



# Shopper

Reports to shift team lead.

Your role is to gather food for each household based on pantry ticket  
- accuracy and dignity are the priorities.



## What You Do

- Pre-shop all dry goods according to what is marked on the shelves. \*\*Double knot all bags to prevent spillage\*\*
- Dignity - please do not overfill bags and crush items.
- Receive pantry ticket with household count from the team lead. Place ticket on a free pre-shopped cart near the front.
- Review the number of adults, children, and note any special instructions.
- Pull and bag correct quantities as marked from the fridge and freezer for the size of the family and add to the cart with pre-shopped dry goods.
- Follow any dietary instructions.
- When cart is complete with dry goods, fridge/freezer items, match with team lead's black cart to verify name and spot number. Take items to the car in that space and unload into the client's trunk. Verify their name with the ticket!
- If you have down time - wipe shelves and see "Stocker" description for how to load dry goods.
- If you're not sure about something - ask!



## Safe and Clean

- Keep pathways free throughout your shift for safety.
- **End of shift: Clean the Floors.** Use the floor cleaner with degreaser or ozone water to clean up from the afternoon.
- The pantry is a drug, alcohol, and tobacco free facility.