

 $Supporting\ increased\ independence,\ integration,\ inclusion,\ and\ productivity\ in\ individual\ homes\ and\ communities.$ 

Revised: 01/30/2024

### 2024 Service Area Policy/Procedure Review/Revision Timeline

 01/23/24: Affiliate Meeting: Reference to HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies



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- 01/24/23: Affiliate Meeting: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 02/17/23: Community Council: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 02/28/23: TCM Meeting: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 03/28/23: Affiliate Meeting: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 04/25/23: TCM Meeting: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 05/23/23: Affiliate Meeting: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 06/16/23: Community Council: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 06/27/23: TCM Meeting: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 07/25/23: Affiliate Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 https://harveymarioncddo.com/policies
- 08/18/23: Community Council: HMCDDO Service Area Policies: 009, 010, 011 & 012 https://harveymarioncddo.com/policies
- 08/22/23: TCM Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 09/26/23: Affiliate Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 10/20/23: Community Council: HMCDDO Service Area Policies: 013, 014, 015, 016, 017
   <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 11/28/23: TCM Meeting: HMCDDO Service Area Policies: 013, 014, 015, 016, 017
   https://harveymarioncddo.com/policies
- 12/19/23: Affiliate Meeting: HMCDDO Service Area Policies: 013, 014, 015, 016, 017
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- 01/25/22: Affiliate Meeting: HMCDDO Service Area Policies: 013, 014, 015, 016, 017 https://harveymarioncddo.com/policies
- 02/18/22: Community Council: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 02/22/22: Affiliate Meeting: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 04/22/22: Community Council: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 05/11/22: HMCDDO Executive Director drafts minor but needed changes to the HMCDDO
  Service Access Protocol & HMCDDO Provider Change Protocol. The Director will present these
  changes to the HMCDDO Community Council & Board of Directors next month for review.
- 05/24/22: Affiliate Meeting: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 06/10/2022: Presented changes to the HMCDDO Service Access Protocol & HMCDDO Provider Change Protocol to the Community Council. HMCDDO Service Area Policies Reviewed: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 07/26/22: Affiliate Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 08/15/2022: Presented changes to the HMCDDO Service Access Protocol & HMCDDO Provider Change Protocol to the HMCDDO Board of Directors. The changes were reviewed and passed unanimously for implementation.
- 08/19/22: HMCDDO Community Council: HMCDDO Service Area Policies: 009, 010, 011 & 012 https://harveymarioncddo.com/policies
- 09/27/22: Affiliate Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 https://harveymarioncddo.com/policies
- 10/14/22: HMCDDO Community Council: HMCDDO Service Area Policies: 009, 010, 011 & 012 https://harveymarioncddo.com/policies
- 11/15/22: Affiliate Meeting: HMCDDO Service Area Policies: 013, 014, 015, 016, 017 https://harveymarioncddo.com/policies



