consequential or otherwise), any losses (whether loss of or damage to property, loss of data, loss of use, loss of income or profit, or loss of any kind), personal injury, claims of third parties, or other claim or liability of any kind, including those resulting from discarding or destroying of any personal items or records (physical, digital, or otherwise). The Client is responsible for providing a list of valuables to the Company of particular concern.

Other Service Providers

If other service providers will be involved, the Company takes no responsibility – and the Client agrees to hold the Company harmless – for their actions or performance.

Duration of Agreement

This Agreement shall commence upon the date of execution, shall apply to all services provided by the Company at the Service Location as indicated below, and shall continue in effect until it is terminated as provided herein.

Termination of Agreement

This Agreement may be terminated by either party with written notice. The Client agrees to pay for all services rendered, cancellation fees, other outstanding fees, and any legal or collection fees incurred by the Company to collect on payments due.

Client Name

Client Signature

Date

Service Location (City, State, Zip Code)

Schedule A

Rates and Services

Initial Consultation

Organized With Care offers in-home consultations for decluttering and organizing services. During the consultation, we will get to know each other, discuss goals, style, budget, timeframe and decide if I'm the right person for your project. Consultations

Charge: \$100.00; if the project moves forward, this will be applied as a credit to your final invoice upon job completion.

Home Organizing

Will sort through your belongings, repurpose the ones that are no longer needed and implement organization systems according to your budget and lifestyle. Packages include labeling systems as well as one carload of donations or arranging for pickup.

Investment starts at \$90hr

Decluttering/Hoarder Help

This service can vary from a few rooms needing major cleanup to a whole house. We know that the clutter isn't just junk, but items that need to be organized and removed due to space and necessity.

Treating your living area with respect, understanding and compassion is our goal and primary purpose.

Investment varies based upon need and condition.

Unpacking and Organizing

We help you unpack and set organizing systems in your new home. We plan, design, and shop for products to create organizing systems that accommodate your lifestyle. Services include labeling systems and a carload of donations.

Investment starts at \$100/hr

Business + Office Organizing

Whether your business is home-based or in a corporate setting, we can help implement organizational systems to improve the functionality of your workspace.

Investment starts at \$90/hr

Refresh Organizing

Exclusive for existing Organized With Care clients. If you are a previous client, this service is to refresh the spaces that have been previously organized! If you need to update, add new labels or products if necessary.

Investment \$75/hr per organizer (3 hour minimum)

Additional terms

All packages (except Refresh) require a 4 hour minimum

Additional organizers may be required, based upon job description. Rates range between \$50-\$80/hr per additional organizer.

Our services do not include the organizational materials you may want or need. We can use organizing products you already have or we can buy the products for you. Products and supplies are based on your budget and style.

Travel fees will apply outside the greater Charlottesville, VA area