



# Harvey-Marion County CDDO

*Supporting increased independence, integration, inclusion, and productivity in individual homes and communities.*

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## **HMCDDO Definition of Service Options Counseling:**

Helping individuals, families, & guardians understand their strengths, needs, preferences, & unique situations, and using this information to develop support strategies, plans, and tactics based on the **service options** in the community.

## **HMCDDO Notice of Service Options Counseling:**

***As referenced within the HMCDDO Service Access & Provider Change Protocols:*** Upon notice of approval of funding for new services, the Harvey-Marion County CDDO will provide options counseling and obtain signed, dated choice forms at that time. If individuals desire to have interviews and/or schedule tours in order to make an informed provider choice, follow-up contact will be required to ensure that signed, dated choice forms are obtained at that time.

Upon request of a provider change, person/legally responsible party contacts Harvey-Marion County CDDO (HMCDDO) about a change of service provider. HMCDDO offers option to facilitate problem-solving meeting with current provider, if applicable. HMCDDO provides explanation of service options and available provider choices, and current directory of affiliated providers and current choice form. Person/legally responsible completes, signs, and returns choice form to HMCDDO. HMCDDO sends completed choice form to present and future provider(s), and to the Managed Care Organization Care Coordinator, as applicable..

*We strongly encourage all individuals/guardians to contact the HMCDDO to complete service options counseling by contacting the HMCDDO. If you should choose to use the HMCDDO Options Counseling & Service Provider Choice Form on your own, you are consenting that you have reviewed the definition, and notice of service options counseling listed above. You are also acknowledging that service options counseling has been achieved upon completion of the HMCDDO Options Counseling & Service Provider Choice Form (via paper OR webform).*

***If you have questions while completing the HMCDDO Options Counseling & Service Provider Choice Form, contact the HMCDDO Office for support.***

**Phone: 316-283-7997**

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**Harvey-Marion County Community Developmental Disability Organization**



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