



TRAIN "NOW" ONTARIO PREMIER MEDICS

Program & Seminar Cancellation Policy

SEMINARS

Train "NOW" Ontario respects and values our clients and offers a cancellation policy to reflect this.

Seminars : If Train NOW Ontario has to cancel the Seminars offered due to attendance , the client is offered an additional date or a refund.

If the client cancels their space in a seminar less than 24 hours than a full refund minus \$25.00 administration fee applies.

If the client does not show for the seminar without notice , NO refund will be applied.

EQUINE & ANIMAL CARE PROGRAMS

An accepted participant that has been registered into these programs and has paid any monies toward them will receive a full refund or a partial refund if :

Full refund: Notification in writing 3 weeks prior to the commencement of the program.

Full transfer: to another course at a later date with no transfer fee if notification is received 2 weeks prior to the commencement of the course.

Partial Refund: If the participant should remove themselves (in writing) from the programs less than 2 weeks prior to the commencement of the program than a partial refund minus \$500.00 for administrations fees and materials will be issued on amount paid.

NON –REFUNDABLE—If the participant has not notified (in writing) and or attended the first official week of programs without any communication than this participant will not be issued a refund for the program. Should there be an extreme case and emergency than TRAIN "NOW" ONTARIO must be notified, and decision will be based on circumstance.