



Richard A. Ouellette, FACHE

Rick Ouellette has more than 25 years of progressive hands-on hospital operations and independent laboratory management experience. His expertise includes operations analysis and improvement, business intelligence, information/knowledge systems, decisions support, health system integration and consolidation, and clinical laboratory management. With Katz & Associates Mr. Ouellette participates in hospital information/ decision support systems analyses, improvements and installations.

He is President and CEO of Management Decision Systems, Inc., www.mandecsys.com, a consulting firm specializing in operations improvement, business intelligence, post-merger consolidation, business process & quality improvement, revenue enhancement, system-wide service centralization, information/knowledge systems planning and decision support systems implementation.

Mr. Ouellette previously was VP and Chief Operating Officer of Clini Tech Services, a multi-hospital joint venture commercial laboratory. He is the author of numerous management articles and a featured speaker at regional management seminars. He designed, developed and engineered the **MAST (Management Accounting, Staffing & Service Tracker)** reporting system, **Reporter** and the **Lazarus Data Pump** information system.

He holds a Bachelor's degree (cum laude) from the University of Southern Maine and a Master's degree in healthcare management from the University of Missouri Columbia. He is a fellow in the American College of Healthcare Executives, a Certified Lean Six Sigma Master Black Belt and is a certified Medical Technologist with the American Society of Clinical Pathologist. He is an Adjunct Professor for Healthcare Finance and Information Systems at Assumption College, Worcester, Massachusetts.