



Harvey-Marion County CDDO

Supporting increased independence, integration, inclusion, and productivity in individual homes and communities.

Options Counseling for HCBS Providers & Dispute Resolution Information

Consumer Name:	Phone:	Date of Birth:
Address:	Email:	KAMIS#:

HMCDDO Definition of Options Counseling:

Helping individuals, families, & guardians understand their strengths, needs, preferences, & unique situations, and using this information to develop support strategies, plans, and tactics based on the service options in the community.

HMCDDO Notice of Options Counseling:

As referenced within the HMCDDO Service Access & Provider Change Protocols

Upon notice of approval of funding for new services, the Harvey-Marion County CDDO will provide options counseling and obtain signed, dated choice forms at that time. If individuals desire to have interviews and/or schedule tours to make an informed provider choice, follow-up contact will be required to ensure that signed, dated choice forms are obtained at that time. Upon request of a provider change, person/legally responsible party contacts Harvey-Marion County CDDO (HMCDDO) about a change of service provider. HMCDDO offers the option to facilitate problem-solving with the current provider, if applicable. HMCDDO provides explanation of service options and available provider choices, and current directory of affiliated providers and current choice form. Person/legally responsible completes, signs, and returns choice form to HMCDDO. HMCDDO sends completed choice form to present and future provider(s), and to the MCO Care Coordinator, as applicable.

It is recommended that all individuals/guardians contact the HMCDDO to complete options counseling. If you choose to use the HMCDDO Service Providers & Options Counseling Form (via paper OR webform) on your own, you are consenting that you have reviewed the definition and notice of options counseling listed above. You are also acknowledging that options counseling has been achieved upon completion of the HMCDDO HCBS Provider options counseling form (via paper OR webform). If, at any point in the process of completing the HMCDDO Service Providers & Options Counseling Form/Webform on your own, you feel that you need further assistance with your options counseling, please contact the HMCDDO Office:

Phone: 316-283-7997

Email: keving@harveymarioncddo.com

HCBS Providers available in the Harvey-Marion CDDO area are listed below by category. Not all providers are contracted with all Managed Care Organizations (MCO) please ask them when discussing services.

***** PLEASE PLACE A CHECKMARK IN THE BOX NEXT TO THE CHOSEN HCBS PROVIDER(S) *****

I acknowledge that I have the right to change to any available service provider at any time, for any reason.

Residential Service Providers:				(CR) - children's residential only; ** Indicating those providers closed for referrals			
<input type="checkbox"/>	DCCCA (CR)	<input type="checkbox"/>	ECKERD (CR)	<input type="checkbox"/>	Great Plains Support Services, LLC	<input type="checkbox"/>	Heart Land Supports, LLC (Healthy Blue & United ONLY)
<input type="checkbox"/>	ResCare Newton (Choice reviewed on a case-by-case basis)	<input type="checkbox"/>	ResCare KS, Inc: Shared Living	<input type="checkbox"/>	TFI Family Services (CR)	<input type="checkbox"/>	
Day Service Providers:				** Indicating those providers closed for referrals			
<input type="checkbox"/>	Goodwill	<input type="checkbox"/>	Great Plains Support Services, LLC	<input type="checkbox"/>	Heart Land Supports, LLC (Healthy Blue & United ONLY)	<input type="checkbox"/>	ResCare Newton
Agency Directed Specialized Medical Care & Overnight Respite Care Providers:				** Indicating those providers closed for referrals			
<input type="checkbox"/>	** Integrated Behavioral Technologies	<input type="checkbox"/>	** Maxim Healthcare Services, Inc	<input type="checkbox"/>	** Thrive Pediatric Care	<input type="checkbox"/>	
Assistive Services, Medical Alert & Wellness Monitoring Providers:				** Indicating those providers closed for referrals			
<input type="checkbox"/>	Broadway Home Medical	<input type="checkbox"/>	MedScope America Corporation	<input type="checkbox"/>	Taylor Drug	<input type="checkbox"/>	
Financial Management Service Providers (Self-Directed Personal Care Services):				** Indicating those providers closed for referrals			
<input type="checkbox"/>	Advocate Care Services, Inc	<input type="checkbox"/>	GT Independence	<input type="checkbox"/>	** ILRC	<input type="checkbox"/>	Helpers, Inc
<input type="checkbox"/>	Life Patterns, Inc	<input type="checkbox"/>	SKIL Resource Center, Inc	<input type="checkbox"/>		<input type="checkbox"/>	

****** PLEASE REVIEW & INITIAL THE DISPUTE RESOLUTION SECTION BELOW ******

***DISPUTE RESOLUTION / PROVIDER CHANGE REQUEST:** I have contacted the Harvey-Marion County CDDO to ask for a change of service provider. The Harvey-Marion County CDDO has offered to meet with me, and my present service provider, to discuss my concerns to resolve issues instead of a provider change.

