

"One of the most important tasks of a manager is to eliminate his people's excuse for failure"



Program Objectives

- ❖ Establish new identity as a leader
- ❖ Strategies to make the maximum connect with team
- ❖ Confidently tackle the new challenges
- ❖ Improving operational effectiveness
- ❖ Increasing value to the organisation

Learning Modalities

- ❖ Enhancing Interactive questions and answers sessions
- ❖ Introduction to various creativity and innovation concepts
- ❖ Pragmatic Case studies from a selection of industries
- ❖ Application of the frameworks and tools

Learning outcomes

- ❖ Encourage team to plan and prepare as part of leadership
- ❖ Facilitate discussions around playing to the team's strength
- ❖ Consider actions that motivate staff to perform well
- ❖ Encourage team to self assess, review and reflect on performance
- ❖ Encourage team to establish trustworthy communication

Who should participate

- ❖ First time managers
- ❖ Employees new to people managers role
- ❖ Employees identified deficient on delegation skills
- ❖ Team leads struggling with team trust