



Aetna Senior Supplemental Insurance  
home office | Franklin, Tennessee

## About us

Aetna Senior Supplemental Insurance  
part of the CVS Health® family of companies



[AetnaSeniorProducts.com](https://AetnaSeniorProducts.com)

## welcome ♥

Thank you for your interest in our company. We take pride in that we have provided comprehensive insurance solutions to seniors and their families since 1983. Our headquarters in the Nashville, Tennessee area is home to over 500 associates who truly enjoy helping members with their coverage needs. Our financial strength and stability sit on the foundation of being a member of the CVS Health® family

of companies (est. 1963), along with being an affiliate of Aetna (est. 1853). The next few pages will give you a glimpse about us and why so many have chosen to be part of our family. Join us and see for yourself.



To good health,

**Ty Wooldridge**  
President, Aetna Senior  
Supplemental Insurance

# About Aetna Senior Supplemental Insurance

**Continental Life Insurance Company of Brentwood, Tennessee** became the foundation of the Senior Supplemental Insurance business in 1983. Following in that same tradition, **American Continental Insurance Company** was established in 2005. Both became members of the Aetna family of companies in 2011 and the CVS Health family of companies in 2018, further enhancing their strength and stability in the senior market.

Additional Medicare Supplement products were added to the portfolio with **Aetna Life Insurance Company** in 2011, **Aetna Health and Life Insurance Company** in 2013, and **Aetna Health Insurance Company** in 2017. In 2020, the product portfolio was once again enhanced with additional Medicare Supplement and Final Expense whole life insurance products under the entity of **Accendo Insurance Company**.

All these entities make up Aetna Senior Supplemental Insurance and are rated “A” (Excellent) by A.M. Best Company.\* Headquartered in the Nashville, Tennessee area (Franklin), the business has grown into a successful, dynamic company with a **comprehensive portfolio of Medicare Supplement and ancillary (health and life) products, providing valuable insurance coverage to millions of policyholders.**

These insurance products are sold by over 100,000 licensed agents nationwide. Our commitment will

always be to provide the best plan of protection possible at an affordable premium, with unsurpassed claims payments and customer service.

For more information, go to **AetnaSeniorProducts.com**

## How we help policyholders

Medicare is an important part of a senior’s health care plan. However, deductibles, co-payments, and other services are some of the costs not included in the coverage available through Medicare. Our Medicare Supplement insurance plans offer seniors the ability to continue going to the doctors and hospitals they know and trust while providing supplemental coverage at competitive premium rates. We also offer a complete portfolio of ancillary (health and life) insurance products – all supported by attentive customer service and prompt claims payments.

## Our products

### **Medicare Supplement insurance**

A Medicare Supplement insurance policy helps consumers manage and budget their health care expenses with predictability and stability. Medicare provides beneficial coverage for health-related expenses, but it does not cover all health care expenses. A Medicare Supplement insurance policy can

\*“A” (Excellent) is the third highest rating out of sixteen A.M. Best ratings. Rating as of March 13, 2024.

help fill in those gaps and help pay the out-of-pocket costs for Medicare-approved services.



### **Final Expense whole life insurance**

Families could have to make several important decisions soon after the death of a loved one. Expenses from burial planning, debt balances, and out-of-pocket health care bills can quickly add up. This insurance can help fund final wishes.



### **Dental, Vision and Hearing insurance**

This affordable insurance coverage allows you to choose any provider or get even better pricing in-network. Benefits are paid directly to the policyholder or designated provider.



### **Cancer and Heart Attack or Stroke Plus insurance**

Anyone at any time can be diagnosed with cancer, heart attack, or stroke – even those who lead a healthy lifestyle. This insurance can help manage the expenses associated with these illnesses by paying a lump sum benefit directly to the policyholder or other designee.



### **Hospital Indemnity Flex insurance**

This insurance can help offset the cost of deductibles, co-pays, and

unexpected expenses not covered by other insurance plans. Base plans include hospital confinement benefits with optional benefits such as ambulance, emergency room, outpatient surgical and rehabilitation, cancer, doctor visits, and nursing facility care.



### **Recovery Care short term insurance**

This insurance allows the consumer to plan now for the level of care and comfort in case of an accident or illness that requires assistance and care during recovery. This insurance allows policyholders freedom to choose how they want to recover and where.



### **Home Care Plus indemnity insurance**

This insurance makes it possible for the policyholder to stay in their own home with skilled assistance when faced with a medically necessary need for home health care. It can help with recuperating at home by covering various therapies, and other medically necessary treatments.

## **Secure website portal**

From our secure website portal policyholders can: view policy details and claims, access member discounts, request duplicate ID cards and policy pages, update contact and bank information, send department specific requests, and more.

## About Aetna

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Aetna is a proud CVS Health® company. We share a common purpose with CVS Health: Bringing our heart to every moment of your health™. More connected than ever to help you – and everyone we serve – live a healthier life. Learn how we're combining strengths, all for you, to bring a higher level of trusted care wherever you are on your journey. Because healthier happens together®.



For more information, go to **Aetna.com**.

## About CVS Health

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Health care in America is facing unprecedented change. Rising costs, declining health, and shifting consumer needs are creating the inevitable conditions for transformation. At the same time, rapid advancements in technology are powering more connected and personalized experiences – revolutionizing how people experience care. By enabling more consumers to manage their health more conveniently, and with the care and coverage they need, we're redefining the future of health care. Through our diverse businesses and technology-powered approach to care, we engage more than 100 million people and deliver convenient, tailored care experiences that lead to better health outcomes.



For more information, go to **CVSHealth.com**.



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Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Companies and its affiliates (Aetna).