

***AFTER your DIRECT TV boxes get installed***

**KH Ready-Set-Return BREEZELINE(former Atlantic)**

Below are the easy instructions you'll need to follow in order to get the process completed.

**Send your equipment back with a prepaid UPS shipping label the office staff has prepared for you**

1- A brown box and your specific return label with UPS has been printed for your UNIT# \_\_\_\_\_

2. Please be sure to include all original parts (power cords, remotes, etc.) Put your equipment into a shipping box, and place your UPS prepaid shipping label on the outside. **\*IMPORTANT\***  
**\*\*\*Remove batteries from Remote Controls before packing\*\***

3. Drop your package at a local UPS store

4. Please keep your tracking number for

reference> \_\_\_\_\_

5. Once equipment has been sent, clients need to call either **888 536 9600 or 888 752 4222** and speak with the Billing Department to confirm they already sent the equipment back to us for them at that point to officially disconnect their accounts.

**Very, very important, If for whatever reason they don't call the Billing Department to request the disconnection of their accounts after equipment has been sent, their account WILL REMAIN ACTIVE AND CHARGES WILL CONTINUE IN THEIR ACCOUNTS!**