



7312 E Sprague Ave, Spokane Valley, WA 99212
info@nwgraniteandmore.com
(509) 443-4266

Important to know before flooring installation

All subfloors must be clean, flat, dry, and structurally sound. The correct preparation of the subfloor is a major part of a successful installation. Install product after all other trades have completed work that could damage the flooring.

Please always check that the batch numbers of the supplied floating vinyl plank floor (LVP) are identical. Batch numbers are stated on the boxes. A better option is to use boxes with the same batch number per room and per project. Remember that using different batches might lead to serious problems when flooring planks will not sit properly in the grooves, locks will not click, and planks will separate.

To avoid differences in color or sheen on the same floor it is very important to use the same batches per-project basis. Please never use flooring from different batches especially years apart as not only bits are getting worn but different production components are as well.

In other words, every batch is unique and not always identical to the previous batch. CNC machines are using rotary bits to cut out channels (we can refer to these channels as to locking system) and tongues, and over time bits are getting worn not visible to the naked eye to see the differences. But it is very crucial when it comes to a locking system as there could be variances between the depth of the groove and the thickness of the tongue. If the tongue is thinner or the groove is deeper there will not be a good locking achieved between both of those which will lead to locking system separation and failure within weeks.

Acclimation of material prior to installation is not required, however, the floor covering should be installed in a climate-controlled environment with an ambient temperature range between 55° - 85°F (13°-29°C) or an average temperature of 70 degrees (21.1°). To minimize shade variation, mix and install planks from several cartons. Inspect all planks for damage before installing. Claims will not be accepted for flooring that has been cut to size and/or installed.