



**SaveryTech Managed IT
Services:**

**Predictable IT Support with a
Real Local Technology Partner**

SaveryTech provides managed IT services designed for businesses and organizations that want dependable technology support, regular on-site attention, and predictable monthly costs—without being locked into a long-term contract.

\$130 Per Covered User / Month

Each covered user provides **two (2) hours of monthly Service Allocation** that goes into a shared organizational pool.

The Service Allocation is shared across the organization and can be used wherever your IT needs are greatest.

Your Monthly Service Allocation Can Be Used For:

- End-user technical support
- Computer and software troubleshooting
- Network and infrastructure management
- Routine system maintenance
- User account and access management
- Configuration and technology administration
- General IT support and troubleshooting

Service Allocation hours are separate from and in addition to your included on-site visits.

Included On-Site Technology Visits

Every SaveryTech MSP plan includes regular on-site visits from a SaveryTech technician **at no additional charge and in addition to your monthly Service Allocation.**

Each scheduled visit includes **up to one hour of on-site service** and provides an opportunity to address issues that are better handled in person, perform routine technology checks, and stay familiar with your organization's environment.

Visit Frequency

Covered Users Included On-Site Visits

1–9 users 1 visit per month

Covered Users Included On-Site Visits

10–30 users 1 visit every other week

31+ users At least 1 visit per week

These visits are designed to provide proactive, in-person attention—not simply emergency response when something goes wrong.

Example: 5-Employee Organization

Monthly MSP Investment: \$650

For an organization with 5 covered employees, the SaveryTech MSP plan provides:

- **\$650/month — 5 employees × \$130 per employee**
- **10 hours of shared Service Allocation — 5 employees × 2 hours**
- **1 on-site technician visit every month — up to 1 hour, separate from the 10-hour Service Allocation**
- **\$75/hour for additional service after the monthly Service Allocation has been used**
- **10% off eligible SaveryTech professionally upgraded, used technology**
- **Month-to-month service — no long-term contract required**
- **90-day standard cancellation notice, with the option for a mutually agreed 30-day notice**

SaveryTech Technology Advantage

As a SaveryTech MSP client, your organization receives **10% off SaveryTech professionally upgraded, used technology**.

This discount can help reduce the cost of replacing or adding computers and other technology while giving your organization access to equipment that has been professionally prepared and tested by SaveryTech.

Whether you need to replace a single workstation or outfit multiple users, your MSP relationship gives you access to preferred pricing on eligible SaveryTech technology.

Need More Than Your Monthly Allocation?

Once your organization's monthly Service Allocation has been exhausted, additional standard MSP services are available at:

\$75/hour per technician

For larger projects, any individual work session requiring more than **four consecutive hours** is considered project work and is billed separately at **\$75/hour per technician**.

SaveryTech will communicate with you regarding significant additional work before proceeding whenever reasonably practical.

Flexible. Predictable. No Long-Term Contract.

SaveryTech MSP services are provided on a **month-to-month basis**.

There is no requirement to sign a 12- or 24-month service contract.

Our standard cancellation notice is **90 days**, providing both the client and SaveryTech with reasonable time to plan for the transition. If both parties agree, the notice period may be reduced to **30 days**.

Why SaveryTech?

Predictable Monthly Cost

Know what your regular IT support will cost each month.

Shared Service Allocation

Your service hours are pooled across your organization so they can be used where they are needed most.

Regular On-Site Support

Every MSP client receives scheduled in-person attention from a SaveryTech technician.

Hardware Savings

Receive **10% off eligible SaveryTech professionally upgraded, used technology**.

Built-In Value

Your monthly plan provides a lower effective service cost than the \$75/hour rate for work beyond the included allocation.

No Long-Term Commitment

Receive ongoing managed IT support without being locked into a multi-year agreement.

A Technology Partner, Not Just a Help Desk

SaveryTech combines remote support, infrastructure management, regular on-site visits, and technology procurement to provide a complete IT support relationship.

SaveryTech

Managed IT Services • Technology Support • Infrastructure Management

Professional technology support for businesses and organizations throughout Southwest Michigan.