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- 01/25/21 HMCDDO Board Meeting: Amendment to HMCDDO Pandemic Protocol. Kevin explained that the protocol was developed & Board approved when the pandemic started. The current protocol establishes guidelines for conducting meetings that were previously held in person. The revision outlines the use of a self-auditing tool for providers to complete for on-site Quality Assurance evaluations. This will minimize the onsite presence of the QA surveyor but does not minimize the duties that are performed as a whole.
- 01/26/21: HMCDDO Affiliate Meeting: HMCDDO announces 90-day policy review beginning in 2021, Service Area Policy quarterly review: 001, 002, 003, 004 <a href="https://www.harveymarioncddo.com/policies">www.harveymarioncddo.com/policies</a> and email any comments about these policies to HMCDDO.
- 02/19/21: Community Council Review of Pandemic Protocol revisions already approved by the HMCDDO Board. The HMCDDO tried to present this first to the HMCDDO Community Council, however the December 2020 meeting was not a quorum.
- 02/23/21: HMCDDO TCM Meeting: 90-day policy review begins in 2021, beginning with HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 03/23/21: Affiliate Meeting: HMCDDO Service Area Policies: 001, 002, 003 & 004 https://harveymarioncddo.com/policies
- 05/25/21: Affiliate Meeting: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 06/18/21: HMCDDO Community Council: HMCDDO Service Area Policies: 005, 006, 007 & 008 https://harveymarioncddo.com/policies
- 07/27/21: Affiliate Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 08/20/21: HMCDDO Community Council: HMCDDO Service Area Policies: 009, 010, 011 & 012 <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 09/28/21: Affiliate Meeting: HMCDDO Service Area Policies: 009, 010, 011 & 012 <a href="https://harveymarioncddo.com/policies">https://harveymarioncddo.com/policies</a>
- 10/15/21: HMCDDO Community Council: HMCDDO Service Area Policies: 009, 010, 011 & 012 https://harveymarioncddo.com/policies
- 11/16/21: Affiliate Meeting: HMCDDO Service Area Policies: 013, 014, 015, 016, 017
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- 01/28/20 Affiliate Meeting: A request from the 12/17/20 meeting to review the Council of Community Members, Dispute Resolution & Service Area Fiscal management policies rendered no comments or changes to those policies
- 03/09/20 Email notification to affiliate Service Provider network to inform of the drafted changes made to the current "Service Access Protocol" which changes the language to allow for all modes of Options Counseling, not just "in-person." The email also noted the 30-day public posting on the HMCDDO website with the ability to send comments regarding the drafted changes. The official public review and comment period is 03/09/20-04/09/20.
- 03/24/20 Affiliate Meeting: Review of the drafted changes to the "Service Access Protocol."
- 04/09/20: Executive Director documented that no feedback was received from public during public hearing period. Revisions will be presented to Board for final approval on 8-19-19.
- 04/20/20: HMCDDO Board Meeting: Revisions of the "Service Access Protocol" reviewed by Harvey-Marion County CDDO Board of Directors.
- 04/24/20: HMCDDO Executive Director shared revisions of the "Service Access Protocol," reviewed by Harvey-Marion County CDDO Board of Directors, to the HMCDDO Council of Community Members on this date. All revisions presented were approved by the Community Council on this date.
- 05/18/20: HMCDDO Board Meeting: Revisions of the "Service Access Protocol" approved by Harvey-Marion County CDDO Board of Directors in a unanimous vote.
- 05/22/20: Creation of DRAFT HMCDDO Pandemic Protocols.
- 07/20/20: The HMCDDO Board approved the HMCDDO Pandemic Protocols.
- 08/14/20: Presented the HMCDDO "System Access Protocol" via email asking or comments. Noting to Provider Group to post on policy page of website for 30-day review/comment period.
- 08/20/20: Reviewed the "System Access Protocol" with the HMCDDO Community Council and it was approved by HMCDDO CC on this date.
- 09/22/20: Affiliate Meeting: Request to Affiliate Group to review HMCDDO Service Area Policies 003,004,005 for comment.
- 10/19/20: HMCDDO Board Meeting: Presented the HMCDDO "System Access Protocol" and was approved by Harvey-Marion County CDDO Board of Directors in a unanimous vote on this date.
- 10/21/20: No comments received for HMCDDO Service Area Policies 003,004,005.
- 10/27/20: TCM Meeting: Request to TCM group to review HMCDDO Service Area Policies 006,007,008 for 30-day review period for comments (posted 10/28/20).



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- 12-21-18 Harvey-Marion Community Council reviewed Single Point of Entry Policy/Procedure and approved training curriculum; also reviewed Community Council and Dispute Resolution Policy/Procedure.
- 2-26-19 Provider meeting Review Glossary through Single Point of Entry by 4-23-19.
- 4-23-19 No recommendations for changes for glossary through Single Point of Entry. Newly approved KDADS HCBS IDD program Eligibly Determination Policy removes eligibility below age 5, so Single Point of Entry Policy may need revision.
- 5-14-19 KDADS Commissioner Penrod revoked KDADS HCBS IDD Program Eligibility
  Determination Policy, reverting to prior SRS/HCP/CSS IDD Eligibility Determination Policy.
- 7-15-19 Executive Director contacted Program Integrity and Compliance Specialist Linda Young
  regarding option to use website posting for public hearing for updating service area policy and
  procedure revisions. Linda approved website publication instead of newspaper as along as
  significant parties, like affiliates, are aware that the revisions are posted there, and feedback is
  being accepted.
- 7-16-19 Executive Director posted revisions on home screen of website, then sent out email to affiliated providers notifying them of the posting as well as procedure for emailing feedback by 8-16-19.
- 8-16-19 Executive Director documented that no feedback was received from public during public hearing period. Revisions will be presented to Board for final approval on 8-19-19.
- 8-19-29 Revisions approved by Harvey-Marion County CDDO Board of Directors by unanimous vote.
- 8-23-19 Reviewed Quality Enhancement and Quality Assurance policy/procedure at Quality Assurance Committee Meeting.
- 8-27-19 Final approved revised policy/procedure shared at 8-27-19 Provider Meeting, with request to review Continuity and Portability, Gatekeeping, and Statewide Service Access List for 10-22-19 Provider Meeting.
- 10-22-19 Provider Meeting: No recommendations for changes to policies/procedures (Continuity and Portability, Gatekeeping, and Statewide Service Access List) shared at the 08-27-19 Provider Meeting.
- 12-19-19 Provider Meeting: A request to review the Council of Community Members, Dispute Resolution & Service Area Fiscal management policies on our website and email any comments about these policies keving@harveymarioncddo.com for our 01-28-20 Affiliate meeting.



