



# Harvey-Marion County CDDO

Supporting increased independence, integration, inclusion, and productivity in individual homes and communities.

## Options Counseling for State Plan & Other Non-HCBS Providers & Dispute Resolution Information

Consumer Name:	Phone:	Date of Birth:
Address:	Email:	KAMIS#:

### HMCDDO Definition of Options Counseling:

Helping individuals, families, & guardians understand their strengths, needs, preferences, & unique situations, and using this information to develop support strategies, plans, and tactics based on the service options in the community.

### HMCDDO Notice of Options Counseling:

#### **As referenced within the HMCDDO Service Access & Provider Change Protocols**

Upon notice of approval of funding for new services, the Harvey-Marion County CDDO will provide options counseling and obtain signed, dated choice forms at that time. If individuals desire to have interviews and/or schedule tours to make an informed provider choice, follow-up contact will be required to ensure that signed, dated choice forms are obtained at that time. Upon request of a provider change, person/legally responsible party contacts Harvey-Marion County CDDO (HMCDDO) about a change of service provider. HMCDDO offers the option to facilitate problem-solving with the current provider, if applicable. HMCDDO provides explanation of service options and available provider choices, and current directory of affiliated providers and current choice form. Person/legally responsible completes, signs, and returns choice form to HMCDDO. HMCDDO sends completed choice form to present and future provider(s), and to the MCO Care Coordinator, as applicable.

**It is recommended that all individuals/guardians contact the HMCDDO to complete options counseling. If you choose to use the HMCDDO Service Providers & Options Counseling Form (via paper OR webform) on your own, you are consenting that you have reviewed the definition and notice of options counseling listed above. You are also acknowledging that options counseling has been achieved upon completion of the HMCDDO State Plan & Non-HCBS Provider options counseling form (via paper OR webform). If, at any point in the process of completing the HMCDDO Service Providers & Options Counseling Form/Webform on your own, you feel that you need further assistance with your options counseling, please contact the HMCDDO Office:**

**Phone: 316-283-7997**

**Email: [keving@harveymarioncddo.com](mailto:keving@harveymarioncddo.com)**

### Regarding Choice of Targeted Case Management Service Providers:

**Approved KanCare Individuals:** If you have active Title XIX KanCare, simply choose a TCM service provider that is available for referral below.

**Non-KanCare Individuals:** Targeted Case Management services are paid through State plan services (KanCare/Medicaid). Harvey-Marion County offers TCM services to those individuals who do not currently qualify for KanCare/Medicaid at no cost to the individual. You are free to choose any TCM agency, however you will need to contact that TCM agency prior to making that choice to discuss payment options for providing TCM services. Should you move forward with the HMTCM for your Non-KanCare TCM services, at the point you are determined eligible for KanCare/Medicaid, you will then be provided with options counseling to choose another available TCM provider.

### **\*\*\* PLEASE PLACE A CHECKMARK IN THE BOX NEXT TO THE CHOSEN PROVIDER(S) \*\*\***

*I acknowledge that I have the right to change to another available service provider at any time, for any reason.*

Targeted Case Management Providers (TCM):				** Indicating those providers closed for referrals			
<input type="checkbox"/>	** Disability Supports of the Great Plains	<input type="checkbox"/>	Harvey-Marion County TCM (Non-KanCare Only)	<input type="checkbox"/>	Lifespan, LLC	<input type="checkbox"/>	ResCare Newton
<b>Respite Providers:</b> This service is offered to anyone who resides in Harvey or Marion County, ages 0-16 (with or without KanCare)							
<input type="checkbox"/>	Trinity Heights Respite Services	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	

### **\*\*\* PLEASE REVIEW & INITIAL THE DISPUTE RESOLUTION SECTION BELOW \*\*\***

**\*DISPUTE RESOLUTION / PROVIDER CHANGE REQUEST:** I have contacted the Harvey-Marion County CDDO to ask for a change of service provider. The Harvey-Marion County CDDO has offered to meet with me, and my present service provider, to discuss my concerns to resolve issues instead of a provider change.

<input type="checkbox"/>	Individual and/or Guardian has been provided a copy of the HMCDDO Dispute Policy & <b>I decline the offer for dispute resolution</b> , and at this time I choose to exercise my right to change service providers. If this decision should change, I will contact the HMCDDO which will require further actions to begin the dispute resolution process.
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**TCM PROVIDER CHANGE EFFECTIVE DATE:** If this is a change of I/DD TCM providers with the Harvey-Marion County CDDO area, this change will be effective in 10 working days from the date signed by the HMCDDO staff.

**My signature below verifies that I have completed options counseling and have been informed of all available TCM & Respite providers within the Harvey-Marion County CDDO area, as well as provider dispute resolution information.**

Consumer Signature	Date
Guardian Signature (if applicable)	Date
HMCDDO Personnel	Date

## **Harvey-Marion County CDDO Affiliated Service Providers Contact Information**

***\*You are highly encouraged to reach out to each individual agency to determine who would be the best fit for you\****

Disability Supports of the Great Plains 501 E Northview Ave, McPherson, KS 67460 620.241-8411 TCM	Harvey-Marion County TCM 500 N. Main; Suite 206 Newton, KS 67114 316.243.5552 TCM	Lifespan, LLC 216 N. Meridian; Suite 3G Newton, KS 67114 316.587.8050 TCM
ResCare Newton 700 E. 14 <sup>th</sup> Newton, KS 67114 316.283.5170 TCM	Trinity Heights Respite Care, Inc 1200 Boyd Ave Newton, KS 67114 316.217.2199 Respite Care for children through age 16	

***\*\* Please make sure that your choice of provider listed here is currently accepting referrals.  
Current referral status information can be found on the first page of this form. \*\****