

Ashot Madoyan

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Websites: <https://amresume.com/>

Client-service and operations professional with experience in financial services, management, technology, and customer relationship support. Background includes life insurance sales, appointment scheduling, client communication, team leadership, problem solving, and day-to-day business operations. Completing a degree in Computer Science with a minor in Economics and seeking to build a long-term career in financial services by combining strong technical, analytical, organizational, and interpersonal skills.

EDUCATION

BA in Computer Science and a Minor in Economics 2019 - 2026

- University of Colorado, Denver, CO

High School Diploma 2015 -2019

- The Academy of Charter Schools, Westminster, CO
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PROFESSIONAL EXPERIENCE

Kalita Grill, Boulder, CO, 2016 - Present Manager(2025-Present)

- Manage daily restaurant operations, staff , customer service and inventory, while maintaining quality and operational standards.

IT Support Specialist / Systems Technician (2021-2025)

- Diagnose and resolve technical issues including WiFi connectivity and system performance.
- Improved system efficiency through memory optimization and troubleshooting file errors

Line/Grill/Prep-Cook and Cashier (2016-2020)

- Exhibit leadership by effectively directing the kitchen team, prioritizing efficiency, and upholding company standards.
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American Income Life, Aurora, CO, May 2024 - September 2025

Life Insurance Producer/Agent

- Conducted sales calls to potential clients, effectively booking appointments and managing client relationships.
 - Provided insurance solutions, addressing client needs and ensuring customer satisfaction.
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SKILLS AND EXPERTISE

Technical Skills: C, C++, Python, HTML/CSS, JavaScript, Node.js, Operating systems (Linux), SQL ,Google Products(Docs, Sheets, TensorFlow, Google Analytics) , Microsoft Products (Excel, Teams, Word,Microsoft Azure, Azure DevOps).

Core Computer Science Concepts: Data Structures & Algorithms, Database Design & Data Modeling, Networking Fundamentals, Systems & Performance Optimization, Cryptography & Security Fundamentals, Algorithmic Problem Solving & Debugging.

Financial Knowledge: Securities & Asset Classes, Market Structure, Risk Management Principles, Micro/Macro Economics, Probability and Statistics.

Core Strengths: Client Service, Professional Communication, Organization, Scheduling, Multitasking, Attention to Detail, Problem Solving, Team Leadership, Technology Adoption, Confidentiality, Growth Mindset, Coachable, Patient

Languages: English, French, Armenian.

COMMUNITY SERVICE

Armenians of Colorado (AOC), Denver, CO

Volunteer
2018 - Present

- Assisted in organizing community events and cultural activities to promote Armenian heritage and unity.
- Supported outreach programs and initiatives to engage the local Armenian community.
- Contributed to the development and execution of fundraising efforts.