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- 1-23-18 TCM Provider Meeting Reviewed TCM policy no changes recommended. Reviewed TCM capacity sufficient, no action needed.
- 1-24-18 Resource Allocation Committee initiated review of Service Funding Request protocol in light of new and revised KDADS HCBS policy/procedure.
- 2-6-18 Provider Meeting Requested review of Service Area Policy/Procedure on website, 000 Glossary of terms followed by policy/procedure 001 – 004. Also reviewed revisions to Adverse Incident Reporting Protocol, Functional Assessment Protocol, and Provider Change Protocol. Sent follow up email requesting comments by email for presentation at next meeting.
- 2-28-18 Resource Allocation Committee reviewed & approved revisions to Service Funding Request Protocol.
- 4-3-18 Provider Meeting Email Elizabeth by 5-25-18 of any feedback of changes needed in service area policy on website, Glossary of Terms through 004.
- 4-20-18 Community Council approved draft revisions of service area policy 009, Quality Enhancement, and 017, Resource Allocation Committee. Posted drafts on HMCDDO website.
- Reviewed/revised draft of policy 005, Functional Assessment.



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- 1-24-17 TCM meeting Reviewed TCM Capacity—sufficient, no action needed.
- 2-10-17 Community Council Meeting reviewed Policy 014 Community Council policy/procedure – no changes recommended.
- 4-21-17 Community Council Meeting reviewed/approved Policy 004, Single Point of Entry, and approved as written including training for eligibility determination and information about community resources.
- 7-25-17 Reviewed TCM Policy at TCM meeting no changes recommended.
- 8-18-17 Community Council reviewed Community Council policy and By-laws. No changes recommended.
- 10-3-17 Provider Meeting Reviewed 009 Quality Enhancement through 012, Gatekeeping no changes recommended. Request to review 014, Statewide service Access through 017, Fiscal Management Policy.
- 12-5-17 Provider Meeting Reviewed 014, Statewide Service Acess, through 016, Fiscal Management Policy. No changes recommended.



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- 1-5-16 Provider Meeting Reviewed/revised Provider Change Process.
- 2-2-16 Provider Meeting Reviewed glossary of terms, policy 001 through 004. No substantive changes needed.
- 3-15-16 TCM meeting –Reviewed TCM policy no changes recommended; discussed TCM capacity at TCM meeting sufficient capacity, no action needed.
- 4-5-16 Provider Meeting reviewed Policy 010, Quality Assurance. Discussion, no changes recommended.
- 6-5-16 Provider Meeting reviewed Policy 011, Continuity and Portability of Services. No changes recommended.
- 7-22-16 Resource Allocation Committee Meeting Began reviewing Service Funding Request Processes in light of revised KDADS policy/procedure.
- 8-12 & 23-18 Resource Allocation Committee Meeting continued review of Service Funding Request Processes.
- 9-22-16 Resource Allocation Committee Meeting continued review of Processes for Funding Decisions. Awaiting KDADS finalization of DRAFT crisis and exception policy.
- 12-9-16 Resource Allocation Committee reviewed/revised Service Funding Request Protocol to comply with KDADS final IDD Crisis and Exception Policy; developed proposed language for Community Council review/approval.
- 12-16-16 Community Council Meeting Reviewed/approved protocol for dispute Service Funding Request Protocol.