<input type="checkbox"/>	Individual and/or Guardian has been provided a copy of the HMCDDO Dispute Policy & I decline the offer for dispute resolution , and at this time I choose to exercise my right to change service providers. If this decision should change, I will contact the HMCDDO which will require further actions to begin the dispute resolution process.
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My signature below verifies that I have completed options counseling and have been informed of all available HCBS Providers within the Harvey-Marion County CDDO area, as well as provider dispute resolution information.

Consumer Signature	Date
Guardian Signature (if applicable)	Date
HMCDDO Personnel	Date

Harvey-Marion County CDDO Affiliated Service Providers Contact Information

****You are highly encouraged to reach out to each individual agency to determine who would be the best fit for you****

<p>Advocate Care Services, Inc. PO Box 91 Rose Hill, KS 67133-0091 316.260.9910 FMS/Self-Directed PCS; ECS; ORC</p>	<p>Broadway Home Medical 808 S. Hillside Wichita, KS 67211 316.264.8600 Assistive Services (Van lift, Wheelchair Mods)</p>	<p>DCCCA 3312 Clinton Parkway Lawrence, KS 785.312.8352 Residential for children not in custody,</p>
<p>Eckerd 1999 N. Amidon; Suite 232 Wichita, KS 67203 316.440.5536 Residential for children not in custody, ORC</p>	<p>Great Plains Support Services, LLC 2501 N. Main North Newton, KS 67117 316.461.9086 Day & Residential Supports</p>	<p>Goodwill Industries of KS 2117 S. Kansas Newton, KS 67114 316.744.9291 Day Services</p>
<p>GT Independence 7300 W 110th St. Suite 700, Overland Park, KS 66210 877.659.4500; FMS for Self-Directed Supports; Self-Directed PCS; Self-Directed ORC</p>	<p>Heart Land Supports, LLC 313 Muse Street Newton, KS 67114 316.283.0843 Day & Residential Supports</p>	<p>Helpers, Inc. 11806 W 77th St, Lenexa, KS 66214 913.322.7212 FMS/Self-Directed PCS; ECS; ONR; SMC</p>
<p>Independent Living Resource Center (ILRC) 3033 W. 2nd Street N. Wichita, KS 67203 FMS for self-directed PCS</p>	<p>Integrated Behavioral Technologies, Inc 1106 155th St, Basehor, KS 66007 Phone: 913.662.7071 Agency Directed PCS</p>	<p>Life Patterns, Inc. 3300 SW 29th St. Suite 100 Topeka, KS 66614 785.273.7189 FMS/PCS/SC/ECS/ORC</p>
<p>Maxim Healthcare Services, Inc 8301 E. 21st St North; Suite 230 Wichita, KS 67212 316.201.9401 Specialized Medical Care</p>	<p>MedScope America Corporation 222 W. Lancaster Ave Paoli, PA 19301 800-645-2060 Medical Alert</p>	<p>ResCare Newton 700 E. 14th Newton, KS 67114 316.283.5170 Residential & Day Supports, TCM</p>
<p>ResCare KS, Inc ResCare Shared Living/Kansas Central 5112 E. 36th Street North Wichita, Kansas 67037 316.612.7544 Shared Living</p>	<p>Self-Management Services 804 W. 17th Newton, KS 67114 316.288.9664 Limited License Day, PCS & Enhanced Care Services</p>	<p>SKIL Resource Center, Inc PO Box 957 1801 Main Parsons, KS 67357 800.688.5616 (FMS) for Self-Directed PCS</p>
<p>Taylor Drug 201 S. Summit Arkansas City, KS 67005 620.442.3500 Assistive Services</p>	<p>TFI Family Services 4505 E. 47th St. Wichita, KS 67210 316.684.5300 Residential for children not in custody, ORC</p>	<p>Thrive Pediatric Care 534 N. Ridge Rd; Suite C; Wichita KS 67212 316.522.0608 Specialized Medical Care, Overnight Respite</p>

***** Please make sure that your choice of provider listed here is currently accepting referrals.
Current referral status information can be found on the first page of this form. *****