

SaveryTech RapidDeploy Service Agreement

Provider

SaveryTech LLC

saverytech.com

Service Name

SaveryTech RapidDeploy

Effective Date

Version 1.0 – 3-14-26

1. Service Overview

SaveryTech RapidDeploy is a complimentary service provided on qualifying purchases of five (5) or more computers. The service is designed to assist Managed Service Providers (MSPs) and business clients by preparing purchased equipment for rapid deployment.

RapidDeploy services may include:

- Installation of a clean or refurbished Windows operating system image depending on the device
- System updates and basic configuration
- Installation of commonly used free or open-source software such as web browsers and PDF readers
- Execution of customer-provided configuration scripts or batch files. Not a scripter? No prob! Just send a list of what you want done, and we can make you one as well as use it to prep your tech!
- Placement of customer-provided branding stickers or asset labels
- Preparation of devices for client deployment

Devices are prepared as deployment-ready systems allowing clients to apply their own branding, management tools, and configuration environments.

2. Hardware Condition

Devices supplied under RapidDeploy may be mixed refurbished grades depending on client requirements and available inventory. Grade will be known up front before purchase.

Cosmetic condition may vary. Cosmetic wear does not constitute a defect under this agreement.

3. Battery Policy

Laptop batteries included with refurbished devices are tested to confirm they hold a charge, operate normally and do not show errors in the Windows OS.

Battery capacity or longevity is not guaranteed, as battery degradation is a normal characteristic of used hardware.

4. Software Installation

SaveryTech installs only free or open-source software unless otherwise agreed upon.

Examples may include:

- Web browsers (Chrome, Firefox, etc.)
- PDF reader software
- Basic utilities

SaveryTech does not provide licensed software unless the client supplies installation media and licensing.

Clients remain responsible for compliance with all software licensing requirements.

5. Client-Provided Scripts and Configuration Files

Clients may provide batch files, scripts, or configuration instructions for RapidDeploy preparation.

Such scripts are executed at the direction and risk of the client.

SaveryTech is not responsible for system behavior, configuration changes, or operational issues resulting from client-provided scripts.

6. Branding and Asset Labels

If the client provides branding stickers, asset tags, or similar materials, SaveryTech will place them according to client instructions when feasible.

SaveryTech is not responsible for cosmetic changes, residue, or surface effects resulting from sticker placement or removal.

7. Warranty and Inspection Period

SaveryTech provides a twenty (20) day inspection and exchange period beginning on the delivery date.

During this period, devices may be returned for exchange if a functional hardware malfunction is identified.

The warranty does not cover cosmetic wear or appearance, software configuration issues, client-installed software problems, battery capacity concerns, or damage caused after delivery.

8. Exchange and Refund Policy

Approved warranty claims will generally be handled through device exchange.

Refunds may be issued at the sole discretion of SaveryTech.

When a refund is authorized, SaveryTech will provide return shipping.

Returned devices will be inspected upon arrival. Replacement units may take up to seven (7) days after inspection to process and ship.

9. Delivery and Shipping

Local Delivery:

Orders under 50 units receive free delivery within the following Southwest Michigan counties:

- Berrien County
- Cass County
- Van Buren County
- Kalamazoo County
- Allegan County

Orders of 50 units or more receive free delivery within a four-hour driving radius of Kalamazoo, Michigan.

Shipping:

Continental United States shipping is available for \$10 per unit.

All shipments include insurance coverage equal to the purchase price.

Shipping damage must be reported within 48 hours of delivery to initiate a claim.

10. Minimum Order Requirements

RapidDeploy service is provided free of charge for orders of five (5) or more computers.

Orders below this quantity may be subject to configuration or preparation fees.

11. Resale and Branding

Clients purchasing devices through SaveryTech are free to resell, rebrand, or deploy the devices under their own brand or service offerings.

RapidDeploy services are designed specifically to support white-label resale and MSP deployment models.

12. Limitation of Liability

SaveryTech's liability under this agreement shall not exceed the purchase price of the affected device(s).

SaveryTech shall not be liable for loss of business, loss of data, indirect or consequential damages, or client configuration or deployment decisions.

Clients are responsible for implementing appropriate backup and data protection practices after device deployment.

13. Acceptance of Terms

Purchase of devices under the SaveryTech RapidDeploy program constitutes acceptance of this agreement and its terms.