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- 1-6-15 Provider Meeting Reviewed Community Council policy no changes needed
- 2-2-15 Provider Meeting reviewed Glossary of Terms for Service Area Policy/Procedure – no changes needed.
   Reviewed Functional Assessment Checklist for Functional Assessment Protocol.
- 3-3-15 Provider Meeting reviewed policy 009 through 012 No needs for changes
- 4-7-15 Provider Meeting 4eviewed policy 013 through 016 No needs for changes noted.
- 5-5-15 Provider Meeting reviewed/revised Functional Assessment Protocol and Cover sheet. Reviewed 017, Resource Allocation Committee.
- 7-7-15 Provider Meeting reviewed/revised "Services Paid/Delivered" form for implementation of Quality Assurance Policy random draw reviews.
- 9-1-15 Provider Meeting reviewed/revised Critical Event Protocol
- 12-1-15 Provider Meeting reviewed Functional Assessment Protocol no changes made.



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- January 7, 2014 Input requested at regular monthly meeting of affiliated Service Providers
- January 14, 2014 Follow up email request for input/feedback to affiliated service providers
- January 24, 2014 Review/Revision introduced at Harvey-Marion Community Council Meeting
- March 28, 2014 Revisions approved unanimously at Harvey-Marion Community Council Meeting
- April 19, 2014 Newton Kansan newspaper publishes notice of public hearing at Harvey County Courthouse in Newton for input and feedback on proposed revisions to service area policy/procedure
- April 21, 2014 Harvey County Public Hearing at Harvey County Courthouse, no recommendations for changes
- April 23, 2014 Marion County Record newspaper publishes notice of public hearing at Marion County Courthouse in Marion for input and feedback on proposed revisions to service area policy/procedure
- April 28, 2014 Marion County Public Hearing at Marion County Courthouse, no recommendations for changes
- May 19, 2014 Revisions approved unanimously by Harvey-Marion County CDDO Board of Directors
- September 18, 2014 Approved revised policy/procedure submitted to KDADS



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#### 2010 – 2011 Policy/Procedure Revision Timeline

- 2010 2011 Input obtained from local stakeholders through Provider meetings, Quality Assurance Committee meetings, Council of Community Members meetings, informal conversations, and e-mail requests for review and feedback
- July 15, 2011 Harvey-Marion Community Council approves proposed revisions to the following Policy/Procedure:

"Single Point of Entry"

"Council of Community Members"

• September 16, 2011 – Harvey-Marion Community Council approves proposed revisions to the following Policy/Procedure:

"Implementation Responsibilities"

"BASIS"

"Funding Plans of Care"

"Uniform Access to Services"

"Quality Enhancement"

"Quality Assurance"

"Statewide Service Access List"

"Resource Allocation Committee"

- September 19, 2011 Harvey-Marion County Board of Directors approves proposed revisions for presentation for public hearing
- October 4, 2011 Newton Kansan newspaper publishes notice of public meeting at Harvey County Courthouse in Newton for input and feedback on proposed revisions to service area policy/procedure
- October 11, 2011 Public meeting held at Harvey County Courthouse, no recommendations for changes
- October 12, 2011 Marion County Record newspaper publishes notice of public meeting at Marion County Courthouse in Marion for input and feedback on proposed changes to service area policy/procedure
- October 17, 2011 Public meeting held at Marion County Courthouse, no recommendations for changes
- October 24, 2011 Approved revisions submitted to SRS/DBHS/CSS



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### **Initial Service Area Policy/Procedure Input Process**

- July November, 2008 Input obtained from local stakeholders through provider meetings, Quality Assurance Committee meetings, informal conversations, and formal requests for feedback on drafts
- December 4, 2008 Brian Bolen, Quality Assurance Program Manager, SRS, Community Supports & Services, e-mails approval of process
- December 19, 2008 Harvey-Marion Community Council reviews policies/procedures; approves with no recommendations for changes
- January 27, 2009 Executive Director mails newsletter to persons served, families & guardians with invitation to public meetings
- January 30, 2009 Newton Kansan newspaper publishes public meeting information
- February 4, 2009 Marion County Record newspaper publishes public meeting information
- February 4, 2009 Hillsboro Free Press newspaper publishes public meeting information
- February 4, 2009 Community Connections January February Newsletter publishes public meeting information
- February 10, 2009 Public meeting held at Harvey County Courthouse, two persons attend, no recommendations for changes
- February 12, 2009 Public meeting held at Marion County Courthouse, Board Vice-Chair Randy Dalke is sole person attending, no recommendations for changes
- February 16, 2009 Harvey-Marion County Board of Directors meeting absence of quorum, no action taken
- March 17, 2009 Harvey-Marion County Board of Directors meeting final approval
- March 18, 2009 Approved policy/procedure submitted to SRS/DBHS/CSS