

# **Harvey-Marion County CDDO Service Area Policy/Procedure**

**Policy No: 008**

**Subject: Case Management**

**Ref: K.A.R. 30-64-25**

**Effective Date: March 2009**

**Purpose:** Establish a plan for case management service capacity in the CDDO service area.

**Intended outcome:** All residents Harvey and Marion Counties who desire case management services have access to case management service providers of their choice.

**Policy:** Harvey-Marion County CDDO monitors case management service capacity in the two county service area and builds capacity as needed.

## **Procedure:**

1. Affiliated providers of case management services report on caseload size and capacity at regular case management service provider meetings.
2. If more capacity is needed, the Executive Director/designee requests input from area affiliated providers of case management services regarding how best to build capacity to provide increased case management services, for example, existing providers may hire additional case managers, or case management service providers in neighboring CDDO areas may be asked to consider affiliation to expand their services into the Harvey-Marion County CDDO area.